



**Scotia OnLine for Business Password/Token/Multi-Factor Authorization (Secret Questions & Answers) Reset Request Form**

**To:** The Bank of Nova Scotia Jamaica Limited

**Instructions:** Please fill out the form and email to the Business Service Centre (BSC) / Cash Management Service Centre

**Attention:**  
[bnsj.commercialservicessupport@scotiabank.com](mailto:bnsj.commercialservicessupport@scotiabank.com)

**Telephone:** 1-888-472-6842 **Fax:** 876-932-0579

Legal Company Name: \_\_\_\_\_

Password Reset**	MFA Reset	Token Reset	Last Name	First Name	User Login ID	Email address**
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>				

**\*\*Note:** All temporary passwords will be provided to individual users Email address listed on the form, including those instructions received via Fax transmission.

\_\_\_\_\_  
 Authorized Customer Name

\_\_\_\_\_  
 Title

\_\_\_\_\_  
 Authorized Customer Signature

\_\_\_\_\_  
 Date

\_\_\_\_\_  
 Authorized Customer Name

\_\_\_\_\_  
 Title

\_\_\_\_\_  
 Authorized Customer Signature

\_\_\_\_\_  
 Date

**THE BANK OF NOVA SCOTIA - NOTICE OF CONFIDENTIALITY**

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