ScotiaConnect® Digital Banking

Simplified ScotiaConnect Quick Payments Quick Reference Guide

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Overview

Quick Payments allows you to create payments to one of your existing recipients from your ScotiaConnect home page using the streamlined process outlined in this guide. Currently EFT and Wire Payments are the only valid payment types; other payment types will be added in the future.

Making Quick Payments

From the ScotiaConnect home page, go to the 'Search Recipient' box in the Quick Payments card. From here, you will be able to search for and pay one of your Recipients. For more information on creating Recipients, please see the Creating Recipients section of this guide.

^	Quick Payments	
	Who do you need to pay?	0
	Q Search Recipients	
	Learn more about Quick Payments	

For more information about Quick Payments, click on the 'Learn more about quick payments' hyperlink.



Begin typing the name of the recipient or the Recipient ID of who you would like to pay in the 'Search Recipients' box and a list of Recipients matching that criteria will display. Select the Recipient you will be paying and click 'Continue'.

By Nan	ne Vali Search Recipients Anna	
	Anna >	EFT Paymen
0	Account Recipient ID: Anna	
	Hannah	EFT Paymen
0	Account	
	Recipient ID: Hannah	

You will then need to specify the amount, date and settlement account of the payment. It is also a good idea to verify the cutoff time as they vary from payment type to payment type.

Who do you need to pay?	
Anna Account: View Details Change	Recipient ID: Anna
How much do you need to pay?	,
Amount 0.00	Currency CAD ▼
From which account?	(
Payment Source SONA DIGI (CAD) -	v
EFT Payment Details	
View cut off times What is the purpose of your pay	/ment? (
() Search CPA Code	
Q Search CPA Code	
When do you want to pay?	
When do you want to pay?	
When do you want to pay?	
When do you want to pay? Due Date 11/27/2018 Additional Information (Optional)
When do you want to pay? Due Date 11/27/2018 Additional Information (Optional Internal Memo (will not accorr) npany psyment)
When do you want to pay? Due Date 11/27/2018 Additional Information (Optional Internal Memo (will not accorr) npany payment)
When do you want to pay? Use Date 11/27/2018 Additional Information (Optional Internal Memo (will not accorr) npany payment)
When do you want to pay? Due Date 11/27/2018 Additional Information (Optional Internal Memo (will not accor) npany payment)
Very Search CPA Code When do you want to pay? Due Date 11/27/2018 Additional Information (Optional Internal Memo (will not accorr Sundry Information (will accord)) npany payment) mpany payment)
When do you want to pay? Use Date 11/27/2018 Additional Information (Optional Internal Memo (will not accorr Sundry Information (will accorr)	i) npany payment) mpany payment)

Once you have filled in the mandatory fields click 'Continue' to proceed.

You will be shown a payment summary. If you need to make any changes select 'Edit Payment'. If you want to see the payment details, select 'Show full payment details'. Otherwise, you can click 'Send for Approval'.

Review payment details by	efore sending it for approv	<i>v</i> al		
Check the summary and full p	payment details to be sure ev	rerything is correct.		
	Amount	From	Paumont Turo	Duo Dato
Anna	\$100.00 CAD	SONA DIGL(CAD)	FET	11/27/2018
Account: 003310011711		Account:		10202010
		✓ Show full payment details		

You will be shown a confirmation page indicating that the payment has been created. Please note that while the payment was created, **it has not been submitted**.

ck Payments			<u>↓</u> □	ownload Details	8
Your payment details					
Your wire payment has been su Reference number: 2321234 lo View Pending Payments	ubmitted and is in pending queu rrem ipsum dolor sit amet, ad	e orem ipsum dolor sit amet, ad illum populo illum populo appareat.	appareat.		
То	Payment Amount	From	Payment Type	Due Date	
Anna Richard Account: BIGGGAACC1234568123	\$25,000.00 CAD	ScotiaOne (CAD) Account: BIGGGAACC1234588123	EFT	08/18/2018	•
	Sh	ow full payment details 🗸			
			_		
Back to Homepage			View P	ending Payments	

You can click 'View Pending Payments' to go to the Pending page directly or navigate there yourself using the steps outlined in the 'Approve and Submitting Payments' section below. After this point, the rest of the steps are the same as with standard payments. Approval (if required) and submission happen from the Pending Payments page.

Approving and Submitting Payments

To approve (if required) and submit Quick Payments, go to Payments > Integrated Payments > Pending.

Home # Reporting Payments	Services Administration	Last	sign in: Sep 10, 2018 01:14 PM EDT 🛛 📃 🕘
Account Transfers Bill Payments	Integrated Payments Business Taxes		
Create One Time Create from Templat	es Pending Manage Templates Manage Recipients	Search Wire Memo	Need Help?
Pending Payment Details		Print 🖨	Detail Report Summary Report

If you navigated to the Pending page directly after creating the Quick Payment, you will automatically see your payment displayed. Otherwise, you will need to search for the payment(s) by entering the payment details and clicking 'Search'.

nding Paymen	t Details			Print 🔒 Detail Repor
Details				
Payment Type	EFT		Status	Ready
Settlement Account	All Accounts •			
Recipient Name			Vendor Number	
Amount		>	Debit/Credit	All v
Due/Issue Date	All Dates •			
Batch ID			Payment / Cross Referenc Number	e
File ID				
Sort Order				
Sorted By	Date •	•	•	-

Your search results will display at the bottom of the page. Note the status of the payment:

- If the status is 'Ready' you can submit it.
- If the status is 'Pending' you will need to approve the payment before you can submit it.

Sea	rch results			First Previous	Next	Last			lte	m:: 1 - 1 of 1
	Due/Issue Date	Recipient	RA	Payment / Cross Reference Number		Settlement Account	Amount	Dr/Cr	Status	Action
	10/03/2018	ABC Ltd		sdsadasdas			\$10,000.00	Cr	Ready	[Copy] [Modify]
								Sele	ect Action	Go

Select the payment you want to approve/submit, choose the appropriate option from the dropdown menu and click 'Go'.

1	Searc	Search results First Previous Next Last						Select Action	: 1 - 1 of
		Due/Issue Date	Recipient	RA	Payment / Cross Reference Number	Settlement Account	Amount	Disable	Action
		10/03/2018	ABC Ltd		sdsadasdas		\$10,000.00	Submit Modify Date	Cop Mod
								Select Action	Go

You can also delete, disable, enable, and update the date of one or more payments using these steps.

Payments Search

Payments Search is used to review details for Integrated Payments in ScotiaConnect. You can navigate to the Payments Search page by going to Payments > Integrated Payments > Search.

Home 👫 🛛 Re	porting	Payments	Services	Administration			La	st sign in: Nov 09, 2017 03:42 PM ES
Account Transfe	rs Bill	Payments	Integrated P	ayments Reque	ests For Transfer Ba	nk Search	Business Tax	ies .
Create One Time	Create fr	rom Tomplatos	Donding	Managa Templatas	Managa Paginianta	Saarah	Wire Mamo	File Summany
Payments Sea	arch	on remplates	renuing	manage remplates	manage Recipients	Print	Report	Export D
r ayments oet						FIIII	Report	

ayments Searc	h	Print 🔒 Report 🗎 Export
Details		
Report Type	Transaction Details	
Payment Type	All Payment Types 🔹	Status All Completed Statuses •
Account	All Accounts	
Recipient Name		Vendor Number
Amount	to	Debit/Credit All •
Date	Due / Issue / Execution Date V Current Day	▼ 11/05/2018 ■ to 11/05/2018 ■
Batch ID		Payment / Cross Reference Number
File ID		Originator Reference
Recipient Account		
Payments with Notice	All	Payments with All
Sort Order		Attached KA
Sorted By	Date	×
	T	•
Export Informatio	n	
Export Format:	Excel	Include Headings: 🔍 Yes 🖲 No
Date Format:	MM/dd/yyyy Select	1
		Search Reset

There are a wide variety of search criteria available. Enter the details needed to locate your payment(s) and click 'Search'.

You can view the payment details for any payment on this screen by clicking the Payment/Cross Reference Number.

Search resu	ilts			First	Previous	Next	Last	Item:	1 - 4 of 4				
Date 🜖	Recipient	Payment Type	RA	Payment /	Cross Referen	ce Number	Account	0	Amount	Currency	Dr/Cr	Service Group	Status
06/07/2016	100311	EFT		111			03141001	+-+	\$6.00	CAD	Cr	1000	Submitted
06/07/2016	10031	EFT		112			03141-011	÷+	\$5.00	CAD	Cr	1846	Deleted

You can also generate different reports that include these search results by choosing the report type from the dropdown and clicking 'Report' instead of 'Search'.

Payments Sea	arch		Print 믑	Report 🗎	Export 3
Details					
Report Type	Transaction Details	•			

Wire Payments

For Wire Payments, you are able to pre-book a rate when entering the payment details by clicking the 'Apply Pre-booked Rates' hyperlink.

Who do you need to pay?		
Anna Richard		
ccount: 0017618291 Recipient ID:	Vendor	
/iew Details Change		
How much do you want to pay?		?
10,000.00		USD 👻
From which account?		0
Payment Source ScotiaOne (CAD) - 333518728194	- \$50,000.00	•
	Apply Pre	-booked Rates
Vire Payment Details		
Nire Payment Details View cut off times When do you want to pay?	0	
Wire Payment Details View out off times When do you want to pay? Value Date 05/15/2018	0	
Wire Payment Details View cut off times When do you want to pay? Value Date 05/15/2018 Payment Memo (Optional)	0	Õ
Wire Payment Details View cut off times When do you want to pay? Value Date 05/15/2018 Payment Memo (Optional) Internal Memo - WII not accompany paymer	(7)	Ĩ
Wire Payment Details View cut off times When do you want to pay? Visue Date 05/15/2018 Payment Memo (Optional) Internal Memo - Will not accompany payment Payment to Anna - for website dev	(?)	291291
Wire Payment Details View out off times When do you want to pay? Value Date 05/15/2018 Payment Memo (Optional) Internal Memo - Will not accompany paymen Payment to Anna - for website dev	(7) (1) M relopment - Invoice #	⑦ 1291291 <i>//</i>
Wire Payment Details View out off times When do you want to pay? Value Date 05/15/2018 Payment Memo (Optional) Internal Memo - Will not accompany paymen Payment to Anna - for website dev	(7)	⑦ 1291291 //
Wire Payment Details View out off times When do you want to pay? Value Date 05/15/2018 ² ayment Memo (Optional) Internal Memo - Will not accompany payment Payment to Anna - for website dev	(7) t relopment - Invoice #	⑦ 1291291 //
Wire Payment Details View out off times When do you want to pay? Value Date 05/15/2018 Payment Memo (Optional) Internal Memo - Will not accompany paymer Payment to Anna - for website dev Bundry Information - Will accompany paymer Thanks for the work.	(7) Title Melopment - Invoice #	⑦ 1291291 //
Wire Payment Details View out off times When do you want to pay? Value Date 05/15/2018 Payment Memo (Optional) Internal Memo - Will not accompany paymer Payment to Anna - for website dev Bundry Information - Will accompany paymer Thanks for the work.	(?) 	⑦ 1291291 //
Wire Payment Details View cut off times When do you want to pay? Value Date 05/15/2018 Payment Memo (Optional) Internal Memo - Will not accompany paymer Payment to Anna - for website dev Bundry Information - Will accompany payme Thanks for the work.	(?)	© 1291291 //

Enter the conversion rate and reference number provided to you when you pre-booked the rate and click 'Apply'.

Pre-booked Rates		\times
Lorem ipsum dolor sit amet, vix o	curreret honestatis te, sed iudico iriure admodum at.	
1.25	12345	
	Cancel Appl	, -

You will be returned to the Quick Payments page where you will be able to enter the rest of the payment details before clicking 'Continue'.

Who do you need to pay?	
Anna Richard	
Account: 0017618291 Recipient ID: Vendor	
View Details Change	
How much do you want to pay?	C
10,000.00	USD 👻
From which account?	G
Payment Source ScotiaOne (CAD) - 333516728194 - \$50,000.0	•
Pre-booked Rates Applied	Clear Edit-
Currency Rate: 1 USD = 1.25 CAD Debit Amount: \$12,500.00 CAD	
Please Note: Lorem ipsum dolor sit amet, te repu Eu mei libris nostrum albucius, atqui appellantur s	udiare aliquando eum. sit an
Please Note: Lorem ipsum dolor sit amet, te repu Eu mei libris nostrum albucius, atqui appellantur s Wire Payment Details View cut off times	udiare aliquando eum. sit an
Please Note: Lorem ipsum dolor sit amet, te repu Eu mei libris nostrum albucius, atqui appellantur s Wire Payment Details View cut off times When do you want to pay? ?	udiare aliquando eum. sit an
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Please Note: Lorem ipsum dolor sit amet, te repu Eu mei libris nostrum albucius, atqui appellantur s Wire Payment Details View cut off times When do you want to pay? ? Value Date 05/15/2018 Payment Memo (Optional) Internal Memo - VIII not accompany payment Payment to Anna - for website development - I	udiare aliquando eum. sit an (? Invoice # 1291291
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Creating a Recipient

In order to make a quick payment you must start by selecting a Recipient. To create new Recipients, navigate to Payments > Integrated Payments > Manage Recipients and click 'Create Recipient'.

Home 🏦 🛛 Re	eporting Payments	Services	Administration			Last s	ign in: Sep 04, 2018 02:1:
Account Transfe	ers Bill Payments	Integrated	Payments Business	Taxes			
Create One Time	Create from Templates	Pending	Manage Templates	Manage Recipients	Search	Wire Memo	
Manage Reci	pients					Print 🖨	Export 🕒
Details						Crea	te Recipient

Select whether you will be paying your recipient via EFTs or Wires using the radio button. Fill in all the mandatory fields (marked with an asterisk). Click 'Save' to finish creating the recipient.

Create Recipien	t		Print 🖶
Recipient Details			
Recipient For*	Wire Payments EFT, ACH, EDI Payments		
Recipient ID*	I	Vendor Number	
Recipient Name*			
Address 1*		Address 2	
City*		Country*	Please select •
Postal / Zip Code		Province / State	
Bank Country* Recipient Bank*	Canada • Bank/Transit •	Account Number*	
Recipient Institution*	002 - SCOTIABANK		
Recipient Transit	Validate/Bank Search		
Recipient Contact	Information (will not accompany payment)		
Recipient Name		Phone Number	
Recipient Email		Fax Number	
Email Subject Line		Attention To	
* Mandatory field			
			Save Reset Cancel

Note that if the Recipient needs to be approved, the status will be 'Entered'.

ſ	Sear	ch results			First Previous Next Last			Item:	1 - 1 of 1
		Recipient ID	Payment Type	Name	Address	Vendor Number	Account	Status	Action
		recipient1	EFT	ABC Company	123 Main Street, Toronto, ON, M1M1M1, Canada		104 - 0000 - 0000 14	Entered	[Copy] [Modify]

To approve the recipient, select 'Approve' from the 'Select Action' drop box found at the bottom right.

Select Action	•	Go
Select Action		
Approve		
Delete		
Disable		
Enable		
Submit		

For Further Assistance

Need Help?

On any ScotiaConnect page, you will find a 'Need Help?' link. Clicking that link will provide targeted help topics relevant to the page you're currently viewing.

Need Help?

Online Customer Support

Select the 'Help' option at the top right of your browser and select to open our 'Online Customer Support' knowledge base. A new window will be displayed and you can enter your question.

Tutorial Videos

The Tutorial Video link at the top right of your screen will open the Online Resource Centre with videos, documents and more to help you find answers to your questions regarding Scotiabank's products and services.

Technical Support Helpdesk - Monday through Friday, 8:00 a.m. to 8:00 p.m. ET.

- 1-800-265-5613 Toll-free number within North America
- 416-288-4600 Local Toronto area customers
- (800) 463-7777 pour le service en français
- Email: hd.ccebs@scotiabank.com. Your email will be answered within 24-48 business hours.
- To book product training, please send an email to gtb.training@scotiabank.com