

Keeping your accounts safe.

In our continued commitment to keeping your financial information safe and secure, you're asked to be vigilant about fraudulent calls, texts and emails. These may come from a source impersonating the Bank, asking for personal financial/banking information. You're advised that these messages are fraudulent and is a form of phishing.

Phishing is a type of identity theft. Cybercriminals create emails, texts, social media messages and pop-up windows that look legitimate. They use them to try and trick persons into sharing confidential information like: PINs, passwords and account numbers. Once they have obtained the information, they can use it to commit fraud and take money from accounts.

Scotiabank will never ask for your PINs, passwords and account numbers. The Bank asks that persons not respond to calls, text messages, e-mails or web sites that request personal information. Simply delete the message and disregard any future messages or calls.

If you have entered personal information after clicking on a link or you believe that you are a victim of identity theft or suspect fraudulent behavior, and you are a Scotiabank customer please call us immediately at (246) 426-7000.

