

Supplementary Financial Information

Q4 2020

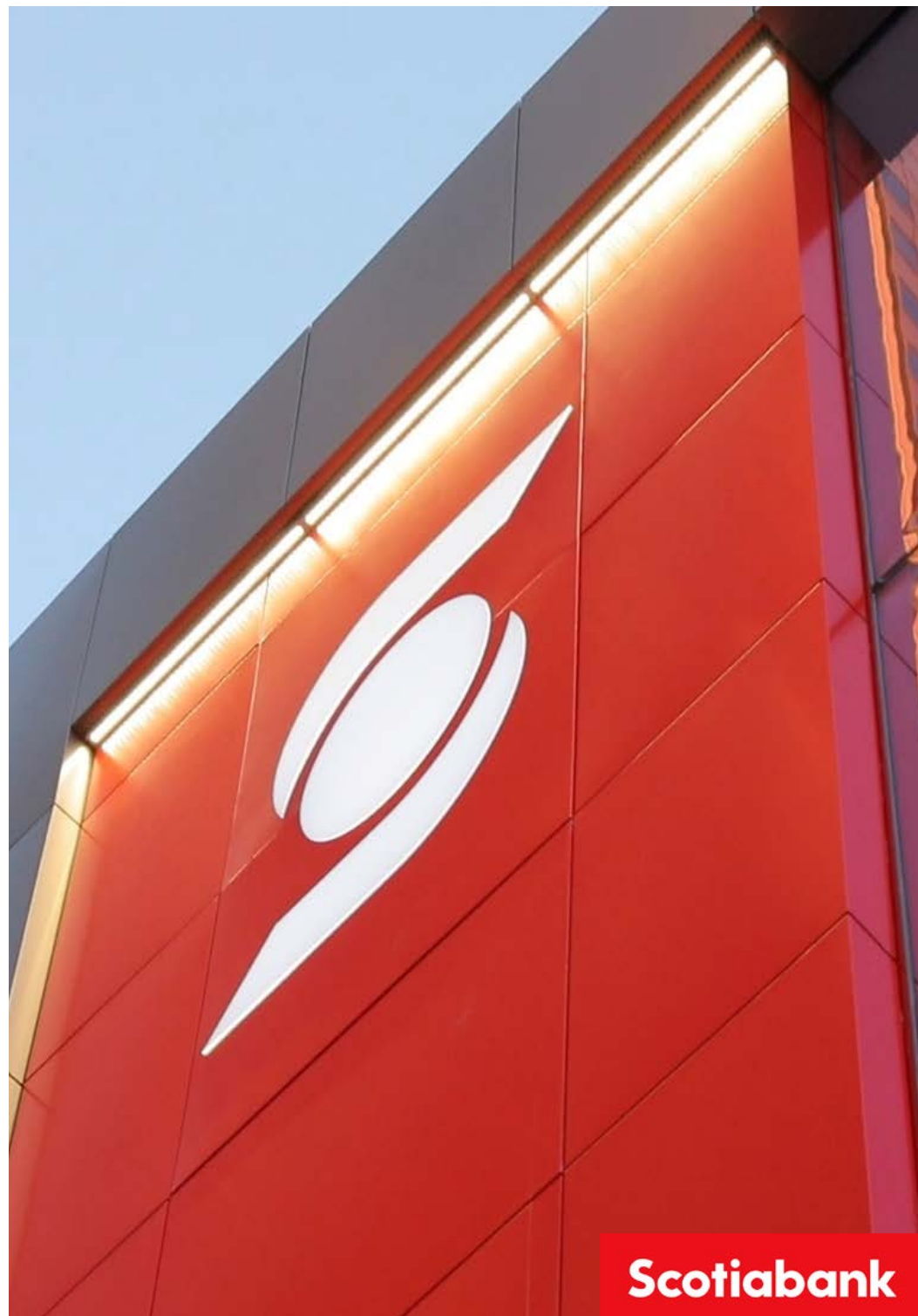
For the period ended: October 31, 2020

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Scotiabank

Oct 31, 2020

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The supplementary financial information package contains comparative figures that have been reclassified in prior periods, where applicable, to conform with the current reporting period presentation

This document is not audited and should be read in conjunction with our Q4 2020 Quarterly Report to Shareholders and 2020 Annual Report.

Adoption of IFRS 16

The Bank has adopted the International Financial Reporting Standards 16 *Leases (IFRS 16)* issued by the International Accounting Standards Board (IASB) effective November 1, 2019, which replaced the International Accounting Standard 17 *Leases (IAS 17)*. IFRS 16 results in lessees accounting for most leases within the scope of the standard in a manner similar to the way in which finance leases were accounted for under IAS 17. IFRS 16 will apply to all leases with the exception of licences of intellectual property and rights held by licensing agreement within the scope of IAS 38 Intangible assets. Lessees will recognise a right-of-use ("ROU") asset and a corresponding financial liability on the balance sheet. The ROU asset will be amortised over the length of the lease, and the financial liability measured at amortised cost.

The adoption of IFRS 16 resulted in changes to the Bank's consolidated statement of financial position as below:

Comparative periods

Comparative periods continue to be presented under IAS17 and therefore is not comparable to the information presented for 2020 under IFRS 16.

For an explanation of how the Bank applies the requirements of IFRS 16 please refer to the significant accounting policy notes 3 and 4 in the Bank's 2020 Annual Report.

Non-GAAP Measures

The Bank uses a number of financial measures to assess its performance. Some of these measures are not calculated in accordance with Generally Accepted Accounting Principles (GAAP), which are based on International Financial Reporting Standards (IFRS), are not defined by GAAP and do not have standardized meanings that would ensure consistency and comparability among companies using these or similar measures. The Bank believes that certain non-GAAP measures are useful in assessing ongoing business performance and provide readers with a better understanding of how management assesses performance. These non-GAAP measures are used throughout this report and defined below.

Adjusting Items

Adjusted results exclude the following items:

Adjusting Items (Pre-Tax) (\$MM)	2020				2019				2018				FULL YEAR		
	Q4	Q3	Q2	Q1	Q4	Q3	Q2	Q1	Q4	Q3	Q2	Q1	2020	2019	2018
Acquisition-Related Costs															
Day 1 PCL on acquired performing financial instruments - International Banking	-	-	-	-	-	-	151	-	-	404	-	-	-	151	404
Integration Costs	20	40	41	76	79	43	25	31	75	26	-	-	177	178	101
Canadian Banking	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
International Banking	16	34	33	71	69	39	19	24	47	23	-	-	154	151	70
Global Wealth Management	4	6	8	5	10	4	6	7	28	3	-	-	23	27	31
Amortization of Intangibles ⁽¹⁾	26	26	27	27	28	30	28	30	27	23	18	18	106	116	86
Canadian Banking	6	5	6	5	6	5	6	5	5	5	5	5	22	22	20
International Banking	11	12	12	12	13	15	12	15	12	10	9	10	47	55	41
Global Wealth Management	9	9	9	10	9	10	10	10	10	8	4	3	37	39	25
Other															
Allowance for Credit Losses - Additional Scenario	-	-	-	155	-	-	-	-	-	-	-	-	155	-	-
Canadian Banking	-	-	-	71	-	-	-	-	-	-	-	-	71	-	-
International Banking	-	-	-	77	-	-	-	-	-	-	-	-	77	-	-
Global Wealth Management	-	-	-	1	-	-	-	-	-	-	-	-	1	-	-
Global Banking and Markets	-	-	-	6	-	-	-	-	-	-	-	-	6	-	-
Derivative valuation adjustment	-	-	-	116	-	-	-	-	-	-	-	-	116	-	-
Global Banking and Markets	-	-	-	102	-	-	-	-	-	-	-	-	102	-	-
Other	-	-	-	14	-	-	-	-	-	-	-	-	14	-	-
Net loss/(gain) on dispositions	8	(44)	-	(262)	1	320	(173)	-	-	-	-	-	(298)	148	-
Impairment charge on software asset	-	-	-	44	-	-	-	-	-	-	-	-	44	-	-
Total (Pre-Tax)	54	22	68	156	108	393	31	61	102	453	18	18	300	593	591

Adjusting Items (After Tax, NCI) (\$MM)	2020				2019				2018				FULL YEAR		
	Q4	Q3	Q2	Q1	Q4	Q3	Q2	Q1	Q4	Q3	Q2	Q1	2020	2019	2018
Acquisition-Related Costs															
Day 1 PCL on acquired performing financial instruments - International Banking	-	-	-	-	-	-	66	-	-	176	-	-	-	66	176
Integration Costs	15	24	20	41	45	26	15	17	45	15	-	-	100	103	60
Canadian Banking	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
International Banking	12	19	15	37	38	23	11	11	24	13	-	-	83	83	37
Global Wealth Management	3	5	5	4	7	3	4	6	21	2	-	-	17	20	23
Amortization of Intangibles ⁽²⁾	19	18	20	20	20	22	20	22	20	16	13	13	77	84	62
Canadian Banking	4	4	4	4	4	4	4	4	4	4	4	4	16	16	16
International Banking	8	8	9	9	8	11	9	11	9	6	7	7	34	39	29
Global Wealth Management	7	6	7	7	8	7	7	7	7	6	2	2	27	29	17
Other															
Allowance for Credit Losses - Additional Scenario	-	-	-	108	-	-	-	-	-	-	-	-	108	-	-
Canadian Banking	-	-	-	52	-	-	-	-	-	-	-	-	52	-	-
International Banking	-	-	-	51	-	-	-	-	-	-	-	-	51	-	-
Global Wealth Management	-	-	-	1	-	-	-	-	-	-	-	-	1	-	-
Global Banking and Markets	-	-	-	4	-	-	-	-	-	-	-	-	4	-	-
Derivative valuation adjustment	-	-	-	85	-	-	-	-	-	-	-	-	85	-	-
Global Banking and Markets	-	-	-	75	-	-	-	-	-	-	-	-	75	-	-
Other	-	-	-	10	-	-	-	-	-	-	-	-	10	-	-
Net loss/(gain) on dispositions	5	(43)	-	(316)	32	418	(142)	-	-	-	-	-	(354)	308	-
Impairment charge on software asset	-	-	-	32	-	-	-	-	-	-	-	-	32	-	-
Total (After Tax, NCI)	39	(1)	40	(30)	97	466	(41)	39	65	207	13	13	48	561	298

(1) Excludes amortization of intangibles related to software (pre-tax).

(2) Excludes amortization of intangibles related to software (after-tax).

Reconciliation of reported and adjusted results and diluted earnings per share

	For the three months ended			For the year ended	
	October 31 2020	July 31 2020	October 31 2019	October 31 2020	October 31 2019
(\$ millions)					
Reported Results					
Net interest income	\$ 4,258	\$ 4,253	\$ 4,336	\$ 17,320	\$ 17,177
Non-interest income	3,247	3,481	3,632	14,016	13,857
Total Revenue	7,505	7,734	7,968	31,336	31,034
Provision for credit losses	1,131	2,181	753	6,084	3,027
Non-interest expenses	4,057	4,018	4,311	16,856	16,737
Income before taxes	2,317	1,535	2,904	8,396	11,270
Income tax expense	418	231	596	1,543	2,472
Net income	\$ 1,899	\$ 1,304	\$ 2,308	\$ 6,853	\$ 8,798
Net income attributable to non-controlling interests in subsidiaries (NCI)	72	(51)	107	75	408
Net income attributable to equity holders	\$ 1,827	\$ 1,355	\$ 2,201	\$ 6,778	\$ 8,390
Preferred shareholders and other equity instrument holders	82	23	64	196	182
Net income attributable to common shareholders	\$ 1,745	\$ 1,332	\$ 2,137	\$ 6,582	\$ 8,208
Diluted earnings per share (in dollars)	\$ 1.42	\$ 1.04	\$ 1.73	\$ 5.30	\$ 6.68
Adjustments					
Acquisition-related amounts					
Day 1 provision for credit losses on acquired performing financial instruments ⁽¹⁾	\$ -	\$ -	\$ -	\$ -	\$ 151
Integration costs ⁽²⁾	20	40	79	177	178
Amortization of Acquisition-related intangible assets, excluding software ⁽²⁾	26	26	28	106	116
Acquisition-related costs	46	66	107	283	445
Allowance for credit losses - Additional scenario ⁽¹⁾	-	-	-	155	-
Derivatives valuation adjustment ⁽³⁾	-	-	-	116	-
Net (gain)/loss on divestitures ⁽⁴⁾	8	(44)	1	(298)	148
Impairment charge on software asset ⁽²⁾	-	-	-	44	-
Adjustments (Pre-tax)	54	22	108	300	593
Income tax expense/(benefit)	(15)	(18)	(16)	(192)	18
Adjustments (After tax)	39	4	92	108	611
Adjustment attributable to NCI	-	(5)	5	(60)	(50)
Adjustments (After tax and NCI)	\$ 39	\$ (1)	\$ 97	\$ 48	\$ 561
Adjusted Results					
Net interest income	\$ 4,258	\$ 4,253	\$ 4,336	\$ 17,320	\$ 17,177
Non-interest income	3,247	3,436	3,626	13,819	13,984
Total revenue	7,505	7,689	7,962	31,139	31,161
Provision for credit losses	1,131	2,181	753	5,929	2,876
Non-interest expenses	4,003	3,951	4,197	16,514	16,422
Income before taxes	2,371	1,557	3,012	8,696	11,863
Income tax expense	433	249	612	1,735	2,454
Net income	\$ 1,938	\$ 1,308	\$ 2,400	\$ 6,961	\$ 9,409
Net income attributable to NCI	72	(46)	102	135	458
Net income attributable to equity holders	\$ 1,866	\$ 1,354	\$ 2,298	\$ 6,826	\$ 8,951
Preferred shareholders and other equity instrument holders	82	23	64	196	182
Net income attributable to common shareholders	\$ 1,784	\$ 1,331	\$ 2,234	\$ 6,630	\$ 8,769
Adjusted diluted earnings per share (in dollars)	\$ 1.45	\$ 1.04	\$ 1.82	\$ 5.36	\$ 7.14
Impact of adjustments on diluted earnings per share (in dollars)	\$ 0.03	\$ -	\$ 0.09	\$ 0.06	\$ 0.46

(1) Recorded in provision for credit losses.

(2) Recorded in non-interest expenses.

(3) Recorded in non-interest income.

(4) (Gain)/loss on divestitures is recorded in non-interest income; costs related to divestitures are recorded in non-interest expenses.

The Enhanced Disclosure Task Force (EDTF) of the Financial Stability Board published its report, "Enhancing the Risk Disclosure of Banks" on October 29, 2012. The report sets forth recommendations around improving risk disclosures and identifies existing leading practice risk disclosures. The Bank provided these disclosures in its 2014 Annual report and continues its efforts to provide further disclosures with the objective of enhancing and aligning with evolving industry practices associated with the 32 recommendations in the EDTF report. Below is the index of all these recommendations to facilitate easy reference in the Bank's public disclosure documents available on www.scotiabank.com/investor relations.

ENHANCED DISCLOSURE TASK FORCE (EDTF) RECOMMENDATIONS					
October 31, 2020 Reference Table for EDTF					
Recommendation			2020 Annual Report		
Type of risk	Number	Disclosure	MD&A	Financial Statements	Supplementary Regulatory Capital Disclosures
General	1	The index of risks to which the business is exposed.	85-86, 91, 101		
	2	The Bank's risk to terminology, measures and key parameters.	81-84		
	3	Top and emerging risks, and the changes during the reporting period.	88-89, 95-100		
	4	Discussion on the regulatory development and plans to meet new regulatory ratios.	61-63, 109-110, 126-128		
Risk governance, risk management and business model	5	The Bank's Risk Governance structure.	78-80		
	6	Description of risk culture and procedures applied to support the culture.	81-83		
	7	Description of key risks from the Bank's business model.	85-87		
	8	Stress testing use within the Bank's risk governance and capital management.	81-82		
Capital Adequacy and risk-weighted assets	9	Pillar 1 capital requirements, and the impact for global systemically important banks.	61-63	217	3-4
	10	a) Regulatory capital components.	64		19-22
	11	b) Reconciliation of the accounting balance sheet to the regulatory balance sheet.			16-17
	12	Flow statement of the movements in regulatory capital since the previous reporting period, including changes in common equity tier 1, additional tier 1 and tier 2 capital.	65,66		75
	13	Discussion of targeted level of capital, and the plans on how to establish this.	61-63		
	14	Analysis of risk-weighted assets by risk type, business, and market risk RWAs.	68-72, 87, 136	187, 241	6, 35-48, 60-62, 66, 78, 84
	15	Analysis of the capital requirements for each Basel asset class.	68-72	187, 235-241	14-15, 35-49, 60-62, 66, 71-74
	16	Tabulate credit risk in the Banking Book.	68-72	236	14-15, 35-49, 71-74
	17	Flow statements reconciling the movements in risk-weighted assets for each risk-weighted asset type.	68-72		50, 65, 77
Liquidity Funding	18	Discussion of Basel III Back-testing requirement including credit risk model performance and validation.	69-71		51-54, 82
	19	Analysis of the Bank's liquid assets.	107-110		
	20	Encumbered and unencumbered assets analyzed by balance sheet category.	109		
	21	Consolidated total assets, liabilities and off-balance sheet commitments analyzed by remaining contractual maturity at the balance sheet date.	112-114		
Market Risk	22	Analysis of the Bank's sources of funding and a description of the Bank's funding strategy.	111-112		
	23	Linkage of market risk measures for trading and non-trading portfolios and the balance sheet.	106		
	24	Discussion of significant trading and non-trading market risk factors.	102-107	240-241	
	25	Discussion of changes in period on period VaR results as well as VaR assumptions, limitations, backtesting and validation.	102-107	240-241	
Credit Risk	26	Other risk management techniques e.g. stress tests, stressed VaR, tail risk and market liquidity horizon.	102-107	241	
	27	Analysis of the aggregate credit risk exposures, including details of both personal and wholesale lending.	95-100, 130-136	198-199, 237-239	6, 35, 37-48, 60-62
	28	Discussion of the policies for identifying impaired loans, defining impairments and renegotiated loans, and explaining loan forbearance policies.		165-167,199	
	29	Reconciliations of the opening and closing balances of impaired loans and impairment allowances during the year.	97, 130-131, 133, 134	199	32-33
	30	Analysis of counterparty credit risk that arises from derivative transactions.	93-94	185-188	83
Other risks	31	Discussion of credit risk mitigation, including collateral held for all sources of credit risk.	93-94, 98		
	32	Quantified measures of the management of operational risk.	72, 115		
		Discussion of publicly known risk items.	77		



	QUARTERLY TREND												FULL YEAR		
	2020				2019				2018				2020		
	Q4	Q3	Q2	Q1	Q4	Q3	Q2	Q1	Q4	Q3	Q2	Q1	2020	2019	2018
Operating Performance:															
Reported:															
Net Income (\$MM) ⁽¹⁾	1,899	1,304	1,324	2,326	2,308	1,984	2,259	2,247	2,271	1,939	2,177	2,337	6,853	8,798	8,724
Net Income Attributable to Common Shareholders (\$MM)	1,745	1,332	1,243	2,262	2,137	1,839	2,125	2,107	2,114	1,956	2,042	2,249	6,582	8,208	8,361
EPS (\$) - Basic	1.44	1.10	1.03	1.86	1.76	1.51	1.74	1.72	1.72	1.60	1.70	1.88	5.43	6.72	6.90
- Diluted	1.42	1.04	1.00	1.84	1.73	1.50	1.73	1.71	1.71	1.55	1.70	1.86	5.30	6.68	6.82
ROE (%) ⁽²⁾	11.0	8.3	7.9	14.2	13.3	11.5	13.8	13.5	13.8	13.1	14.9	16.2	10.4	13.1	14.5
Core Banking Margin (%) ⁽²⁾	2.22	2.10	2.35	2.45	2.40	2.45	2.45	2.45	2.47	2.46	2.47	2.46	2.27	2.44	2.46
Productivity Ratio (%) ⁽¹⁾⁽²⁾	54.1	52.0	54.8	54.3	54.1	55.0	51.8	54.9	54.6	52.5	52.8	49.3	53.8	53.9	52.3
Effective Tax Rate (%)	18.0	15.1	24.2	16.8	20.5	27.5	21.7	18.1	18.7	21.5	22.2	23.3	18.4	21.9	21.5
Effective Tax Rate (TEB) (%)	20.2	18.3	27.2	18.7	21.9	28.7	22.6	19.1	19.5	22.3	22.9	23.9	20.8	23.0	22.2
Adjusted:															
Net Income (\$MM) ⁽¹⁾⁽²⁾⁽³⁾	1,938	1,308	1,371	2,344	2,400	2,455	2,263	2,291	2,345	2,259	2,190	2,350	6,961	9,409	9,144
Net Income Attributable to Common Shareholders (Diluted) ⁽²⁾⁽³⁾	1,805	1,295	1,266	2,278	2,264	2,349	2,123	2,191	2,200	2,194	2,057	2,275	6,668	8,929	8,731
EPS (\$) - Diluted ⁽²⁾⁽³⁾	1.45	1.04	1.04	1.83	1.82	1.88	1.70	1.75	1.77	1.76	1.71	1.87	5.36	7.14	7.11
ROE (%) ⁽²⁾⁽³⁾	11.3	8.3	8.2	13.9	13.8	14.3	13.6	13.7	14.1	14.5	15.0	16.3	10.4	13.9	14.9
Productivity Ratio (%) ⁽¹⁾⁽²⁾⁽⁴⁾	53.3	51.4	54.0	53.4	52.7	51.7	52.3	54.1	53.2	51.8	52.5	49.1	53.0	52.7	51.7
Balance Sheet:															
Total Assets (\$B) ⁽¹⁾	1,136.5	1,169.9	1,247.1	1,154.0	1,086.2	1,066.7	1,058.2	1,034.3	998.5	946.7	926.3	923.2			
Net Customer Loans and Acceptances (\$B)	617.4	629.3	647.9	613.7	606.4	603.2	596.6	584.9	568.1	567.5	535.0	519.6			
Deposits (\$B)	750.8	768.0	797.7	763.9	733.4	722.3	712.3	690.9	676.5	654.2	640.6	635.8			
Common Shareholders' Equity (\$B)	62.8	62.9	64.3	63.5	63.6	63.5	63.6	62.5	61.0	60.8	57.3	55.1			
Credit Quality:															
Gross Impaired Loans	5,053	5,148	5,120	4,770	5,135	5,229	5,364	5,287	5,130	5,482	5,127	4,978			
- % of Customer Loans and Acceptances	0.81	0.81	0.78	0.77	0.84	0.86	0.89	0.90	0.89	0.96	0.95	0.95			
Net Impaired Loans (\$MM) ⁽⁵⁾	3,096	3,361	3,473	3,233	3,540	3,559	3,695	3,607	3,453	3,707	3,381	3,288			
- % of Customer Loans and Acceptances	0.50	0.53	0.53	0.52	0.58	0.58	0.61	0.61	0.60	0.65	0.63	0.63			
Allowance for Credit Losses (\$MM) ⁽⁶⁾	7,820	7,403	6,079	5,095	5,145	5,273	5,376	5,199	5,154	5,418	5,017	4,923			
Reported Provision for Credit Losses (\$MM) ⁽⁷⁾	1,131	2,181	1,846	926	753	713	873	688	590	943	534	544	6,084	3,027	2,611
Adjusted Provision for Credit Losses (\$MM) ⁽⁴⁾⁽⁷⁾	1,131	2,181	1,846	771	753	713	722	688	590	539	534	544	5,929	2,876	2,207
Provision for Credit Losses on Loans and Acceptances (\$MM) ⁽⁸⁾	1,131	2,181	1,847	926	756	713	874	685	549	942	538	550	6,085	3,028	2,579
Adjusted Provision for Credit Losses on Loans and Acceptances (\$MM) ⁽⁴⁾⁽⁸⁾	1,131	2,181	1,847	771	756	713	723	685	549	538	538	550	5,930	2,877	2,175
Reported Provision for Credit Losses as % of Average Net Loans and Acceptances ⁽⁸⁾	0.73	1.36	1.19	0.61	0.50	0.48	0.61	0.47	0.39	0.69	0.42	0.42	0.98	0.51	0.48
Adjusted Provision for Credit Losses as % of Average Net Loans and Acceptances ⁽⁴⁾⁽⁸⁾	0.73	1.36	1.19	0.51	0.50	0.48	0.51	0.47	0.39	0.40	0.42	0.42	0.95	0.49	0.41
Reported Provision for Credit Losses on Impaired Loans as % of Average Net Loans and Acceptances ⁽⁸⁾	0.54	0.58	0.56	0.55	0.49	0.52	0.49	0.47	0.42	0.41	0.46	0.43	0.56	0.49	0.43
Adjusted Provision for Credit Losses on Impaired Loans as % of Average Net Loans and Acceptances ⁽⁴⁾⁽⁸⁾	0.54	0.58	0.56	0.53	0.49	0.52	0.49	0.47	0.42	0.41	0.46	0.43	0.55	0.49	0.43
Net write-offs as a % of Average Net Loans & Acceptances	0.41	0.47	0.47	0.54	0.49	0.50	0.50	0.50	0.45	0.39	0.45	0.46	0.47	0.50	0.44
Capital Measures:															
CET1 Capital Ratio (%) ⁽¹⁾	11.8	11.3	10.9	11.4	11.1	11.2	11.1	11.1	11.1	11.4	12.0	11.2			
Tier 1 Capital Ratio (%)	13.3	12.8	11.9	12.5	12.2	12.3	12.5	12.5	12.5	12.8	13.5	12.7			
Total Capital Ratio (%)	15.5	14.9	14.0	14.6	14.2	14.8	14.7	14.6	14.3	14.5	15.3	14.6			
Leverage Ratio (%)	4.7	4.6	4.4	4.0	4.2	4.2	4.3	4.4	4.5	4.9	4.8	4.6			
CET1 Risk-Weighted Assets (\$MM)	417,138	430,542	446,173	420,694	421,185	417,058	415,212	408,565	400,507	411,426	375,901	382,248			

(1) IFRS 16 was adopted prospectively effective November 1, 2019 (Q1/20), prior period amounts have not been restated and are not comparable.

(2) Refer to the Notes section of the Supplementary for disclosure on non-GAAP measures and adjusting items.

(3) Adjusted for Acquisition and divestiture-related amounts, ACL for the additional scenario, derivative valuation adjustment and impairment charge on software asset (after tax).

(4) Adjusted for Acquisition and divestiture-related amounts, ACL for the additional scenario, derivative valuation adjustment and impairment charge on software asset (pre-tax).

(5) Net Impaired Loans are Impaired Loans less Allowance for Credit Losses allocated against such loans.

(6) Includes allowance for credit losses on all financial assets - loans, acceptances, off-balance sheet exposures, debt securities, deposits with financial institutions.

(7) Includes provision for credit losses on all financial assets - loans, acceptances, off-balance sheet exposures, debt securities, deposits with financial institutions.

(8) Includes provision for credit losses on certain financial assets - loans, acceptances and off-balance sheet exposures.

	QUARTERLY TREND												FULL YEAR		
	2020				2019				2018				2020	2019	2018
	Q4	Q3	Q2	Q1	Q4	Q3	Q2	Q1	Q4	Q3	Q2	Q1			
Valuation:															
Book Value per Common Share (\$)	51.85	51.91	53.05	52.33	52.33	52.06	52.01	51.01	49.75	49.32	47.77	45.98	51.85	52.33	49.75
Share Price (\$)	58.99	61.80	74.92	76.75	76.49	74.16	75.92	74.87	78.60	80.79	82.70	85.50	76.75	76.49	85.50
- Low	53.54	49.11	46.38	71.65	67.17	68.36	70.43	66.36	69.01	73.91	75.20	80.79	46.38	66.36	69.01
- Close	55.35	55.01	55.80	72.28	75.54	70.46	73.78	74.80	70.65	77.09	78.92	81.72	55.35	75.54	70.65
Share Price (Closing) as % of Book Value	106.8	106.0	105.2	106.8	144.4	135.3	141.9	146.6	142.0	156.3	165.2	177.7	106.8	144.4	142.0
Price (Closing) / Earnings Ratio (X) ⁽¹⁾	10.2	9.6	9.1	10.5	11.2	10.5	10.9	11.1	10.2	11.3	11.4	11.9	10.2	11.2	10.2
Market Capitalization (\$MM)	67,055	66,641	67,594	87,687	91,867	85,993	90,188	91,679	86,690	94,954	94,591	97,901	67,055	91,867	86,690
Dividends:															
Common Dividends Paid (\$MM)	1,091	1,090	1,090	1,092	1,094	1,062	1,063	1,041	1,043	1,011	982	949	4,363	4,260	3,985
Common Dividends/Share (\$)	0.90	0.90	0.90	0.90	0.90	0.87	0.87	0.85	0.85	0.82	0.82	0.79	3.60	3.49	3.28
Shares:															
Number of Common Shares Outstanding at Period End (MM)	1,211	1,211	1,211	1,213	1,216	1,220	1,222	1,226	1,227	1,232	1,199	1,198			
Average Number of Common Shares Outstanding (MM)	1,211	1,211	1,212	1,214	1,218	1,221	1,224	1,226	1,230	1,223	1,198	1,199	1,212	1,222	1,213
- Basic	1,246	1,245	1,222	1,247	1,260	1,251	1,252	1,255	1,246	1,240	1,203	1,215	1,243	1,251	1,229
- Diluted															
Other Information: ⁽²⁾															
Employees ⁽³⁾	92,001	95,369	97,369	99,742	101,813	101,809	100,945	98,508	97,021	96,473	88,997	88,803			
Branches and Offices	2,618	2,905	2,953	3,048	3,109	3,129	3,147	3,076	3,095	2,963	2,983	2,996			
ABMs	8,791	8,793	8,949	9,007	9,391	9,361	9,197	8,970	9,029	9,108	8,115	8,076			
Legacy Senior Debt Credit Ratings:															
Moody's ⁽⁴⁾	Aa2	Aa2	Aa2	Aa2	Aa2	Aa2	Aa2	Aa2	Aa2	Aa2	A1	A1			
Standard & Poor's ⁽⁴⁾	A+	A+	A+	A+	A+	A+	A+	A+	A+	A+	A+	A+			
Fitch ⁽⁴⁾	AA	AA	AA	AA-	AA-	AA-	AA-	AA-	AA-	AA-	AA-	AA-			
DBRS ⁽⁴⁾	AA	AA	AA	AA	AA	AA	AA	AA	AA	AA	AA	AA			

(1) Based on trailing 4 quarters' EPS.

(2) Excludes affiliates.

(3) Employees are reported on a full-time equivalent basis.

(4) As of October 31, 2020, outlook is Stable (Moody's, Standard & Poor's and DBRS), Negative (Fitch).

(\$MM)

CONSOLIDATED STATEMENT OF INCOME:

	2020				QUARTERLY TREND								FULL YEAR		
	Q4	Q3	Q2	Q1	Q4	Q3	Q2	Q1	Q4	Q3	Q2	Q1	2020	2019	2018
Interest Income	6,652	6,986	7,838	8,236	8,252	8,440	8,101	7,991	7,720	7,131	6,735	6,481	29,712	32,784	28,067
Interest Expense ⁽¹⁾	2,394	2,733	3,421	3,844	3,916	4,066	3,908	3,717	3,500	3,046	2,785	2,545	12,392	15,607	11,876
Net Interest Income	4,258	4,253	4,417	4,392	4,336	4,374	4,193	4,274	4,220	4,085	3,950	3,936	17,320	17,177	16,191
Non-Interest Income	3,247	3,481	3,539	3,749	3,632	3,285	3,610	3,330	3,228	3,096	3,108	3,152	14,016	13,857	12,584
Total Revenue	7,505	7,734	7,956	8,141	7,968	7,659	7,803	7,604	7,448	7,181	7,058	7,088	31,336	31,034	28,775
Provision for Credit Losses	1,131	2,181	1,846	926	753	713	873	688	590	943	534	544	6,084	3,027	2,611
Total Non-interest Expenses ⁽¹⁾	4,057	4,018	4,363	4,418	4,311	4,209	4,046	4,171	4,064	3,770	3,726	3,498	16,856	16,737	15,058
Income before Taxes	2,317	1,535	1,747	2,797	2,904	2,737	2,884	2,745	2,794	2,468	2,798	3,046	8,396	11,270	11,106
Income Tax Expense	418	231	423	471	596	753	625	498	523	529	621	709	1,543	2,472	2,382
Reported Net Income	1,899	1,304	1,324	2,326	2,308	1,984	2,259	2,247	2,271	1,939	2,177	2,337	6,853	8,798	8,724
Adjusting Items (after tax) ⁽²⁾	39	4	47	18	92	471	4	44	74	320	13	13	108	611	420
Adjusted Net Income	1,938	1,308	1,371	2,344	2,400	2,455	2,263	2,291	2,345	2,259	2,190	2,350	6,961	9,409	9,144
Net Income Attributable to Non-Controlling Interests in Subsidiaries	72	(51)	15	39	107	120	70	111	92	(44)	70	58	75	408	176
Adjusted Net Income Attributable to Non-Controlling Interests in Subsidiaries	72	(46)	22	87	102	125	115	116	101	69	70	58	135	458	298
Adjusted Net Income Attributable to Equity Holders of the Bank	1,866	1,354	1,349	2,257	2,298	2,330	2,148	2,175	2,244	2,190	2,120	2,292	6,826	8,951	8,846
Preferred Shareholders	82	23	66	25	64	25	64	29	65	27	65	30	196	182	187
Common Shareholders	1,784	1,331	1,283	2,232	2,234	2,305	2,084	2,146	2,179	2,163	2,055	2,262	6,630	8,769	8,659
Adjustments to net income due to share-based payment options and other ⁽³⁾	21	(36)	(17)	46	30	44	39	45	21	31	2	13	38	160	72
Adjusted Net Income Attributable to Common Shareholders (Diluted)	1,805	1,295	1,266	2,278	2,264	2,349	2,123	2,191	2,200	2,194	2,057	2,275	6,668	8,929	8,731

(1) IFRS 16 was adopted prospectively effective November 1, 2019 (Q1/20), prior period amounts have not been restated and are not comparable.

(2) Refer to the Notes section of the Supplementary for disclosure on non-GAAP measures and adjusting items.

(3) The quarterly adjustments may not sum to the full year adjustment resulting from timing differences of the calculations.

(\$MM)

Net Interest Income (TEB)⁽¹⁾
 Net Fee and Commission Revenues⁽²⁾
 Net Income (Loss) from Investments in Associated Corporations
 Other Operating Income (TEB)
 Total Revenue (TEB)
 Provision for Credit Losses
 Non-interest Expenses⁽¹⁾⁽²⁾
Income before Taxes
 Income Tax Expense (TEB)
Reported Net Income
 Adjusting Items (after tax)⁽³⁾
Adjusted Net Income⁽⁴⁾

2020				QUARTERLY TREND								FULL YEAR		
Q4	Q3	Q2	Q1	Q4	Q3	Q2	Q1	Q4	Q3	Q2	Q1	2020	2019	2018
1,954	1,930	1,951	2,003	2,027	2,009	1,884	1,928	1,928	1,925	1,810	1,841	7,838	7,848	7,504
500	472	483	576	532	528	509	510	561	559	527	546	2,031	2,079	2,193
15	9	12	20	18	16	18	13	23	11	44	15	56	65	93
97	89	80	108	106	111	122	133	153	134	159	175	374	472	621
2,566	2,500	2,526	2,707	2,683	2,664	2,533	2,584	2,665	2,629	2,540	2,577	10,299	10,464	10,411
(330)	(752)	(670)	(321)	(247)	(241)	(253)	(231)	(195)	(180)	(205)	(210)	(2,073)	(972)	(790)
(1,186)	(1,172)	(1,220)	(1,233)	(1,220)	(1,193)	(1,172)	(1,187)	(1,239)	(1,200)	(1,207)	(1,165)	(4,811)	(4,772)	(4,811)
1,050	576	636	1,153	1,216	1,230	1,108	1,166	1,231	1,249	1,128	1,202	3,415	4,720	4,810
(272)	(147)	(159)	(301)	(318)	(320)	(289)	(305)	(313)	(327)	(300)	(311)	(879)	(1,232)	(1,251)
778	429	477	852	898	910	819	861	918	922	828	891	2,536	3,488	3,559
4	4	4	56	4	4	4	4	4	4	4	4	68	16	16
782	433	481	908	902	914	823	865	922	926	832	895	2,604	3,504	3,575

Reported Net Income Attributable to Non-Controlling Interests
Reported Net Income Attributable to Equity Holders of the Bank

-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
778	429	477	852	898	910	819	861	918	922	828	891	2,536	3,488	3,559

Adjusted Net Income Attributable to Non-Controlling Interests⁽⁴⁾
Adjusted Net Income Attributable to Equity Holders of the Bank⁽⁴⁾

-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
782	433	481	908	902	914	823	865	922	926	832	895	2,604	3,504	3,575

Profitability Measurements:

Return on Equity (%)
 Adjusted Return on Equity (%)⁽⁴⁾
 Net Interest Margin⁽¹⁾⁽⁵⁾
 Reported Provision for Credit Losses as % of Average Net Loans and Acceptances⁽⁶⁾
 Adjusted Provision for Credit Losses as % of Average Net Loans and Acceptances⁽⁴⁾⁽⁶⁾
 Reported Provision for Credit Losses on Impaired Loans as % of Average Net Loans and Acceptances⁽⁶⁾
 Adjusted Provision for Credit Losses on Impaired Loans as % of Average Net Loans and Acceptances⁽⁴⁾⁽⁶⁾
 Net write-offs as a % of Average Net Loans & Acceptances
 Productivity Ratio (%)⁽¹⁾
 Adjusted Productivity Ratio (%)⁽¹⁾⁽⁴⁾

18.4	10.1	11.4	20.6	23.3	24.1	22.6	22.8	25.7	26.4	24.8	26.2	15.1	23.2	25.8
18.5	10.2	11.5	21.9	23.4	24.2	22.8	22.9	25.8	26.5	24.9	26.4	15.5	23.3	25.9
2.26	2.26	2.33	2.36	2.41	2.44	2.40	2.39	2.40	2.41	2.37	2.35	2.30	2.41	2.39
0.37	0.85	0.77	0.36	0.28	0.28	0.31	0.28	0.24	0.22	0.26	0.26	0.59	0.29	0.24
0.37	0.85	0.77	0.28	0.28	0.28	0.31	0.28	0.24	0.22	0.26	0.26	0.57	0.29	0.24
0.27	0.36	0.36	0.30	0.29	0.30	0.29	0.28	0.23	0.21	0.26	0.27	0.32	0.29	0.24
0.27	0.36	0.36	0.29	0.29	0.30	0.29	0.28	0.23	0.21	0.26	0.27	0.32	0.29	0.24
0.25	0.30	0.31	0.29	0.30	0.30	0.29	0.29	0.24	0.23	0.27	0.26	0.29	0.29	0.25
46.2	46.9	48.3	45.6	45.4	44.8	46.3	45.9	46.5	45.6	47.5	45.2	46.7	45.6	46.2
46.0	46.7	48.1	45.4	45.2	44.6	46.1	45.7	46.3	45.4	47.3	45.0	46.5	45.4	46.0

Average Balances (\$B):

Residential Mortgages
 Personal Loans
 Credit Cards
 Business and Government Loans & Acceptances
 Total Loans & Acceptances
 Other Assets
 Total Assets

225.5	220.7	217.8	215.4	212.1	207.3	205.0	204.5	202.5	201.7	200.7	199.4	219.9	207.2	201.1
69.7	69.3	70.9	71.3	71.2	70.0	68.9	69.0	69.0	68.0	67.0	67.1	70.3	69.8	67.8
6.4	6.6	7.3	7.8	7.7	7.6	7.3	7.4	7.2	7.1	6.8	6.9	7.0	7.5	7.0
58.5	59.4	59.2	56.6	55.3	54.2	51.7	50.4	50.3	49.7	47.8	46.0	58.4	52.9	48.5
360.1	356.0	355.2	351.1	346.3	339.1	332.9	331.3	329.0	326.5	322.3	319.4	355.6	337.4	324.4
2.7	3.2	3.4	3.4	2.8	2.9	2.7	2.6	2.5	2.5	2.3	2.4	3.2	2.8	2.3
362.8	359.2	358.6	354.5	349.1	342.0	335.6	333.9	331.5	329.0	324.6	321.8	358.8	340.2	326.7

Personal Deposits
 Non-Personal Deposits
 Total Deposits⁽⁷⁾
 Other Liabilities
 Total Liabilities

185.6	181.7	170.5	169.5	167.8	166.0	166.0	162.0	158.6	155.6	153.1	151.5	176.9	165.4	154.7
93.3	85.6	79.3	78.9	80.3	76.9	74.5	74.2	72.0	67.8	65.2	66.7	84.3	76.5	68.0
278.9	267.3	249.8	248.4	248.1	242.9	240.5	236.2	230.6	223.4	218.3	218.2	261.2	241.9	222.7
16.3	15.9	15.2	15.0	14.7	13.9	12.6	12.1	11.7	11.0	10.5	10.2	15.6	13.4	10.8
295.2	283.2	265.0	263.4	262.8	256.8	253.1	248.3	242.3	234.4	228.8	228.4	276.8	255.3	233.5

Other:

Branches
 Employees⁽⁸⁾
 ABMs

952	948	949	950	949	953	957	956	955	960	965	964			
18,085	18,409	18,755	18,538	18,285	18,241	17,886	17,916	17,374	17,561	17,292	17,238			
3,540	3,530	3,642	3,648	3,652	3,632	3,642	3,633	3,644	3,646	3,685	3,682			

(1) IFRS 16 was adopted prospectively effective November 1, 2019 (Q1/20), prior period amounts have not been restated and are not comparable.

(2) IFRS 15 was adopted prospectively effective November 1, 2018 (Q1/19), prior period amounts have not been restated and are not comparable.

(3) Refer to the Notes section of the Supplementary for disclosure on non-GAAP measures and adjusting items.

(4) Adjusted for Acquisition-related costs and impact of additional pessimistic scenario.

(5) Net Interest Income (TEB) as % of Average Earning Assets excluding Bankers Acceptances.

(6) Provision for credit losses on certain financial assets - loans, acceptances and off-balance sheet exposures.

(7) Certain deposits (Tangerine Canadian Mortgage Bonds) have been reclassified to the Other Segment.

(8) Employees are reported on a full-time equivalent basis.

(\$MM)

Net Interest Income (TEB) ⁽¹⁾
Net Fee and Commission Revenues
Net Income (Loss) from Investments in Associated Corporations
Other Operating Income (TEB)
Total Revenue (TEB)
Provision for Credit Losses
Non-interest Expenses ⁽¹⁾
Income before Taxes
Income Tax Expense (TEB)
Reported Net Income
Adjusting Items (after tax) ⁽²⁾
Adjusted Net Income⁽⁸⁾

Reported Net Income Attributable to Non-Controlling Interests
Reported Net Income Attributable to Equity Holders of the Bank
- Reported Net Income Attributable to Equity Holders of the Bank - relating to divested operations
Adjusted Net Income Attributable to Non-Controlling Interests⁽³⁾
Adjusted Net Income Attributable to Equity Holders of the Bank⁽³⁾
- Adjusted Net Income Attributable to Equity Holders of the Bank - relating to divested operations

Profitability Measurements⁽⁷⁾
Reported Return on Equity (%)
Adjusted Return on Equity (%) ⁽³⁾
Net Interest Margin ⁽¹⁾⁽⁴⁾
Reported Provision for Credit Losses as % of Average Net Loans and Acceptances ⁽⁵⁾
Adjusted Provision for Credit Losses as % of Average Net Loans and Acceptances ⁽³⁾⁽⁵⁾
Reported Provision for Credit Losses on Impaired Loans as % of Average Net Loans and Acceptances ⁽⁵⁾
Adjusted Provision for Credit Losses on Impaired Loans as % of Average Net Loans and Acceptances ⁽³⁾⁽⁵⁾
Net write-offs as a % of Average Net Loans & Acceptances
Reported Productivity Ratio (%) ⁽¹⁾
Adjusted Productivity Ratio (%) ⁽¹⁾⁽³⁾

Average Balances (\$B):

Residential Mortgages
Personal Loans ⁽⁶⁾
Credit Cards ⁽⁶⁾
Business and Government Loans & Acceptances
Total Loans & Acceptances
Investment Securities
Deposits with Banks
Other Assets
Total Assets

Personal Deposits
Non-Personal Deposits
Total Deposits
Other Liabilities
Total Liabilities

Other⁽⁶⁾

Branches
Employees ⁽⁸⁾
ABMs

Amortization of intangibles (pre-tax)

2020				QUARTERLY TREND				2018				FULL YEAR		
				2019								2020		
Q4	Q3	Q2	Q1	Q4	Q3	Q2	Q1	Q4	Q3	Q2	Q1	2020	2019	2018
1,785	1,906	1,907	2,005	2,093	2,125	2,090	2,045	2,003	1,800	1,733	1,682	7,603	8,353	7,218
493	468	542	647	676	633	681	640	660	544	555	559	2,150	2,630	2,318
38	47	65	93	207	179	207	160	195	150	154	130	243	753	629
232	149	193	240	210	300	181	292	80	174	121	153	814	983	528
2,548	2,570	2,707	2,985	3,186	3,237	3,159	3,137	2,938	2,668	2,563	2,524	10,810	12,719	10,693
(736)	(1,278)	(1,019)	(580)	(502)	(476)	(628)	(470)	(412)	(771)	(340)	(345)	(3,613)	(2,076)	(1,868)
(1,424)	(1,390)	(1,465)	(1,664)	(1,688)	(1,667)	(1,606)	(1,635)	(1,614)	(1,407)	(1,335)	(1,344)	(5,943)	(6,596)	(5,700)
388	(98)	223	741	996	1,094	925	1,032	912	490	888	835	1,254	4,047	3,125
(55)	70	(38)	(159)	(231)	(250)	(224)	(204)	(173)	(76)	(199)	(169)	(182)	(909)	(617)
333	(28)	185	582	765	844	701	828	739	414	689	666	1,072	3,138	2,508
20	32	31	117	58	39	130	27	42	308	7	7	200	254	364
353	4	216	699	823	883	831	855	781	722	696	673	1,272	3,392	2,872
70	(54)	12	64	86	117	63	107	88	(48)	68	54	92	373	162
263	26	173	518	679	727	638	721	651	462	621	612	980	2,765	2,346
-	1	-	59	158	147	162	163	222	103	118	123	60	631	565
70	(49)	19	84	98	122	107	112	97	65	68	54	124	439	284
283	53	197	615	725	761	724	743	684	657	628	619	1,148	2,953	2,588
-	1	-	59	158	147	162	163	222	103	118	123	60	631	565
5.6	0.4	3.5	10.6	13.0	13.5	12.3	13.8	13.5	10.3	15.6	15.6	5.0	13.2	13.6
6.0	0.9	4.0	12.7	14.0	14.2	13.9	14.2	14.2	14.7	15.8	15.8	5.8	14.1	15.0
3.97	3.99	4.28	4.51	4.51	4.51	4.62	4.54	4.54	4.73	4.77	4.70	4.18	4.54	4.68
2.07	3.33	2.78	1.57	1.35	1.25	1.72	1.29	1.05	2.60	1.23	1.27	2.45	1.40	1.52
2.07	3.33	2.78	1.36	1.35	1.25	1.31	1.29	1.05	1.24	1.23	1.27	2.40	1.30	1.19
1.58	1.49	1.45	1.45	1.27	1.37	1.30	1.24	1.20	1.34	1.39	1.26	1.49	1.30	1.29
1.58	1.49	1.45	1.37	1.27	1.37	1.30	1.24	1.20	1.34	1.39	1.26	1.47	1.30	1.29
1.06	1.17	1.24	1.47	1.28	1.27	1.27	1.35	1.25	1.16	1.27	1.40	1.24	1.29	1.26
55.9	54.1	54.1	55.7	53.0	51.5	50.8	52.1	54.9	52.7	52.2	53.2	55.0	51.9	53.3
54.8	52.3	52.5	52.9	50.4	49.8	49.8	50.9	52.9	51.4	51.8	52.7	53.1	50.2	52.2
37.5	37.8	37.4	39.5	41.1	41.5	41.9	40.2	39.3	31.5	31.2	29.7	38.1	41.1	32.9
20.2	21.5	22.0	23.2	23.9	24.8	23.8	23.4	22.7	19.3	19.1	18.4	21.7	24.0	19.9
8.4	9.0	9.7	10.1	10.0	10.1	10.1	9.5	9.1	7.9	7.7	7.2	9.3	9.9	8.0
80.0	88.7	83.3	77.8	77.3	77.9	77.3	74.4	72.4	62.3	59.9	56.9	82.5	76.7	62.9
146.1	157.0	152.4	150.6	152.3	154.3	153.1	147.5	143.5	121.0	117.9	112.2	151.6	151.7	123.7
16.4	16.6	14.4	14.8	17.2	16.8	17.0	17.2	17.7	16.4	17.1	17.0	15.6	17.1	17.1
18.5	18.8	16.9	16.9	17.0	17.6	16.0	14.5	13.8	13.5	13.2	13.2	17.8	16.3	13.4
21.0	23.2	21.8	20.2	18.3	14.6	14.2	14.9	15.2	10.4	9.2	8.3	21.4	15.5	10.8
202.0	215.6	205.4	202.5	204.8	203.3	200.2	194.1	190.2	161.3	157.5	150.6	206.4	200.6	165.0
36.0	36.4	36.4	39.2	40.5	41.2	41.3	39.6	39.4	34.6	34.6	33.1	37.0	40.6	35.4
71.4	76.9	74.4	71.9	74.8	75.2	72.8	73.3	72.8	64.3	62.7	59.7	73.7	74.0	64.9
107.4	113.3	110.8	111.1	115.3	116.4	114.1	112.9	112.2	98.9	97.3	92.8	110.7	114.6	100.3
45.8	48.3	43.4	39.5	40.4	37.8	37.8	36.8	37.3	26.8	23.0	20.3	44.2	38.3	26.9
153.2	161.6	154.2	150.6	155.7	154.2	151.9	149.7	149.5	125.7	120.3	113.1	154.9	152.9	127.2
1,418	1,702	1,748	1,824	1,892	1,909	1,918	1,844	1,865	1,896	1,740	1,752			
47,296	50,403	52,318	55,190	57,014	57,220	57,373	55,180	55,475	55,966	49,445	49,370			
5,251	5,263	5,307	5,359	5,739	5,729	5,555	5,337	5,385	5,462	4,430	4,394			
11	12	12	12	13	15	13	15	11	9	9	10	48	56	39

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(2) Refer to the Notes section of the Supplementary for disclosure on non-GAAP measures and adjusting items.

(3) Adjusted for Acquisition and Divestiture-related amounts and impact of additional pessimistic scenario.

(4) Net Interest Income (TEB) as % of Average Earning Assets excluding Bankers Acceptances.

(5) Provision for credit losses on certain financial assets - loans, acceptances and off-balance sheet exposures.

(6) Excludes affiliates.

(7) Ratios are on a reported basis.

(8) Employees are reported on a full-time equivalent basis.

(\$MM)

Net Interest Income (TEB) ⁽¹⁾
Net Fee and Commission Revenues
Net Income (Loss) from Investments in Associated Corporations
Other Operating Income (TEB)
Total Revenue (TEB)
Provision for Credit Losses
Non-interest Expenses ⁽¹⁾
Income before Taxes
Income Tax Expense (TEB)
Reported Net Income
Adjusting Items (after tax) ⁽²⁾
Adjusted Net Income⁽³⁾

Reported Net Income Attributable to Non-Controlling Interests
Reported Net Income Attributable to Equity Holders of the Bank
- Reported Net Income Attributable to Equity Holders of the Bank - relating to divested operations

Adjusted Net Income Attributable to Non-Controlling Interests ⁽³⁾
Adjusted Net Income Attributable to Equity Holders of the Bank ⁽³⁾
- Adjusted Net Income Attributable to Equity Holders of the Bank - relating to divested operations

Adjusted Net Income Attributable to Equity Holders of the Bank⁽³⁾ by Geography:

Canada
International
Total Adjusted Net Income Attributable to Equity Holders of the Bank⁽³⁾

Revenue by Geography:

Canada
International
Total Revenue (TEB)

Profitability Measurements:

Reported Return on Equity (%)
Adjusted Return on Equity (%) ⁽³⁾
Reported Productivity Ratio (%) ⁽¹⁾
Adjusted Productivity Ratio (%) ⁽¹⁾⁽³⁾

Average Balances (\$B):

Total Loans & Acceptances
Other Assets
Total Assets

Total Deposits
Other Liabilities
Total Liabilities

Period End Balances (\$B):⁽⁴⁾

Assets Under Administration by Geography:
Canada
International
Total Assets under Administration

Assets Under Management by Geography:

Canada
International
Total Assets under Management

Other:

Employees ⁽⁵⁾ - In Canada
- Outside Canada
- Total

	QUARTERLY TREND												FULL YEAR		
	2020				2019				2018						
	Q4	Q3	Q2	Q1	Q4	Q3	Q2	Q1	Q4	Q3	Q2	Q1	2020	2019	2018
Net Interest Income (TEB) ⁽¹⁾	144	145	145	141	142	143	136	143	128	126	121	123	575	564	498
Net Fee and Commission Revenues	1,016	981	975	1,003	998	983	976	953	908	871	823	859	3,975	3,910	3,461
Net Income (Loss) from Investments in Associated Corporations	3	3	4	3	3	3	3	1	6	3	2	3	13	10	14
Other Operating Income (TEB)	2	6	3	10	6	7	3	1	8	6	(2)	(1)	21	17	11
Total Revenue (TEB)	1,165	1,135	1,127	1,157	1,149	1,136	1,118	1,098	1,050	1,006	944	984	4,584	4,501	3,984
Provision for Credit Losses	(3)	(1)	(2)	(1)	-	1	1	(2)	(3)	(1)	-	1	(7)	-	(3)
Non-interest Expenses ⁽¹⁾	(726)	(700)	(715)	(737)	(744)	(721)	(717)	(723)	(691)	(641)	(611)	(616)	(2,878)	(2,905)	(2,559)
Income before Taxes	436	434	410	419	405	416	402	373	356	364	333	369	1,699	1,596	1,422
Income Tax Expense (TEB)	(111)	(110)	(106)	(110)	(102)	(110)	(104)	(96)	(94)	(95)	(88)	(99)	(437)	(412)	(376)
Reported Net Income	325	324	304	309	303	306	298	277	262	269	245	270	1,262	1,184	1,046
Adjusting Items (after tax) ⁽²⁾	10	11	12	12	15	10	11	13	28	8	2	2	45	49	40
Adjusted Net Income⁽³⁾	335	335	316	321	318	316	309	290	290	277	247	272	1,307	1,233	1,086
Reported Net Income Attributable to Non-Controlling Interests	2	3	2	3	4	4	6	4	4	4	2	4	10	18	14
Reported Net Income Attributable to Equity Holders of the Bank	323	321	302	306	299	302	292	273	258	265	243	266	1,252	1,166	1,032
- Reported Net Income Attributable to Equity Holders of the Bank - relating to divested operations	-	-	-	-	2	1	10	4	6	4	8	14	-	17	32
Adjusted Net Income Attributable to Non-Controlling Interests ⁽³⁾	2	3	2	3	4	4	6	4	4	4	2	4	10	18	14
Adjusted Net Income Attributable to Equity Holders of the Bank ⁽³⁾	333	332	314	318	314	312	303	286	286	273	245	268	1,297	1,215	1,072
- Adjusted Net Income Attributable to Equity Holders of the Bank - relating to divested operations	-	-	-	-	2	1	10	4	6	4	8	14	-	17	32
Adjusted Net Income Attributable to Equity Holders of the Bank ⁽³⁾ by Geography:															
Canada	294	290	267	258	259	258	239	225	225	215	190	212	1,109	981	842
International	39	42	47	60	55	54	64	61	61	58	55	56	188	234	230
Total Adjusted Net Income Attributable to Equity Holders of the Bank⁽³⁾	333	332	314	318	314	312	303	286	286	273	245	268	1,297	1,215	1,072
Revenue by Geography:															
Canada	1,020	992	971	979	961	946	920	905	854	821	765	803	3,962	3,732	3,243
International	145	143	156	178	188	190	198	193	196	185	179	181	622	769	741
Total Revenue (TEB)	1,165	1,135	1,127	1,157	1,149	1,136	1,118	1,098	1,050	1,006	944	984	4,584	4,501	3,984
Profitability Measurements:															
Reported Return on Equity (%)	13.9	13.8	13.2	13.2	13.0	13.1	13.0	11.7	14.1	16.6	18.7	20.0	13.5	12.7	17.1
Adjusted Return on Equity (%) ⁽³⁾	14.3	14.3	13.8	13.7	13.6	13.5	13.5	12.3	15.7	17.1	18.9	20.2	14.0	13.2	17.7
Reported Productivity Ratio (%) ⁽¹⁾	62.3	61.7	63.4	63.7	64.8	63.4	64.2	65.8	65.9	63.7	64.6	62.7	62.8	64.5	64.2
Adjusted Productivity Ratio (%) ⁽¹⁾⁽³⁾	61.1	60.3	61.9	62.4	63.1	62.2	62.8	64.2	62.2	62.6	64.4	62.4	61.5	63.1	62.9
Average Balances (\$B):															
Total Loans & Acceptances	16.2	15.5	15.3	14.7	14.2	13.9	13.8	13.7	12.8	12.3	11.9	11.6	15.4	13.9	12.2
Other Assets	10.5	10.6	10.6	10.7	10.6	10.7	10.8	11.0	7.0	5.0	4.2	4.2	10.6	10.8	5.1
Total Assets	26.7	26.1	25.9	25.4	24.8	24.6	24.6	24.7	19.8	17.3	16.1	15.8	26.0	24.7	17.3
Total Deposits	33.2	33.5	32.7	28.9	27.1	26.3	25.8	24.4	21.1	22.4	22.4	21.5	32.1	25.9	21.5
Other Liabilities	7.0	6.6	6.3	6.3	6.2	6.0	5.9	5.9	2.6	1.2	1.3	1.7	6.5	6.0	2.2
Total Liabilities	40.2	40.1	39.0	35.2	33.3	32.3	31.7	30.3	23.7	23.6	23.7	23.2	38.6	31.9	23.7
Period End Balances (\$B): ⁽⁴⁾															
Assets Under Administration by Geography:															
Canada	395	395	372	399	385	382	381	359	356	322	316	319	395	385	356
International	107	108	105	98	112	110	112	107	90	92	88	86	107	112	90
Total Assets under Administration	502	503	477	497	497	492	493	466	446	414	404	405	502	497	446
Assets Under Management by Geography:															
Canada	254	256	240	255	243	240	239	225	223	195	157	158	254	243	223
International	38	37	38	43	59	57	58	56	58	58	56	53	38	59	58
Total Assets under Management	292	293	278	298	302	297	297	281	281	253	213	211	292	302	281
Other:															
Employees ⁽⁵⁾ - In Canada	5,846	5,855	5,894	5,852	5,831	5,822	5,755	5,718	5,765	4,368	4,095	4,080			
- Outside Canada	1,275	1,293	1,343	1,362	2,236	2,126	2,282	2,280	2,225	2,109	2,180	2,201			
- Total	7,121	7,148	7,237	7,214	8,067	7,948	8,037	7,998	7,990	6,477	6,275	6,281			

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(3) Adjusted for Acquisition-related costs and impact of additional pessimistic scenario.

(4) Excludes affiliates.

(5) Employees are reported on a full-time equivalent basis. Prior periods have been restated to conform with current presentation.

(\$MM)

	QUARTERLY TREND												FULL YEAR		
	2020				2019				2018				2020	2019	2018
	Q4	Q3	Q2	Q1	Q4	Q3	Q2	Q1	Q4	Q3	Q2	Q1			
Net Interest Income (TEB) ⁽¹⁾	350	375	385	325	337	337	350	372	337	365	362	390	1,435	1,396	1,454
Net Fee and Commission Revenues	413	468	447	420	435	412	455	404	398	472	415	436	1,748	1,706	1,721
Net Income (Loss) from Investments in Associated Corporations	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Other Operating Income (TEB)	447	702	628	422	398	335	346	299	338	273	378	364	2,199	1,378	1,353
Total Revenue (TEB)	1,210	1,545	1,460	1,167	1,170	1,084	1,151	1,075	1,073	1,110	1,155	1,190	5,382	4,480	4,528
Provision for Credit Losses - (Charge)/Recovery	(62)	(149)	(155)	(24)	(4)	4	6	16	20	10	11	9	(390)	22	50
Non-interest Expenses ⁽¹⁾	(583)	(620)	(616)	(654)	(631)	(593)	(594)	(645)	(553)	(543)	(565)	(572)	(2,473)	(2,463)	(2,233)
Income before Taxes	565	776	689	489	535	495	563	446	540	577	601	627	2,519	2,039	2,345
Income Tax Expense (TEB)	(105)	(176)	(166)	(117)	(130)	(121)	(143)	(111)	(124)	(136)	(154)	(173)	(564)	(505)	(587)
Reported Net Income	460	600	523	372	405	374	420	335	416	441	447	454	1,955	1,534	1,758
Adjusting Items (after tax) ⁽²⁾	-	-	-	79	-	-	-	-	-	-	-	-	79	-	-
Adjusted Net Income ⁽³⁾	460	600	523	451	405	374	420	335	416	441	447	454	2,034	1,534	1,758
Reported Net Income Attributable to Non-Controlling Interests	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Reported Net Income Attributable to Equity Holders of the Bank	460	600	523	372	405	374	420	335	416	441	447	454	1,955	1,534	1,758
Adjusted Net Income Attributable to Non-Controlling Interests ⁽³⁾	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Adjusted Net Income Attributable to Equity Holders of the Bank ⁽³⁾	460	600	523	451	405	374	420	335	416	441	447	454	2,034	1,534	1,758
REVENUE BY BUSINESS:															
Business Banking	606	657	709	660	631	599	622	643	623	664	613	657	2,632	2,495	2,557
Capital Markets	604	888	751	507	539	485	529	432	450	446	542	533	2,750	1,985	1,971
Total Revenue (TEB)	1,210	1,545	1,460	1,167	1,170	1,084	1,151	1,075	1,073	1,110	1,155	1,190	5,382	4,480	4,528
CAPITAL MARKETS REVENUE:															
Interest Rate and Credit	334	574	508	260	257	210	272	156	181	188	198	210	1,676	895	777
Equities	199	234	43	170	197	187	185	174	200	176	260	231	646	743	867
Commodities	22	21	95	22	24	21	14	25	13	14	19	19	160	84	65
Foreign Exchange	49	59	105	55	61	67	58	77	56	68	65	73	268	263	262
Total Revenue (TEB)	604	888	751	507	539	485	529	432	450	446	542	533	2,750	1,985	1,971
Profitability Measurements:															
Reported Return on Equity (%)	14.6	17.5	15.4	11.5	13.8	12.8	15.2	11.5	15.3	15.6	16.9	16.2	14.8	13.3	16.0
Adjusted Return on Equity (%) ⁽⁵⁾	14.6	17.5	15.4	14.0	13.8	12.8	15.2	11.5	15.3	15.6	16.9	16.2	15.4	13.3	16.0
Reported Provision for Credit Losses as % of Average Net Loans and Acceptances ⁽⁴⁾	0.24	0.50	0.54	0.09	0.02	(0.01)	(0.02)	(0.07)	(0.09)	(0.05)	(0.05)	(0.04)	0.35	(0.02)	(0.06)
Adjusted Provision for Credit Losses as % of Average Net Loans and Acceptances ⁽³⁾⁽⁴⁾	0.24	0.50	0.54	0.07	0.02	(0.01)	(0.02)	(0.07)	(0.09)	(0.05)	(0.05)	(0.04)	0.35	(0.02)	(0.06)
Reported Provision for Credit Losses on Impaired Loans as % of Average Net Loans and Acceptances ⁽⁴⁾	0.13	0.13	0.09	0.14	0.05	(0.01)	(0.02)	(0.01)	(0.07)	(0.06)	0.02	(0.01)	0.12	0.00	(0.03)
Adjusted Provision for Credit Losses on Impaired Loans as % of Average Net Loans and Acceptances ⁽³⁾⁽⁴⁾	0.13	0.13	0.09	0.14	0.05	(0.01)	(0.02)	(0.01)	(0.07)	(0.06)	0.02	(0.01)	0.12	0.00	(0.03)
Net write-offs as a % of Average Net Loans & Acceptances	0.10	0.11	0.04	0.11	0.03	0.01	0.09	-	(0.03)	-	0.08	0.05	0.09	0.03	0.03
Reported Productivity Ratio (%) ⁽¹⁾	48.2	40.1	42.2	56.0	54.0	54.7	51.6	60.0	51.5	48.9	48.9	48.1	45.9	55.0	49.3
Adjusted Productivity Ratio (%) ⁽¹⁾⁽³⁾	48.2	40.1	42.2	51.5	54.0	54.7	51.6	60.0	51.5	48.9	48.9	48.1	45.1	55.0	49.3
Average Balances (\$B):															
Business and Government Loans & Acceptances	97.6	109.2	111.1	96.8	95.0	92.7	92.7	91.5	84.4	82.9	80.2	79.8	103.6	93.0	81.8
Securities Purchased Under Resale Agreements	117.9	121.5	128.1	135.1	122.8	116.7	116.5	117.0	94.1	85.4	90.6	93.9	125.7	118.3	91.0
Trading Assets - Securities	102.6	103.5	107.5	114.4	105.6	103.1	93.5	91.4	76.7	77.5	83.5	88.2	107.0	98.4	81.5
- Loans	9.6	12.2	14.7	14.0	14.1	13.8	13.7	13.9	14.9	16.4	17.1	18.3	12.6	13.9	16.7
Investment Securities	6.3	6.5	5.4	4.7	4.6	4.6	4.4	4.3	4.3	4.1	3.6	4.4	5.7	4.5	4.1
Deposits with Banks	1.6	1.2	0.8	0.3	0.2	0.4	0.2	1.9	0.6	0.7	0.8	2.9	1.0	0.7	1.3
Other Assets	52.9	61.5	65.9	46.1	45.9	42.7	39.9	44.1	42.6	44.4	45.0	46.2	56.5	43.1	44.5
Total Assets	388.5	415.6	433.5	411.4	388.2	374.0	360.9	364.1	317.6	311.4	320.8	333.7	412.1	371.9	320.8
Total Deposits	148.9	147.8	124.6	112.7	108.8	101.2	93.8	93.4	88.6	85.6	85.0	85.8	133.5	99.3	86.3
Other Liabilities	237.6	266.3	253.3	224.6	209.2	204.9	201.6	203.8	170.9	171.9	183.5	188.6	245.4	205.0	178.7
Total Liabilities	386.5	414.1	377.9	337.3	318.0	306.1	295.4	297.2	259.5	257.5	268.5	274.4	378.9	304.3	265.0
Other:															
Employees ⁽⁵⁾ - In Canada	1,167	1,159	1,141	1,150	1,124	1,131	1,133	1,120	1,233	1,228	1,202	1,232			
- Outside Canada	1,236	1,249	1,271	1,276	1,250	1,227	1,178	1,206	1,306	1,283	1,232	1,204			
- Total	2,403	2,408	2,412	2,426	2,374	2,358	2,311	2,326	2,539	2,511	2,434	2,436			

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(3) Adjusted for the derivative valuation adjustment and impact of additional pessimistic scenario.

(4) Provision for credit losses on certain financial assets - loans, acceptances and off-balance sheet exposures.

(5) Employees are reported on a full-time equivalent basis.

(\$MM)

Net Interest Income (TEB) ⁽²⁾⁽³⁾
 Net Fee and Commission Revenues ⁽⁶⁾
 Net Income from Investments in Associated Corporations ⁽⁴⁾
 Other Operating Income (TEB) ⁽³⁾⁽⁵⁾
 Total Revenue (TEB) ⁽³⁾
 Provision for Credit Losses
 Operating Expenses ⁽²⁾⁽⁶⁾
Income before Taxes
 Income Tax Expense (TEB) ⁽³⁾
Reported Net Income
 Adjusting Items (after tax) ⁽⁷⁾
Adjusted Net Income

QUARTERLY TREND												FULL YEAR		
2020				2019				2018						
Q4	Q3	Q2	Q1	Q4	Q3	Q2	Q1	Q4	Q3	Q2	Q1	2020	2019	2018
25	(103)	29	(82)	(263)	(240)	(267)	(214)	(176)	(131)	(76)	(100)	(131)	(984)	(483)
(79)	(89)	(87)	(93)	(85)	(86)	(79)	(82)	(82)	(112)	(92)	(88)	(348)	(332)	(374)
(7)	(17)	(21)	(25)	(67)	(8)	(58)	(45)	(55)	(38)	(46)	(38)	(70)	(178)	(177)
77	193	215	325	195	(128)	246	51	35	49	70	39	810	364	193
16	(16)	136	125	(220)	(462)	(158)	(290)	(278)	(232)	(144)	(187)	261	(1,130)	(841)
-	(1)	-	-	-	(1)	1	(1)	-	(1)	-	1	(1)	(1)	-
(138)	(136)	(347)	(130)	(28)	(35)	43	19	33	21	(8)	199	(751)	(1)	245
(122)	(153)	(211)	(5)	(248)	(498)	(114)	(272)	(245)	(212)	(152)	13	(491)	(1,132)	(596)
125	132	46	216	185	48	135	218	181	105	120	43	519	586	449
3	(21)	(165)	211	(63)	(450)	21	(54)	(64)	(107)	(32)	56	28	(546)	(147)
5	(43)	-	(246)	15	418	(141)	-	-	-	-	-	(284)	292	-
8	(64)	(165)	(35)	(48)	(32)	(120)	(54)	(64)	(107)	(32)	56	(256)	(254)	(147)

Reported:

Net Income Attributable to Non-Controlling Interests
 Net Income Attributable to Equity Holders of the Bank

-	-	1	(28)	17	(1)	1	-	-	-	-	-	(27)	17	-
3	(21)	(166)	239	(80)	(449)	20	(54)	(64)	(107)	(32)	56	55	(563)	(147)

Adjusted ⁽⁸⁾:

Net Income Attributable to Non-Controlling Interests
 Net Income Attributable to Equity Holders of the Bank

-	-	1	-	-	(1)	2	-	-	-	-	-	1	1	-
8	(64)	(166)	(35)	(48)	(31)	(122)	(54)	(64)	(107)	(32)	56	(257)	(255)	(147)

Average Balances (\$B) ⁽⁹⁾:

Total Assets

159	190	158	124	124	117	117	116	112	117	122	112	158	118	116
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Total Liabilities

195	237	274	262	251	242	238	239	229	229	237	234	240	243	232
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(1) Represents smaller operating segments including Group Treasury and corporate adjustments.

(2) IFRS 16 was adopted prospectively effective November 1, 2019 (Q1/20), prior period amounts have not been restated and are not comparable.

(3) Includes elimination of the tax-exempt income gross-up reported in net interest income, other operating income and provision for income taxes in the four business segments reported on pages 4 to 7.

(4) Reflects elimination of tax normalization adjustments related to income from associated corporations in other business segments.

(5) Includes net gain on divestitures.

(6) Includes elimination of fees paid to Canadian Banking by Canadian Wealth Management for administrative support and other services provided by Canadian Banking to the Global Wealth Management businesses.

These are reported as revenues in Canadian Banking and operating expenses in Global Wealth Management (Refer to the Notes section of the Supplementary for disclosure on non-GAAP measures and adjusting items).

(7) Refer to the Notes section of the Supplementary for disclosure on non-GAAP measures and adjusting items.

(8) Adjusted for Divestiture-related losses/(gains), impairment charge on software asset and derivative valuation adjustment.

(9) Prior periods have been updated to conform with the current reporting period presentation.

NON-INTEREST INCOME



(\$MM)

Fee and Commission Revenues:

	QUARTERLY TREND												FULL YEAR		
	2020				2019				2018				2020	2019	2018
	Q4	Q3	Q2	Q1	Q4	Q3	Q2	Q1	Q4	Q3	Q2	Q1			
Card Revenues⁽¹⁾	181	164	179	265	245	240	248	244	300	271	261	273	789	977	1,105
Banking Services Fees	376	337	386	441	473	445	461	433	473	404	405	423	1,540	1,812	1,705
Credit Fees	345	333	330	340	345	325	322	324	308	312	286	285	1,348	1,316	1,191
Total Banking Revenues	902	834	895	1,046	1,063	1,010	1,031	1,001	1,081	987	952	981	3,677	4,105	4,001
Mutual Funds	506	486	458	495	476	472	454	447	439	425	412	438	1,945	1,849	1,714
Brokerage Fees	225	225	228	224	226	217	217	216	227	222	216	230	902	876	895
Investment Management and Trust															
Investment Management and Custody	191	177	182	199	214	208	220	206	164	145	119	123	749	848	551
Personal and Corporate Trust	47	48	50	52	49	50	52	51	45	46	50	40	197	202	181
	238	225	232	251	263	259	271	257	209	191	169	163	946	1,050	732
Total Wealth Management Revenues	969	936	918	970	965	948	942	920	875	838	797	831	3,793	3,775	3,341
Underwriting and Other Advisory	152	202	172	164	146	110	149	92	103	145	118	148	690	497	514
Non-Trading Foreign Exchange	169	170	184	185	161	171	175	160	158	158	158	148	708	667	622
Other Fees and Commissions	151	158	191	188	221	231	245	252	228	206	203	204	688	949	841
Total Fee and Commission Revenues	2,343	2,300	2,360	2,553	2,556	2,470	2,542	2,425	2,445	2,334	2,228	2,312	9,556	9,993	9,319
Net Income from Investments in Associated Corporations	49	42	60	91	161	190	170	129	169	126	154	110	242	650	559
Other Operating Income:															
Trading Revenues	498	736	691	486	376	397	386	329	370	305	358	387	2,411	1,488	1,420
Net Gain on sale of Investment Securities	182	145	239	41	125	118	86	22	10	35	66	35	607	351	146
Insurance underwriting income, net of claims	120	113	115	149	158	165	169	184	169	158	190	169	497	676	686
Other	55	145	74	429	256	(55)	257	241	65	138	112	139	703	699	454
Total	855	1,139	1,119	1,105	915	625	898	776	614	636	726	730	4,218	3,214	2,706
Total Non-Interest Income	3,247	3,481	3,539	3,749	3,632	3,285	3,610	3,330	3,228	3,096	3,108	3,152	14,016	13,857	12,584

(1) IFRS 15 was adopted prospectively effective November 1, 2018 (Q1/19), prior period amounts have not been restated and are not comparable.

REVENUE FROM TRADING-RELATED ACTIVITIES AND ASSETS UNDER ADMINISTRATION AND MANAGEMENT



	QUARTERLY TREND												FULL YEAR		
	2020				2019				2018				2020	2019	2018
	Q4	Q3	Q2	Q1	Q4	Q3	Q2	Q1	Q4	Q3	Q2	Q1			
REVENUE FROM TRADING OPERATIONS (\$MM):															
Trading-Related Revenue (TEB)⁽¹⁾															
Net Interest Income	37	27	28	20	15	17	19	16	18	28	47	37	112	67	130
Non-Interest Income															
- Trading	562	798	761	550	429	441	422	360	397	331	382	411	2,671	1,652	1,521
- Fee & Commission	45	52	64	44	79	91	106	103	104	98	97	106	205	379	405
Total - Reported	644	877	853	614	523	549	547	479	519	457	526	554	2,988	2,098	2,056
Adjusting items ⁽²⁾	-	-	-	112	-	-	-	-	-	-	-	-	112	-	-
Total - Adjusted⁽²⁾	644	877	853	726	523	549	547	479	519	457	526	554	3,100	2,098	2,056
Trading-Related Revenue by Product (TEB) - Adjusted⁽²⁾															
Interest Rate and Credit	292	511	466	283	181	150	198	115	132	142	138	147	1,552	644	559
Equities	191	218	29	193	187	175	168	166	188	139	245	215	631	696	787
Foreign Exchange	62	24	166	144	63	65	60	85	73	73	69	84	396	273	299
Commodities	28	28	143	64	59	51	40	66	45	50	64	71	263	216	230
Other ⁽²⁾	71	96	49	42	33	108	81	47	81	53	10	37	258	269	181
Trading-Related Revenue by Product (TEB) - Adjusted⁽²⁾	644	877	853	726	523	549	547	479	519	457	526	554	3,100	2,098	2,056
Taxable Equivalent Adjustment	64	62	71	63	53	44	36	31	27	26	24	24	260	164	101
Total Trading-Related Revenue (Non-TEB) - Adjusted⁽²⁾	580	815	782	663	470	505	511	448	492	431	502	530	2,840	1,934	1,955
ASSETS UNDER ADMINISTRATION (\$B):															
Personal															
Retail Brokerage	154.3	154.0	144.2	158.9	153.6	152.9	154.8	147.0	146.5	153.8	150.6	153.5			
Investment Management and Trust	130.6	130.6	127.5	126.9	121.6	120.2	120.0	117.0	113.9	105.1	104.2	103.5			
	284.9	284.6	271.7	285.8	275.2	273.1	274.8	264.0	260.4	258.9	254.8	257.0			
Mutual Funds	195.5	195.4	184.4	196.0	205.3	202.5	202.5	188.9	187.5	156.3	152.0	150.9			
Institutional	78.2	78.4	74.8	72.1	77.9	72.3	72.5	69.0	69.7	69.5	65.0	63.0			
Total	558.6	558.4	530.9	553.9	558.4	547.9	549.8	521.9	517.6	484.7	471.8	470.9			
ASSETS UNDER MANAGEMENT (\$B):															
Personal	60.8	61.0	58.1	60.6	57.7	56.4	56.0	55.7	54.7	56.3	53.2	53.1			
Mutual Funds	179.3	178.7	168.8	178.9	188.6	186.2	186.2	173.9	173.0	140.1	137.6	136.3			
Institutional	51.6	53.7	51.1	57.6	55.3	54.5	55.0	51.9	52.9	56.9	22.3	21.4			
Total	291.7	293.4	278.0	297.1	301.6	297.1	297.2	281.5	280.6	253.2	213.1	210.8			

(1) Trading-related revenue consists of net interest income and non-interest income. Included are unrealized gains and losses on security positions held, realized gains and losses from the purchase and sale of securities, fees and commissions from securities borrowing and lending activities, and gains and losses on trading derivatives. Underwriting and other advisory fees, which are shown separately in the consolidated statement of income, are excluded.

(2) Q1/20 includes impact of the derivative valuation adjustment.

(\$MM)	QUARTERLY TREND												FULL YEAR		
	2020				2019				2018				2020	2019	2018
	Q4	Q3	Q2	Q1	Q4	Q3	Q2	Q1	Q4	Q3	Q2	Q1			
Salaries and Employee Benefits															
Salaries	1,276	1,223	1,252	1,277	1,246	1,250	1,221	1,222	1,179	1,109	1,091	1,075	5,028	4,939	4,454
Performance-Based Compensation	391	424	448	475	472	463	378	448	415	394	406	409	1,738	1,761	1,624
Share-Based Payment	53	37	83	125	42	71	47	118	39	34	39	80	298	278	192
Other Employee Benefits	351	382	409	418	355	354	380	376	339	342	366	138	1,560	1,465	1,185
	2,071	2,066	2,192	2,295	2,115	2,138	2,026	2,164	1,972	1,879	1,902	1,702	8,624	8,443	7,455
Premises															
Rent ⁽¹⁾	5	6	5	9	133	130	135	129	131	120	110	116	25	527	477
Property Taxes	25	25	25	23	24	26	23	22	23	26	27	22	98	95	98
Other Premises Costs	119	123	120	121	112	118	117	111	118	108	108	103	483	458	437
	149	154	150	153	269	274	275	262	272	254	245	241	606	1,080	1,012
Technology	458	447	440	457	443	423	427	434	423	383	391	368	1,802	1,727	1,565
Depreciation⁽¹⁾	199	199	201	198	106	100	99	97	97	87	86	84	797	402	354
Amortization															
Amortization of Software Intangibles ⁽²⁾	182	152	135	174	137	146	131	121	109	102	100	97	643	535	408
Amortization of Intangibles	26	26	27	27	28	30	28	30	27	23	18	18	106	116	86
	208	178	162	201	165	176	159	151	136	125	118	115	749	651	494
Communications	93	105	111	109	118	113	119	109	123	106	113	105	418	459	447
Advertising and Business Development	96	98	118	133	174	162	150	139	182	130	140	129	445	625	581
Professional	184	181	203	185	243	197	203	218	270	215	210	186	753	861	881
Business and Capital Taxes															
Business Taxes	112	118	110	129	117	118	110	126	104	105	99	111	469	471	419
Capital Taxes	11	12	13	12	9	12	12	11	9	12	12	12	48	44	45
	123	130	123	141	126	130	122	137	113	117	111	123	517	515	464
Other⁽³⁾	476	460	663	546	552	496	466	460	476	474	410	445	2,145	1,974	1,805
Total Non-interest Expenses	4,057	4,018	4,363	4,418	4,311	4,209	4,046	4,171	4,064	3,770	3,726	3,498	16,856	16,737	15,058

(1) IFRS 16 was adopted prospectively effective November 1, 2019 (Q1/20), prior period amounts have not been restated and are not comparable.

(2) The Bank recorded an impairment loss in the Other operating segment of \$44 million pre-tax in Q1/20, related to one software asset.

(3) IFRS 15 was adopted prospectively effective November 1, 2018 (Q1/19), prior period amounts have not been restated and are not comparable.

CONSOLIDATED STATEMENT OF FINANCIAL POSITION (SPOT BALANCES)


(\$MM)	QUARTERLY TREND											
	2020				2019				2018			
	Q4	Q3	Q2	Q1	Q4	Q3	Q2	Q1	Q4	Q3	Q2	Q1
Assets												
Cash and Deposits with Financial Institutions	76,460	59,041	103,904	69,291	46,720	45,262	50,121	52,942	62,269	51,891	61,792	57,365
Precious Metals	1,181	2,743	4,939	3,616	3,709	3,572	3,543	3,622	3,191	3,759	4,005	5,471
Trading Assets												
- Securities	108,331	111,855	105,250	128,071	112,664	115,988	103,125	93,047	85,474	77,611	81,738	87,377
- Loans	8,352	10,864	15,359	15,815	13,829	14,158	13,104	13,161	14,334	14,930	16,399	16,726
- Other	1,156	1,035	876	845	995	922	911	748	454	340	1,518	1,561
- Total Trading Assets	117,839	123,754	121,485	144,731	127,488	131,068	117,140	106,956	100,262	92,881	99,655	105,664
Financial Instruments Designated at Fair Value through Profit or Loss	-	-	-	-	-	13	14	14	12	15	13	14
Securities Purchased under Resale Agreements and Securities Borrowed	119,747	126,460	131,166	146,432	131,178	119,478	126,090	127,959	104,018	84,599	84,175	88,648
Derivative Financial Instruments	45,065	55,632	64,617	43,083	38,119	36,157	31,358	32,161	37,558	34,991	33,949	36,847
Investment Securities	111,389	122,565	119,602	78,003	82,359	82,592	85,146	77,986	78,396	74,216	74,220	75,148
Loans to Customers												
- Residential Mortgages	284,684	277,522	272,566	268,670	268,169	265,170	260,586	258,649	253,357	253,593	242,760	239,419
- Personal Loans	93,758	94,286	95,791	96,703	98,631	98,679	97,874	96,650	96,019	95,318	90,855	89,605
- Credit Cards	14,797	15,350	15,966	17,715	17,788	17,933	17,730	17,124	16,485	16,629	15,109	14,577
- Business and Government	217,663	233,414	246,868	214,212	212,972	212,655	212,920	198,793	191,038	188,380	174,123	164,413
- Sub-total	610,902	620,572	631,191	597,300	597,560	594,437	589,110	571,216	556,899	553,920	522,847	508,014
- Allowance for Credit Losses	(7,639)	(7,221)	(6,005)	(5,021)	(5,077)	(5,194)	(5,295)	(5,111)	(5,065)	(5,323)	(4,929)	(4,817)
- Total Net Loans	603,263	613,351	625,186	592,279	592,483	589,243	583,815	566,105	551,834	548,597	517,918	503,197
Other												
- Customers' Liability Under Acceptances, net of allowance	14,228	15,963	22,668	21,364	13,896	13,923	12,823	18,737	16,329	18,947	17,074	16,380
- Current Tax Assets	1,520	1,414	1,450	1,371	1,534	1,342	1,271	1,072	657	559	381	385
- Investment Property	43	44	42	41	38	39	33	34	36	37	16	16
- Land, Buildings and Equipment ⁽¹⁾	5,854	5,981	6,082	6,062	2,631	2,595	2,689	2,646	2,648	2,560	2,374	2,298
- Investments in Associates	2,475	2,399	2,432	2,327	5,614	5,496	5,303	5,184	4,850	4,703	4,806	4,518
- Goodwill and Other Intangible Assets	17,015	17,136	17,112	17,191	17,465	17,612	17,825	17,864	17,719	14,890	12,273	12,049
- Deferred Tax Assets	2,185	2,164	1,670	1,718	1,570	1,706	2,069	2,047	1,938	1,957	1,787	1,738
- Other Assets	18,202	21,225	24,718	26,513	21,357	16,642	18,929	18,954	16,776	12,101	11,872	13,414
- Total Other Assets	61,522	66,326	76,174	76,587	64,105	59,355	60,942	66,538	60,953	55,754	50,583	50,798
Total Assets	1,136,466	1,169,872	1,247,073	1,154,022	1,086,161	1,066,740	1,058,169	1,034,283	998,493	946,703	926,310	923,152

(1) IFRS 16 was adopted prospectively effective November 1, 2019 (Q1/20), prior period amounts have not been restated and are not comparable.

(\$MM)	QUARTERLY TREND											
	2020				2019				2018			
	Q4	Q3	Q2	Q1	Q4	Q3	Q2	Q1	Q4	Q3	Q2	Q1
Liabilities												
Deposits												
- Personal	246,135	242,876	234,361	223,881	224,800	222,895	224,933	221,921	214,545	210,600	203,922	200,727
- Business and Government	464,619	482,050	514,444	488,658	461,851	456,806	443,707	434,749	422,002	401,643	393,761	390,258
- Financial Institutions	40,084	43,067	48,885	51,311	46,739	42,645	43,642	34,209	39,987	41,939	42,960	44,852
- Total Deposits	750,838	767,993	797,690	763,850	733,390	722,346	712,282	690,879	676,534	654,182	640,643	635,837
Financial Instruments Designated at Fair Value through Profit or Loss	18,899	17,522	16,111	12,994	12,235	11,536	10,919	9,907	8,188	7,652	6,575	5,045
Other												
- Acceptances	14,305	16,071	22,712	21,389	13,901	13,932	12,833	18,746	16,338	18,955	17,079	16,398
- Obligations Related to Securities Sold Short	31,902	33,913	32,165	32,439	30,404	25,669	29,957	31,621	32,087	27,968	29,050	32,893
- Derivative Financial Instruments	42,247	54,698	65,002	43,139	40,222	37,307	33,176	35,970	37,967	34,778	32,010	37,741
- Obligations Related to Securities Sold Under Repurchase Agreements and Securities Lent	137,762	137,351	166,118	143,019	124,083	120,555	124,331	116,527	101,257	81,706	90,888	90,931
- Current Tax Liabilities	743	880	371	259	342	315	305	267	435	428	529	695
- Subordinated Debentures	7,405	7,336	7,484	7,295	7,252	9,021	7,554	7,492	5,698	5,687	5,667	5,701
- Provisions for Off-Balance Sheet Credit Risks and Other	154	293	320	144	224	202	176	186	182	197	184	178
- Deferred Tax Liabilities	1,073	1,084	1,220	1,316	1,307	1,248	1,387	1,360	1,205	753	604	578
- Other ⁽¹⁾	60,635	62,156	67,545	58,317	52,609	54,478	55,002	52,162	50,922	47,063	39,946	35,968
- Total Other Liabilities	296,226	313,782	362,937	307,317	270,344	262,727	264,721	264,331	246,091	217,535	215,957	221,083
Total Liabilities	1,065,963	1,099,297	1,176,738	1,084,161	1,015,969	996,609	987,922	965,117	930,813	879,369	863,175	861,965
Equity												
Common Equity												
- Common Shares	18,239	18,236	18,231	18,248	18,264	18,295	18,284	18,296	18,234	18,292	15,711	15,677
- Retained Earnings	46,345	45,689	45,456	45,418	44,439	43,682	43,056	42,236	41,414	40,652	39,766	38,704
- Accumulated Other Comprehensive Income	(2,125)	(1,402)	218	(543)	570	1,187	1,836	1,587	992	1,646	1,676	588
- Other Reserves	360	360	359	362	365	370	395	406	404	162	108	112
- Total Common Equity	62,819	62,883	64,264	63,485	63,638	63,534	63,571	62,525	61,044	60,752	57,261	55,081
Preferred Shares and Other Equity Instruments	5,308	5,308	3,619	3,884	3,884	3,884	3,884	3,884	4,184	4,234	4,234	4,579
Total Equity Attributable to Equity Holders of the Bank	68,127	68,191	67,883	67,369	67,522	67,418	67,455	66,409	65,228	64,986	61,495	59,660
Non-Controlling Interests in Subsidiaries	2,376	2,384	2,452	2,492	2,670	2,713	2,792	2,757	2,452	2,348	1,640	1,527
Total Equity	70,503	70,575	70,335	69,861	70,192	70,131	70,247	69,166	67,680	67,334	63,135	61,187
Total Liabilities and Equity	1,136,466	1,169,872	1,247,073	1,154,022	1,086,161	1,066,740	1,058,169	1,034,283	998,493	946,703	926,310	923,152

(1) IFRS 16 was adopted prospectively effective November 1, 2019 (Q1/20), prior period amounts have not been restated and are not comparable.

(\$MM)	QUARTERLY TREND												FULL YEAR		
	2020				2019				2018				2020	2019	2018
	Q4	Q3	Q2	Q1	Q4	Q3	Q2	Q1	Q4	Q3	Q2	Q1			
Deposits with Financial Institutions	62,092	79,995	68,883	52,948	49,689	47,560	48,715	52,327	49,885	55,052	56,296	55,664	65,964	49,580	54,207
Trading Assets - Securities	110,215	110,311	117,362	123,858	112,211	107,987	96,857	94,735	80,319	81,362	87,107	91,301	115,426	102,998	85,005
- Loans	9,686	12,055	14,825	14,009	14,077	13,770	13,696	13,887	14,855	16,395	17,094	18,252	12,694	13,859	16,645
- Total	119,901	122,366	132,187	137,867	126,288	121,757	110,553	108,622	95,174	97,757	104,201	109,553	128,120	116,857	101,650
Securities Purchased under Resale Agreements and Securities Borrowed	121,031	124,359	130,316	137,060	125,138	119,147	119,984	119,633	98,186	88,538	94,013	96,684	128,289	120,983	94,358
Investment Securities including Investments in Associates	118,126	125,560	93,127	83,261	89,442	88,439	86,898	85,294	80,759	78,874	82,174	77,457	105,083	87,523	79,797
Loans to Customers - Residential Mortgages	279,328	274,691	270,090	269,225	267,500	262,347	259,528	256,560	253,068	243,866	241,606	238,287	273,351	261,500	244,229
- Personal Loans	94,128	95,031	97,225	98,434	98,816	98,766	96,638	96,699	96,031	91,733	90,640	89,759	96,199	97,739	92,052
- Credit Cards	14,897	15,591	17,077	17,939	17,803	17,760	17,445	16,999	16,469	15,123	14,645	14,153	16,372	17,502	15,101
- Business and Government	223,558	242,819	236,860	215,879	212,327	210,417	203,707	198,471	189,842	178,451	172,026	167,480	229,736	206,251	176,990
- Sub-total	611,911	628,132	621,252	601,477	596,446	589,290	577,318	568,729	555,410	529,173	518,917	509,679	615,658	582,992	528,372
- Allowance for Credit Losses	7,338	6,462	5,290	5,161	5,082	5,210	5,231	5,172	5,164	4,923	4,931	4,854	6,067	5,173	4,968
- Total	604,573	621,670	615,962	596,316	591,364	584,080	572,087	563,557	550,246	524,250	513,986	504,825	609,591	577,819	523,404
Total Earning Assets	1,025,723	1,073,950	1,040,475	1,007,452	981,921	960,983	938,237	929,433	874,250	844,471	850,670	844,183	1,037,047	952,762	853,416
Derivative Financial Instruments	48,330	56,686	59,918	39,650	40,765	35,145	31,093	37,326	36,316	35,720	34,094	34,967	50,262	36,178	35,251
Customers' Liability under Acceptances	14,432	17,111	17,739	14,942	15,245	14,415	18,733	16,985	17,617	17,151	16,655	13,751	16,047	16,325	16,290
Other Assets	51,664	58,988	62,559	56,081	53,302	50,281	51,369	48,855	43,278	38,103	39,549	41,661	57,228	50,790	40,726
Total Assets	1,140,149	1,206,735	1,180,691	1,118,125	1,091,233	1,060,824	1,039,432	1,032,599	971,461	935,445	940,968	934,562	1,160,584	1,056,055	945,683
Deposits from Customers	711,765	741,163	723,852	698,132	691,401	673,600	658,935	653,056	623,355	601,824	601,640	590,098	718,700	669,333	604,250
Deposits from Banks	42,856	46,157	51,509	49,406	45,080	41,867	37,154	36,596	38,202	42,309	43,167	45,211	47,460	40,199	42,215
Financial Instruments Designated at Fair Value through Profit or Loss	19,743	18,679	15,267	13,775	12,840	12,189	11,403	8,679	10,912	9,961	8,781	8,172	16,875	11,277	9,462
	774,364	805,999	790,628	761,313	749,321	727,656	707,492	698,331	672,469	654,094	653,588	643,481	783,035	720,809	655,927
Securities Sold Short	38,441	35,703	32,548	34,048	28,350	29,144	31,827	34,089	32,093	32,001	33,858	35,817	35,199	30,844	33,439
Obligations Related to Securities Sold under Repurchase Agreements and Securities Lent	127,649	146,320	135,041	130,097	117,639	115,766	112,911	111,814	90,473	91,104	100,642	101,764	134,775	114,546	95,958
Subordinated Debentures	7,330	7,388	7,313	7,215	8,694	7,940	7,480	5,994	5,686	5,700	5,777	5,804	7,311	7,527	5,741
Other Liabilities	121,863	140,638	144,905	115,468	117,106	110,148	110,000	113,765	103,188	87,416	84,752	86,595	129,951	112,809	90,540
Shareholders' Equity															
- Common Shares, Retained Earnings, Accumulated Other Comprehensive Income and Other Reserves	62,851	63,574	63,874	63,561	63,586	63,553	63,048	61,756	60,898	59,006	56,171	55,007	63,418	62,850	57,815
- Preferred Shares	5,308	4,684	3,872	3,884	3,884	3,884	3,884	4,171	4,277	4,234	4,560	4,579	4,440	3,957	4,411
- Non-Controlling Interests in Subsidiaries	2,343	2,429	2,510	2,539	2,653	2,733	2,790	2,679	2,376	1,890	1,620	1,515	2,455	2,713	1,852
- Total Shareholders' Equity	70,502	70,687	70,256	69,984	70,123	70,170	69,722	68,606	67,551	65,130	62,351	61,101	70,313	69,520	64,078
Total Liabilities and Shareholders' Equity	1,140,149	1,206,735	1,180,691	1,118,125	1,091,233	1,060,824	1,039,432	1,032,599	971,461	935,445	940,968	934,562	1,160,584	1,056,055	945,683

CONSOLIDATED STATEMENT OF CHANGES IN EQUITY



(\$MM)

Common Shares:

Balance at Beginning of Period													
Share issuance, net of repurchase/redemptions													
Balance at End of Period													

Retained Earnings:

Balance at Beginning of Period													
Cumulative effect on adoption of IFRS 9													
Balance as at November 1, 2017													
Cumulative effect on adoption of IFRS 15													
Balance as at November 1, 2018													
Net Income attributable to Common Shareholders of the Bank													
Dividends Paid to Common Shareholders of the Bank													
Shares repurchased/redeemed													
Other													
Balance at End of Period													

Accumulated Other Comprehensive Income (Loss):

Balance at Beginning of Period													
Cumulative effect on adoption of IFRS 9													
Balance as at November 1, 2017													
Other Comprehensive Income, net of Income Tax													
Foreign Currency Translation													
Debt Instruments at Fair Value through Other Comprehensive Income													
Equity Instruments at Fair Value through Other Comprehensive Income													
Cash Flow Hedges													
Other													
Total													
Balance at End of Period													

Other Reserves:

Balance at Beginning of Period													
Share-based payments													
Shares issued													
Other													
Balance at End of Period													

Total Common Equity at End of Period

Composition of Accumulated Other Comprehensive Income (Loss):

Foreign Currency Translation													
Debt Instruments at Fair Value through Other Comprehensive Income													
Equity Instruments at Fair Value through Other Comprehensive Income													
Available-for-Sale Securities (Debt and Equity)													
Cash Flow Hedges													
Other													
Total													

QUARTERLY TREND												FULL YEAR		
2020				2019				2018						
Q4	Q3	Q2	Q1	Q4	Q3	Q2	Q1	Q4	Q3	Q2	Q1	2020	2019	2018
18,236	18,231	18,248	18,264	18,295	18,284	18,296	18,234	18,292	15,711	15,677	15,644	18,264	18,234	15,644
3	5	(17)	(16)	(31)	11	(12)	62	(58)	2,581	34	33	(25)	30	2,590
18,239	18,236	18,231	18,248	18,264	18,295	18,284	18,296	18,234	18,292	15,711	15,677	18,239	18,264	18,234
45,689	45,456	45,418	44,439	43,682	43,056	42,236	41,414	40,652	39,766	38,704	38,117	44,439	41,414	38,117
				</										

CONSOLIDATED STATEMENT OF CHANGES IN EQUITY (continued)


(\$MM)	QUARTERLY TREND												FULL YEAR		
	2020				2019				2018				2020	2019	2018
	Q4	Q3	Q2	Q1	Q4	Q3	Q2	Q1	Q4	Q3	Q2	Q1			
Preferred Shares and other Equity Instruments:															
Balance at Beginning of Period	5,308	3,619	3,884	3,884	3,884	3,884	3,884	4,184	4,234	4,234	4,579	4,579	3,884	4,184	4,579
Issued	-	1,689	-	-	-	-	-	-	300	-	-	-	1,689	-	300
Repurchased/redeemed	-	-	(265)	-	-	-	-	(300)	(350)	-	(345)	-	(265)	(300)	(695)
Net Income attributable to Preferred Shareholders and other Equity Instrument Holders of the Bank	82	23	66	25	64	25	64	29	65	27	65	30	196	182	187
Dividends paid to Preferred Shareholders and other Equity Instrument Holders of the Bank	(82)	(23)	(66)	(25)	(64)	(25)	(64)	(29)	(65)	(27)	(65)	(30)	(196)	(182)	(187)
Balance at End of Period	5,308	5,308	3,619	3,884	3,884	3,884	3,884	3,884	4,184	4,234	4,234	4,579	5,308	3,884	4,184
Non-Controlling Interests: Non-Controlling Interests in Subsidiaries:															
Balance at Beginning of Period	2,384	2,452	2,492	2,670	2,713	2,792	2,757	2,452	2,348	1,640	1,527	1,592	2,670	2,452	1,592
Cumulative effect on adoption of IFRS 9												(97)			(97)
Balance as at November 1, 2017												1,495			1,495
Net Income attributable to Non-Controlling Interests in Subsidiaries	72	(51)	15	39	107	120	70	111	92	(44)	70	58	75	408	176
Other Comprehensive Income, net of Income Tax	(72)	6	(25)	(77)	(129)	(164)	(11)	101	(163)	(24)	77	(1)	(168)	(203)	(111)
Distributions to Non-Controlling Interests	(7)	(12)	(99)	(30)	(19)	(39)	(61)	(31)	(119)	(23)	(32)	(25)	(148)	(150)	(199)
Other	(1)	(11)	69	(110)	(2)	4	37	124	294	799	(2)	-	(53)	163	1,091
Balance at End of Period	2,376	2,384	2,452	2,492	2,670	2,713	2,792	2,757	2,452	2,348	1,640	1,527	2,376	2,670	2,452
Total Equity at End of Period	70,503	70,575	70,335	69,861	70,192	51,836	70,247	69,166	67,680	67,334	63,135	61,187	70,503	70,192	67,680

CUSTOMER LOANS AND ACCEPTANCES BY TYPE OF BORROWER



(\$ billions)	31-Oct-20		31-Jul-20		30-Apr-20		31-Jan-20		31-Oct-19	
	Balance	% of Total	Balance	% of Total	Balance	% of Total	Balance	% of Total	Balance	% of Total
Residential Mortgages	284.7	45.5	277.5	43.6	272.6	41.7	268.7	43.4	268.2	43.9
Personal Loans	93.7	15.0	94.3	14.8	95.8	14.7	96.7	15.6	98.6	16.1
Credit Cards	14.8	2.4	15.4	2.4	16.0	2.4	17.7	2.9	17.8	2.9
Personal	393.2	62.9	387.2	60.8	384.4	58.8	383.1	61.9	384.6	62.9
Financial Services										
Non-Bank	25.7	4.1	27.2	4.3	27.6	4.2	28.8	4.7	28.8	4.7
Bank ⁽¹⁾	4.2	0.7	5.1	0.8	5.4	0.8	5.2	0.8	5.2	0.9
Wholesale and Retail	26.1	4.2	28.3	4.4	31.0	4.8	27.0	4.4	27.6	4.5
Real Estate and Construction	37.7	6.0	37.3	5.9	38.2	5.8	35.0	5.7	32.4	5.3
Energy	16.4	2.6	18.4	2.9	21.6	3.3	16.8	2.7	16.6	2.7
Transportation	10.4	1.6	10.6	1.7	10.6	1.6	9.4	1.5	9.5	1.5
Automotive	12.6	2.0	14.7	2.3	17.6	2.7	13.8	2.2	14.0	2.3
Agriculture	14.6	2.3	14.8	2.3	14.4	2.2	13.5	2.2	13.3	2.2
Hospitality and Leisure	5.1	0.8	5.4	0.9	6.5	1.0	4.1	0.7	4.4	0.7
Mining	6.3	1.0	7.8	1.2	9.0	1.4	6.8	1.1	6.8	1.1
Metals	2.2	0.4	2.4	0.4	2.8	0.4	2.8	0.5	2.9	0.5
Utilities	12.6	2.0	14.5	2.3	16.5	2.5	12.6	2.0	10.8	1.8
Health Care	6.0	1.0	6.5	1.0	8.1	1.2	5.9	1.0	6.1	1.0
Technology and Media	16.7	2.7	18.2	2.8	19.8	3.0	15.7	2.5	13.4	2.2
Chemicals	1.7	0.3	2.2	0.3	2.9	0.5	2.7	0.4	2.4	0.4
Food and Beverage	8.5	1.4	9.5	1.5	10.6	1.6	8.7	1.4	8.5	1.4
Forest Products	2.4	0.4	2.9	0.5	3.3	0.5	2.8	0.4	3.1	0.5
Other ⁽²⁾	17.6	2.8	18.0	2.8	18.0	2.8	18.4	3.0	16.0	2.6
Sovereign ⁽³⁾	5.1	0.8	5.5	0.9	5.6	0.9	5.6	0.9	5.1	0.8
Business and government	231.9	37.1	249.3	39.2	269.5	41.2	235.6	38.1	226.9	37.1
Loans and acceptances	625.1	100.0	636.5	100.0	653.9	100.0	618.7	100.0	611.5	100.0
Allowance for credit losses on loans and acceptances	(7.7)		(7.2)		(6.0)		(5.0)		(5.1)	
Loans and acceptances net of allowance for credit losses	617.4		629.3		647.9		613.7		606.4	

(1) Deposit taking institutions and securities firms.

(2) Other includes \$4.5 billion in wealth management, \$2.8 billion in services and \$1.7 billion in financing products.

(3) Includes central banks, regional and local governments, supra-national agencies.

IMPAIRED LOANS BY BUSINESS SEGMENT



(\$MM)

GROSS IMPAIRED LOANS:⁽¹⁾

Canadian Banking

Retail⁽²⁾
Commercial

2020				2019				2018			
Q4	Q3	Q2	Q1	Q4	Q3	Q2	Q1	Q4	Q3	Q2	Q1
707	833	933	888	878	855	872	863	840	838	818	846
342	376	289	218	209	214	197	186	150	165	172	175
1,049	1,209	1,222	1,106	1,087	1,069	1,069	1,049	990	1,003	990	1,021

International Banking

Retail
Caribbean & Central America
Mexico
Peru
Chile
Colombia
Other
Commercial

1,799	1,898	1,899	1,832	2,046	2,146	2,181	2,113	2,026	2,143	1,984	1,885
485	461	489	427	677	762	770	772	776	883	873	838
289	287	257	272	241	243	243	210	176	193	181	170
418	328	351	346	340	344	351	326	306	302	291	264
398	578	544	528	534	522	541	520	496	501	386	384
149	183	199	202	199	216	219	224	213	206	193	174
60	61	59	57	55	59	57	61	59	58	60	55
1,877	1,806	1,683	1,587	1,755	1,798	1,815	1,789	1,820	1,948	1,722	1,576
3,676	3,704	3,582	3,419	3,801	3,944	3,996	3,902	3,846	4,091	3,706	3,461

Global Wealth Management⁽²⁾

26	26	31	27	10	14	10	10	11	9	8	13
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Global Banking and Markets

Canada
U.S.A.
Europe
Asia

57	77	138	113	41	1	1	1	1	1	1	1
116	73	78	23	94	97	129	108	80	115	156	179
85	15	23	29	50	51	110	168	151	199	199	236
44	44	46	53	52	53	49	49	51	64	67	67
302	209	285	218	237	202	289	326	283	379	423	483

Total Gross Impaired Loans

5,053	5,148	5,120	4,770	5,135	5,229	5,364	5,287	5,130	5,482	5,127	4,978
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NET IMPAIRED LOANS:⁽¹⁾⁽³⁾

Canadian Banking

Retail⁽²⁾
Commercial

381	524	649	619	613	590	607	599	564	560	533	554
193	217	165	121	111	116	100	92	54	56	55	55
574	741	814	740	724	706	707	691	618	616	588	609

International Banking

Retail
Caribbean & Central America
Mexico
Peru
Chile
Colombia
Other
Commercial

916	1,152	1,244	1,223	1,395	1,419	1,451	1,375	1,298	1,399	1,270	1,185
280	292	320	267	486	547	537	545	539	609	605	563
186	207	188	195	168	148	146	124	95	104	91	85
73	55	142	181	168	161	181	137	131	119	119	106
286	473	455	439	441	417	440	424	394	419	312	302
90	118	129	133	120	133	137	136	127	136	125	114
1	7	10	8	12	13	10	9	12	12	18	15
1,347	1,296	1,162	1,076	1,215	1,263	1,290	1,285	1,329	1,398	1,197	1,123
2,263	2,448	2,406	2,299	2,610	2,682	2,741	2,660	2,627	2,797	2,467	2,308

Global Wealth Management⁽²⁾

18	19	23	20	6	6	2	2	-	-	-	5
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Global Banking and Markets

Canada
U.S.A.
Europe
Asia

52	59	116	102	33	-	-	-	-	-	-	-
112	69	72	19	89	86	112	84	55	96	127	149
61	7	17	25	47	48	105	143	123	160	159	174
16	18	25	28	31	31	28	27	30	38	40	43
241	153	230	174	200	165	245	254	208	294	326	366

Total Net Impaired Loans

3,096	3,361	3,473	3,233	3,540	3,559	3,695	3,607	3,453	3,707	3,381	3,288
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(1) Includes Acquisition related impact for GILs and NILs in International Banking.

(2) Prior to Q1/20 amounts for Global Wealth Management Retail were included in Canadian Banking Retail.

(3) Excludes Letters of Credit (LCs).

CHANGES IN GROSS IMPAIRED LOANS BY BUSINESS SEGMENT



(SMM)	2020				2019				2018			
	Q4	Q3	Q2	Q1	Q4	Q3	Q2	Q1	Q4	Q3	Q2	Q1
Balance at Beginning of Period⁽¹⁾⁽²⁾	5,148	5,120	4,770	5,135	5,229	5,364	5,287	5,130	5,482	5,127	4,978	5,070
Net Classifications												
<u>Canadian Retail⁽³⁾</u>												
New Classifications												
Declassifications												
Payments												
Sales												
Net Classifications	86	155	318	310	287	270	269	286	249	263	207	249
<u>Canadian Commercial</u>												
New Classifications	53	152	113	52	45	53	36	70	23	24	29	29
Declassifications	-	-	-	(3)	-	(1)	(4)	-	(1)	(11)	-	-
Payments	(30)	(9)	(11)	(22)	(17)	(16)	(6)	(7)	(16)	(10)	(19)	(6)
Sales	-	-	-	-	-	-	-	-	-	-	-	-
Net Classifications	23	143	102	27	28	36	26	63	6	3	10	23
<u>International Retail⁽³⁾</u>												
New Classifications												
Declassifications												
Payments												
Sales												
Net Classifications	305	442	559	616	566	556	586	590	517	447	435	486
<u>International Commercial</u>												
New Classifications	243	305	196	66	104	155	66	75	343	168	159	127
Declassifications	-	(42)	-	-	(7)	-	-	(4)	(85)	(5)	(4)	(13)
Payments	(63)	(35)	(34)	(60)	(41)	(78)	(63)	(111)	(223)	(51)	(43)	(76)
Sales	-	-	-	-	-	-	-	-	-	-	-	-
Net Classifications	180	228	162	6	56	77	3	(40)	35	112	112	38
<u>Global Wealth Management</u>												
New Classifications	-	(4)	3	2	-	3	-	-	1	1	-	-
Declassifications	-	-	-	-	-	-	-	-	-	-	(2)	-
Payments	-	-	-	-	-	-	(1)	-	(1)	-	-	(1)
Sales	-	-	-	-	-	-	-	-	-	-	(3)	-
Net Classifications	-	(4)	3	2	-	3	(1)	-	-	1	(5)	(1)
<u>Global Banking and Markets</u>												
New Classifications	180	11	79	120	46	14	39	97	32	23	54	5
Declassifications	(51)	-	-	-	-	-	-	(29)	(47)	-	-	-
Payments	(5)	(51)	(3)	(112)	(5)	(57)	(41)	(26)	(55)	(67)	(82)	(72)
Sales	(5)	(4)	-	(1)	-	(38)	(20)	-	(24)	(2)	(36)	(7)
Net Classifications	119	(44)	76	7	41	(81)	(22)	42	(94)	(46)	(64)	(74)
Total	713	920	1,220	968	978	861	861	941	713	780	695	721
Write-offs												
Canadian Retail	(212)	(254)	(273)	(284)	(264)	(287)	(260)	(263)	(247)	(243)	(235)	(246)
Canadian Commercial	(57)	(55)	(31)	(20)	(36)	(14)	(14)	(28)	(21)	(10)	(13)	(10)
International Retail	(376)	(415)	(473)	(583)	(550)	(533)	(536)	(549)	(570)	(409)	(430)	(384)
International Commercial	(88)	(97)	(36)	(49)	(28)	(49)	(32)	(37)	(38)	(28)	(25)	(97)
Global Wealth Management	-	(1)	-	-	-	(3)	-	-	-	-	(1)	-
Global Banking and Markets	(26)	(33)	(15)	(27)	(8)	(4)	(21)	-	(5)	(1)	(16)	(11)
Total	(759)	(855)	(828)	(963)	(886)	(890)	(863)	(877)	(881)	(691)	(720)	(748)
Forex⁽²⁾⁽⁴⁾ Other												
Canadian Retail ⁽⁴⁾	-	(1)	-	(16)	-	-	-	-	-	-	-	-
Canadian Commercial	-	(1)	-	2	3	(5)	(1)	1	-	-	-	-
International Retail	(28)	(28)	(19)	(247)	(116)	(58)	18	46	(64)	121	94	(43)
International Commercial	(21)	(8)	(30)	(125)	(71)	(45)	55	46	(125)	142	59	(32)
Global Wealth Management ⁽⁴⁾	-	-	1	15	(4)	4	1	(1)	2	-	1	1
Global Banking and Markets	-	1	6	1	2	(2)	6	1	3	3	20	9
Total	(49)	(37)	(42)	(370)	(186)	(106)	79	93	(184)	266	174	(65)
Balance at End of Period⁽²⁾	5,053	5,148	5,120	4,770	5,135	5,229	5,364	5,287	5,130	5,482	5,127	4,978

(1) Includes IFRS 9 transition adjustments due to changes in the definition of default.

(2) Includes Acquisition-related and divestiture impact for GILs in Forex/Other in International Banking.

(3) Canadian and International Retail classification information is limited and therefore shown only at the total net classification.

(4) Prior to Q1/20 amounts for Global Wealth Management Retail were included in Canadian Banking Retail.

ALLOWANCE FOR CREDIT LOSSES & OTHER RESERVES



(\$MM)

Impaired Loans - Stage 3

Balance, Beginning of Period
Provision for Credit Losses⁽¹⁾⁽²⁾
Write-offs
Recoveries
Foreign Currency Adjustment and Other
Balance, End of Period

2020				2019				2018			
Q4	Q3	Q2	Q1	Q4	Q3	Q2	Q1	Q4	Q3	Q2	Q1
1,776	1,643	1,533	1,595	1,670	1,669	1,680	1,677	1,775	1,746	1,690	1,756
835	928	870	835	744	776	700	679	637	559	595	564
(759)	(855)	(828)	(963)	(886)	(890)	(863)	(877)	(881)	(691)	(720)	(748)
127	105	96	136	137	145	147	145	246	157	140	146
(22)	(45)	(28)	(70)	(70)	(30)	5	56	(100)	4	41	(28)
1,957	1,776	1,643	1,533	1,595	1,670	1,669	1,680	1,677	1,775	1,746	1,690

Performing Loans - Stage 1 and 2⁽³⁾

Balance, Beginning of Period
Provision for Credit Losses⁽¹⁾⁽²⁾
Foreign Currency Adjustment and Other
Balance, End of Period

5,445	4,362	3,488	3,482	3,524	3,626	3,431	3,388	3,548	3,183	3,127	3,163
296	1,253	976	91	9	(63)	173	9	(47)	384	(61)	(10)
(59)	(170)	(102)	(85)	(51)	(39)	22	34	(113)	(19)	117	(26)
5,682	5,445	4,362	3,488	3,482	3,524	3,626	3,431	3,388	3,548	3,183	3,127

Allowance for Credit Losses on Loans
Allowance for Credit Losses on Off-Balance Sheet exposures
Allowance for Credit Losses on acceptances, debt securities and deposits with financial institutions
Total Allowance for Credit Losses

7,639	7,221	6,005	5,021	5,077	5,194	5,295	5,111	5,065	5,323	4,929	4,817
101	90	36	50	56	61	63	69	74	77	73	75
80	92	38	24	12	18	18	19	15	18	15	31
7,820	7,403	6,079	5,095	5,145	5,273	5,376	5,199	5,154	5,418	5,017	4,923

Total Allowance for Credit Losses by Business Line

Consists of:

Canadian Banking⁽⁴⁾
Retail
Commercial
International Banking
Retail
Caribbean & Central America
Mexico
Peru
Chile
Colombia
Other
Commercial
Global Wealth Management⁽⁴⁾
Global Banking and Markets
Other

2,648	2,551	2,056	1,660	1,605	1,614	1,629	1,608	1,622	1,627	1,637	1,651
2,051	1,986	1,667	1,386	1,342	1,340	1,366	1,344	1,358	1,360	1,372	1,372
597	565	389	274	263	274	263	264	264	267	265	279
4,742	4,456	3,736	3,294	3,401	3,510	3,585	3,400	3,322	3,569	3,149	3,028
3,862	3,630	2,955	2,578	2,658	2,772	2,845	2,688	2,642	2,798	2,442	2,370
716	677	598	515	576	611	633	593	592	657	662	671
576	547	440	431	413	406	411	382	350	375	369	354
1,242	1,070	847	643	654	682	688	572	585	594	584	557
584	648	549	502	533	561	578	572	530	551	373	363
638	580	426	399	405	428	466	496	493	527	373	352
106	108	95	88	77	84	69	73	92	94	81	73
880	826	781	716	743	738	740	712	680	771	707	658
21	19	19	17	7	11	12	13	14	11	10	10
409	377	268	124	132	138	150	178	196	211	221	234
-	-	-	-	-	-	-	-	-	-	-	-
7,820	7,403	6,079	5,095	5,145	5,273	5,376	5,199	5,154	5,418	5,017	4,923

Allowance for Credit Losses on loans by Type of Borrower

Impaired Loans - Stage 3

Residential Mortgages
Personal Loans
Credit Cards
Business and Government

392	324	296	288	325	364	368	362	360	414	404	394
820	734	647	593	591	628	627	640	644	608	595	598
-	-	-	-	-	-	-	-	-	-	-	-
745	718	700	652	679	678	674	678	673	753	747	698

Performing Loans - Stage 1 and 2⁽⁵⁾

Residential Mortgages
Personal Loans
Credit Cards
Business and Government

492	498	410	351	355	357	366	347	318	349	314	304
2,335	2,226	1,798	1,497	1,474	1,470	1,490	1,471	1,465	1,528	1,329	1,305
1,886	1,845	1,482	1,244	1,255	1,293	1,360	1,212	1,213	1,259	1,172	1,141
969	876	672	396	398	404	410	401	392	412	368	377

Allowance for Credit Losses on Loans⁽⁶⁾

7,639	7,221	6,005	5,021	5,077	5,194	5,295	5,111	5,065	5,323	4,929	4,817
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(1) Includes provision for credit losses on all financial assets.

(2) Q1/20 includes impact of the additional pessimistic scenario: Impaired Loans: \$33 million; Performing Loans: \$122 million.

(3) Includes acquisition-related impact (Q2/19: \$151 million, Q3/18: \$403 million).

(4) Prior to Q1/20 amounts for Global Wealth Management Retail were included in Canadian Banking Retail.

(5) Q2/19 includes Acquisition-related impact of \$3 million in Residential Mortgages, \$18 million in Personal Loans, \$128 million in Credit Cards, \$2 million in Business and Government.

Q3/18 includes Acquisition-related impact of \$48 million in Residential Mortgages, \$206 million in Personal Loans, \$94 million in Credit Cards, \$55 million in Business and Government.

(6) Q1/20 includes impact of the additional pessimistic scenario \$30 million in Residential Mortgages, \$65 million in Personal Loans, \$35 million in Credit Cards, \$25 million in Business and Government.

IMPAIRED LOANS BY TYPE OF BORROWER



(\$MM)	October 31, 2020 Allowance for Credit Losses (Stage 3)			July 31, 2020 Allowance for Credit Losses (Stage 3)			October 31, 2019 Allowance for Credit Losses (Stage 3)		
	Gross		Net	Gross		Net	Gross		Net
Residential Mortgages	1,490	392	1,098	1,643	324	1,319	1,830	325	1,505
Personal Loans	1,032	820	212	1,104	734	370	1,094	591	503
Credit Cards	-	-	-	-	-	-	-	-	-
Personal	2,522	1,212	1,310	2,747	1,058	1,689	2,924	916	2,008
Financial Services									
Non-Bank	44	9	35	48	13	35	42	11	31
Bank	2	2	-	2	2	-	2	2	-
Wholesale and Retail	516	229	287	520	220	300	370	182	188
Real Estate and Construction	268	62	206	270	68	202	344	84	260
Energy	279	49	230	179	35	144	155	13	142
Transportation	183	53	130	206	66	140	150	45	105
Automotive	47	25	22	48	24	24	49	25	24
Agriculture	263	98	165	293	90	203	250	69	181
Hospitality and Leisure	20	2	18	7	2	5	2	1	1
Mining	30	3	27	31	3	28	39	7	32
Metals	120	39	81	121	27	94	56	28	28
Utilities	110	4	106	16	2	14	35	21	14
Health Care	68	22	46	77	27	50	92	22	70
Technology and Media	34	10	24	40	17	23	33	11	22
Chemicals	6	2	4	9	3	6	14	5	9
Food and Beverage	112	45	67	116	42	74	154	63	91
Forest Products	28	11	17	28	11	17	47	11	36
Other	162	75	87	154	73	81	137	75	62
Sovereign	239	5	234	236	4	232	240	4	236
Business & Government	2,531	745	1,786	2,401	729	1,672	2,211	679	1,532
Impaired Loans, net of Related Allowances	5,053	1,957	3,096	5,148	1,787	3,361	5,135	1,595	3,540

	Q4/20						Q3/20						Q2/20						Q1/20 ⁽¹⁾						Q4/19					
	PCLs (\$MM)			AS A % OF NET LOANS & ACCEPTANCES (BPS)			PCLs (\$MM)			AS A % OF NET LOANS & ACCEPTANCES (BPS)			PCLs (\$MM)			AS A % OF NET LOANS & ACCEPTANCES (BPS)			PCLs (\$MM)			AS A % OF NET LOANS & ACCEPTANCES (BPS)			PCLs (\$MM)			AS A % OF NET LOANS & ACCEPTANCES (BPS)		
	STAGE 1 AND 2	STAGE 3	TOTAL	STAGE 3	TOTAL	NET WRITE-OFFS	STAGE 1 AND 2	STAGE 3	TOTAL	STAGE 3	TOTAL	NET WRITE-OFFS	STAGE 1 AND 2	STAGE 3	TOTAL	STAGE 3	TOTAL	NET WRITE-OFFS	STAGE 1 AND 2	STAGE 3	TOTAL	STAGE 3	TOTAL	NET WRITE-OFFS	STAGE 1 AND 2	STAGE 3	TOTAL	STAGE 3	TOTAL	NET WRITE-OFFS
Canadian Banking																														
Retail	46	190	236	25	31	23	295	239	534	32	72	29	272	255	527	35	73	33	(7)	239	232	32	31	32	1	226	227	31	31	31
Commercial	46	48	94	33	65	38	140	78	218	53	147	34	85	58	143	40	99	20	(1)	19	18	13	13	12	(9)	29	20	21	14	24
Total	92	238	330	27	37	25	435	317	752	36	85	30	357	313	670	36	77	31	(8)	258	250	29	28	29	(8)	255	247	29	28	30
International Banking																														
Retail	140	450	590	287	376	188	642	479	1,121	293	686	219	428	465	893	285	547	257	(6)	460	454	261	258	283	19	429	448	235	245	253
Commercial	36	111	147	56	74	42	63	94	157	42	71	42	59	66	125	32	62	17	2	48	50	25	26	23	9	48	57	25	30	11
Total	176	561	737	158	207	106	705	573	1,278	149	333	117	487	531	1,018	145	278	124	(4)	508	504	137	136	147	28	477	505	127	135	128
Global Wealth Management⁽²⁾	2	1	3	4	7	1	2	-	2	2	4	2	1	1	2	2	6	-	-	-	-	-	-	-	-	-	-	-	-	-
Global Banking and Markets	29	34	63	13	24	10	110	38	148	13	50	11	130	25	155	9	54	4	(18)	36	18	14	7	11	(7)	12	5	5	2	3
Other	(3)	1	(2)	-	-	-	1	-	1	-	-	-	2	-	2	-	-	-	(1)	-	(1)	-	-	-	(1)	-	(1)	-	-	-
Provision for credit losses on loans, acceptances and off-balance sheet exposures	296	835	1,131	54	73	41	1,253	928	2,181	58	136	47	977	870	1,847	56	119	47	(31)	802	771	53	51	54	12	744	756	49	50	49
Canadian Banking	-	-	-				-	-	-				-	-	-				-	-	-				-	-	-			
International Banking	(1)	-	(1)				-	-	-				1	-	1				(1)	-	(1)				(3)	-	(3)			
Global Banking and Markets	(1)	-	(1)				1	-	1				-	-	-				-	-	-				(1)	-	(1)			
Global Wealth Management	-	-	-				(1)	-	(1)				-	-	-				-	-	-				-	-	-			
Other	2	-	2				-	-	-				(2)	-	(2)				1	-	1				1	-	1			
Provision for credit losses on debt securities and deposit with banks	-	-	-				-	-	-				(1)	-	(1)				-	-	-				(3)	-	(3)			
Total Provision for credit losses	296	835	1,131				1,253	928	2,181				976	870	1,846				(31)	802	771				9	744	753			

(1) Excludes impact of the additional pessimistic scenario.

(2) GWM's stage 3 PCL amount in Q3/20 is "-" due to rounding.

PROVISION FOR CREDIT LOSSES BY TYPE OF BORROWER



(\$MM)	QUARTERLY TREND												FULL YEAR		
	2020 ⁽¹⁾				2019				2018						
	Q4	Q3	Q2	Q1	Q4	Q3	Q2	Q1	Q4	Q3	Q2	Q1	2020	2019	2018
Provision for Credit Losses on impaired loans (Stage 3):															
Residential Mortgages	90	58	23	4	9	25	11	14	19	31	16	24	175	59	90
Personal Loans	379	429	415	412	358	404	355	363	350	292	275	282	1,635	1,480	1,199
Credit Cards	171	231	283	283	288	275	275	240	224	193	210	206	968	1,078	833
Personal	640	718	721	699	655	704	641	617	593	516	501	512	2,778	2,617	2,122
Financial Services															
Non-Bank	1	4	-	-	(1)	-	1	-	-	1	-	-	5	-	1
Bank	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Wholesale and Retail	48	56	23	10	18	30	16	21	24	21	21	26	137	85	92
Real Estate and Construction	11	19	20	22	16	14	10	8	15	21	3	9	72	48	48
Energy	35	31	22	16	2	1	(2)	(1)	(13)	(20)	3	(3)	104	-	(33)
Transportation	29	33	1	1	4	-	2	2	(3)	9	(2)	4	64	8	8
Automotive	1	9	5	2	7	3	2	1	3	1	4	1	17	13	9
Agriculture	10	20	5	13	4	5	8	3	7	6	4	(2)	48	20	15
Hospitality and Leisure	1	-	-	-	-	-	-	-	-	(4)	-	(1)	1	-	(5)
Mining	-	-	1	-	-	-	-	1	-	-	(1)	-	1	1	(1)
Metals	11	7	9	2	3	1	1	2	(14)	2	4	1	29	7	(7)
Utilities	13	-	1	1	2	7	4	1	(29)	5	37	7	15	14	20
Health Care	5	11	26	7	12	2	6	4	1	-	3	8	49	24	12
Technology and Media	6	6	8	3	13	-	1	2	1	5	1	-	23	16	7
Chemicals	1	-	-	-	-	-	-	-	-	-	-	1	1	-	1
Food and Beverage	10	1	5	9	6	1	4	14	5	6	6	-	25	25	17
Forest Products	-	3	4	5	2	1	1	1	3	1	1	-	12	5	5
Other	13	9	18	12	1	8	4	6	5	(10)	(1)	-	52	19	(6)
Sovereign	-	1	1	-	-	(1)	1	(3)	39	(1)	11	1	2	(3)	50
Business & Government	195	210	149	103	89	72	59	62	44	43	94	52	657	282	233
Provision for Credit Losses on impaired loans (Stage 3)	835	928	870	802	744	776	700	679	637	559	595	564	3,435	2,899	2,355
Provision for Credit Losses - performing (Stage 1 and 2):⁽²⁾⁽³⁾															
Personal	187	939	701	(13)	20	(61)	23	6	(30)	(22)	(14)	8	1,814	(12)	(58)
Business & Government	109	314	275	(18)	(11)	(2)	(1)	3	(17)	2	(47)	(28)	680	(11)	(90)
Provision for Credit Losses - performing (Stage 1 and 2)	296	1,253	976	(31)	9	(63)	22	9	(47)	(20)	(61)	(20)	2,494	(23)	(148)
Total Provision for Credit Losses	1,131	2,181	1,846	771	753	713	722	688	590	539	534	544	5,929	2,876	2,207

(1) Q1/20 excludes impact of the additional pessimistic scenario of \$155 million: \$30 million in Residential Mortgages, \$65 million in Personal Loans, \$35 million in Credit Cards, \$25 million in Business and Government.

(2) Excludes Acquisition-related impact (Q2/19: \$151MM, Q3/18: \$404 million).

(3) Includes provision for credit losses on all performing financial assets.

CROSS-BORDER EXPOSURES TO SELECT COUNTRIES⁽¹⁾



Outstandings (net of provisions), \$MM

	<u>Loans</u>	<u>Trade</u>	<u>Interbank Deposits</u>	<u>Govt./ Other Sec.</u>	<u>Invest. In Subs. & Affiliates</u>	<u>Other</u>	Oct 31/20 Total	Jul 31/20 Total	Oct 31/19 Total
<u>ASIA</u>									
China	1,134	1,750	491	1,015	65	25	4,480	4,775	5,184
India	1,293	59	0	0	0	8	1,360	1,492	1,812
Thailand ⁽²⁾	200	4	0	0	182	3	389	394	3,919
Singapore	2,784	1	13	0	0	98	2,896	2,951	2,049
Hong Kong	1,765	22	53	40	0	12	1,892	1,963	1,787
Japan	360	54	39	4,494	0	14	4,961	4,277	5,424
Other ⁽³⁾	650	0	61	0	332	19	1,062	1,519	1,684
Total	8,186	1,890	657	5,549	579	179	17,040	17,370	21,859
<u>LATIN AMERICA</u>									
Chile	4,481	1,173	2,687	295	5,270	586	14,492	16,610	13,395
Mexico	4,193	191	0	610	4,320	491	9,805	10,158	9,696
Brazil	7,787	1,492	6	11	282	241	9,819	11,058	9,025
Peru	3,587	80	0	165	5,615	105	9,552	9,318	9,121
Colombia	2,065	220	0	164	1,051	7	3,507	4,207	2,953
Others ⁽⁴⁾	126	16	0	0	504	0	646	623	670
Total	22,239	3,172	2,693	1,245	17,042	1,430	47,821	51,975	44,860
<u>CARIBBEAN & CENTRAL AMERICA</u>									
Panama	4,267	31	58	90	284	1	4,731	5,246	5,040
Costa Rica	1,560	43	0	0	1,062	23	2,688	2,900	3,142
Dominican Republic	937	4	316	0	808	24	2,089	2,338	1,753
Others ⁽⁵⁾	1,206	155	3	0	1,404	1	2,769	2,981	3,779
Total	7,970	233	377	90	3,558	49	12,277	13,464	13,714

(1) Cross-border exposure represents a claim, denominated in a currency other than the local one, against a borrower in a foreign country on the basis of ultimate risk.

(2) Includes divestiture of Thanachart in Thailand (Q1/20).

(3) Includes Indonesia, Macau, Malaysia, South Korea and Taiwan.

(4) Includes Venezuela and Uruguay.

(5) Includes other English and Spanish Caribbean countries, such as Bahamas, Barbados, Jamaica, Trinidad & Tobago, and Turks & Caicos. Includes divestiture of Scotiabank El Salvador (Q1/20) and Scotiabank British Virgin Islands Limited (Q3/20).

INVESTMENT SECURITIES MEASURED AT FAIR VALUE THROUGH OCI - UNREALIZED GAINS (LOSSES)

Canadian and U.S. Sovereign Debt
 Other Foreign Government Debt
 Other Debt
 Equity Securities at Fair Value through Other Comprehensive Income

Net Fair Value of Derivative Instruments
 and Other Hedge Amounts
 Net Unrealized Gains (Losses)

				QUARTERLY TREND							
2020				2019				2018			
Q4	Q3	Q2	Q1	Q4	Q3	Q2	Q1	Q4	Q3	Q2	Q1
1,049	1,327	1,242	679	567	476	285	172	(195)	(146)	(202)	(143)
257	354	174	99	68	107	40	4	(32)	(18)	(3)	(2)
271	328	201	73	61	44	19	(18)	(59)	(66)	(64)	(47)
113	164	103	206	153	134	112	45	34	58	25	44
1,690	2,173	1,720	1,057	849	761	456	203	(252)	(172)	(244)	(148)
(1,243)	(1,580)	(1,546)	(823)	(767)	(652)	(405)	(270)	82	71	154	171
447	593	174	234	82	109	51	(67)	(170)	(101)	(90)	23

	Basel III				
	Q4 2020	Q3 2020	Q2 2020	Q1 2020	Q4 2019
(SMM)					
Common Equity Tier 1 capital	49,165	48,689	48,543	47,804	46,578
Tier 1 capital	55,362	54,898	53,045	52,437	51,304
Total capital	64,512	64,174	62,523	61,392	59,850
Risk-weighted Assets					
Capital Risk-weighted Assets ⁽¹⁾	417,138	430,542	446,173	420,694	421,185
Capital Ratios (%)					
Common Equity Tier 1 (as a percentage of risk-weighted assets)	11.8	11.3	10.9	11.4	11.1
Tier 1 (as a percentage of risk-weighted assets)	13.3	12.8	11.9	12.5	12.2
Total capital (as a percentage of risk-weighted assets)	15.5	14.9	14.0	14.6	14.2
Leverage					
Leverage Exposures ⁽¹⁾	1,170,290	1,193,840	1,199,022	1,300,001	1,230,648
Leverage Ratio (%)	4.7	4.6	4.4	4.0	4.2
OSFI Target (%)					
Common Equity Tier 1 minimum ratio	8.0	8.0	8.0	8.0	8.0
Tier 1 capital minimum ratio	9.5	9.5	9.5	9.5	9.5
Total capital minimum ratio	11.5	11.5	11.5	11.5	11.5
Leverage minimum ratio	3.0	3.0	3.0	3.0	3.0
Capital instruments subject to phase-out arrangements					
Current cap on Additional Tier 1 (AT1) instruments subject to phase-out arrangements (%)	20	20	20	20	30
Amount excluded from AT1 due to cap (excess over cap after redemptions and maturities)	-	-	-	117	-
Current cap on Tier 2 (T2) instruments subject to phase-out arrangements (%)	20	20	20	20	30
Amount excluded from T2 due to cap (excess over cap after redemptions and maturities)	-	-	-	-	-

(1) IFRS 16 was adopted prospectively effective November 1, 2019 (Q1/20), prior period amounts have not been restated and are not comparable.

(\$MM)

Global Banking and Markets**Revenue by Business:**

Business Banking

Capital Markets

Reported Total Revenue (TEB)⁽¹⁾Adjusting items⁽²⁾**Adjusted Total Revenue (TEB)⁽³⁾****Reported Net Income****Reported Net Income Attributable to Non-Controlling Interests****Reported Net Income Attributable to Equity Holders of the Bank****Adjusted Net Income⁽⁴⁾****Adjusted Net Income Attributable to Non-Controlling Interests⁽⁴⁾****Adjusted Net Income Attributable to Equity Holders of the Bank⁽⁴⁾****Average Balances (\$B):**

Total Assets

Total Liabilities

Global Banking and Markets - Latam⁽⁵⁾**Revenue by Business:**

Business Banking

Capital Markets

Total Revenue (TEB)⁽¹⁾**Net Income****Net Income Attributable to Non-Controlling Interests****Net Income Attributable to Equity Holders of the Bank****Average Balances (\$B):**

Total Assets

Total Liabilities

Global Banking and Markets - Including Latam**Revenue by Business:**

Business Banking

Capital Markets

Total Revenue (TEB)⁽¹⁾Adjusting items⁽²⁾**Adjusted Total Revenue (TEB)⁽³⁾****Reported Net Income****Reported Net Income Attributable to Non-Controlling Interests****Reported Net Income Attributable to Equity Holders of the Bank****Adjusted Net Income⁽⁴⁾****Adjusted Net Income Attributable to Non-Controlling Interests⁽⁴⁾****Adjusted Net Income Attributable to Equity Holders of the Bank⁽⁴⁾****Average Balances (\$B):**

Total Assets

Total Liabilities

	QUARTERLY TREND												FULL YEAR		
	2020				2019				2018				2020		
	Q4	Q3	Q2	Q1	Q4	Q3	Q2	Q1	Q4	Q3	Q2	Q1	2020	2019	2018
Global Banking and Markets															
Revenue by Business:															
Business Banking	606	657	709	660	631	599	622	643	623	664	613	657	2,632	2,495	2,557
Capital Markets	604	888	751	507	539	485	529	432	450	446	542	533	2,750	1,985	1,971
Reported Total Revenue (TEB)⁽¹⁾	1,210	1,545	1,460	1,167	1,170	1,084	1,151	1,075	1,073	1,110	1,155	1,190	5,382	4,480	4,528
Adjusting items ⁽²⁾	-	-	-	102	-	-	-	-	-	-	-	-	102	-	-
Adjusted Total Revenue (TEB)⁽³⁾	1,210	1,545	1,460	1,269	1,170	1,084	1,151	1,075	1,073	1,110	1,155	1,190	5,484	4,480	4,528
Reported Net Income	460	600	523	372	405	374	420	335	416	441	447	454	1,955	1,534	1,758
Reported Net Income Attributable to Non-Controlling Interests	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Reported Net Income Attributable to Equity Holders of the Bank	460	600	523	372	405	374	420	335	416	441	447	454	1,955	1,534	1,758
Adjusted Net Income⁽⁴⁾	460	600	523	451	405	374	420	335	416	441	447	454	2,034	1,534	1,758
Adjusted Net Income Attributable to Non-Controlling Interests⁽⁴⁾	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Adjusted Net Income Attributable to Equity Holders of the Bank⁽⁴⁾	460	600	523	451	405	374	420	335	416	441	447	454	2,034	1,534	1,758
Average Balances (\$B):															
Total Assets	388.5	415.6	433.5	411.4	388.2	374.0	360.9	364.1	317.6	311.4	320.8	333.7	412.1	371.9	320.8
Total Liabilities	386.5	414.1	377.9	337.3	318.0	306.1	295.4	297.2	259.5	257.5	268.5	274.4	378.9	304.3	265.0
Global Banking and Markets - Latam⁽⁵⁾															
Revenue by Business:															
Business Banking	242	236	223	232	219	213	227	223	192	197	181	175	933	882	745
Capital Markets	115	162	157	187	88	158	123	158	102	107	104	110	621	526	423
Total Revenue (TEB)⁽¹⁾	357	398	380	419	306	371	350	381	294	304	285	285	1,554	1,408	1,167
Net Income	145	165	171	211	135	174	158	184	138	145	136	130	692	651	550
Net Income Attributable to Non-Controlling Interests	13	11	15	18	7	15	12	15	11	3	3	1	57	49	19
Net Income Attributable to Equity Holders of the Bank	132	154	156	192	128	159	147	169	128	142	133	129	635	603	531
Average Balances (\$B):															
Total Assets	53.7	59.5	55.7	51.4	49.4	48.6	47.1	43.4	41.6	39.0	34.8	32.8	55.1	47.1	37.1
Total Liabilities	37.3	38.4	35.8	32.7	34.9	32.6	28.9	29.7	28.5	25.1	23.1	23.1	36.1	31.5	25.0
Global Banking and Markets - Including Latam															
Revenue by Business:															
Business Banking	848	893	932	892	850	812	849	866	815	862	794	832	3,565	3,377	3,302
Capital Markets	719	1,050	908	694	627	643	652	590	552	552	646	643	3,371	2,511	2,393
Total Revenue (TEB)⁽¹⁾	1,567	1,943	1,840	1,586	1,476	1,455	1,501	1,456	1,367	1,414	1,440	1,475	6,936	5,888	5,695
Adjusting items ⁽²⁾	-	-	-	102	-	-	-	-	-	-	-	-	102	-	-
Adjusted Total Revenue (TEB)⁽³⁾	1,567	1,943	1,840	1,688	1,476	1,455	1,501	1,456	1,367	1,414	1,440	1,475	7,038	5,888	5,695
Reported Net Income	605	765	694	583	540	548	578	519	554	586	583	584	2,647	2,185	2,308
Reported Net Income Attributable to Non-Controlling Interests	13	11	15	18	7	15	12	15	11	3	3	1	57	49	19
Reported Net Income Attributable to Equity Holders of the Bank	592	754	679	564	533	533	567	504	544	583	580	583	2,590	2,136	2,289
Adjusted Net Income⁽⁴⁾	605	765	694	662	540	548	578	519	554	586	583	584	2,726	2,185	2,308
Adjusted Net Income Attributable to Non-Controlling Interests⁽⁴⁾	13	11	15	18	7	15	12	15	11	3	3	1	57	49	19
Adjusted Net Income Attributable to Equity Holders of the Bank⁽⁴⁾	592	754	679	644	533	533	567	504	544	583	580	583	2,669	2,136	2,289
Average Balances (\$B):															
Total Assets	442.2	475.1	489.2	462.8	437.6	422.6	408.0	407.5	359.2	350.4	355.6	366.5	467.2	419.0	357.9
Total Liabilities	423.8	452.5	413.7	370.0	352.9	338.7	324.3	326.9	288.0	282.6	291.6	297.5	415.0	335.8	289.9

(1) IFRS 16 was adopted prospectively effective November 1, 2019 (Q1/20), prior period amounts have not been restated and are not comparable.

(2) Refer to the Notes section of the Supplementary for disclosure on non-GAAP measures and adjusting items.

(3) Adjusted for the derivative valuation adjustment in Q1/20.

(4) Adjusted for the derivative valuation adjustment and impact of additional pessimistic scenario in Q1/20.

(5) Includes results of Mexico, Peru, Colombia, Chile, Brazil, along with results of smaller operations in the region.

Latin America⁽²⁾
 (MM)

Total Revenue (TEB)⁽³⁾
 Provision for Credit Losses
 Non-interest Expenses⁽³⁾
 Net Income before Tax
 Income Tax Expense (TEB)
 Reported Net Income
 Adjusting Items (after tax)⁽⁴⁾
Adjusted Net Income⁽⁵⁾

Reported:

Net Income Attributable to Non-Controlling Interests

Net Income Attributable to Equity Holders of the Bank

- Reported Net Income Attributable to Equity Holders of the Bank - relating to divested operations

Impact of FX Translation

Net Income Attributable to Equity Holders of the Bank - Incl. Impact of FX Translation

- Reported Net Income Attributable to Equity Holders of the Bank - relating to divested operations Incl. Impact of FX Translation

Adjusted:

Net Income Attributable to Non-Controlling Interests

Net Income Attributable to Equity Holders of the Bank

Impact of FX Translation

Net Income Attributable to Equity Holders of the Bank - Incl. Impact of FX Translation
Profitability Measurements:⁽⁷⁾

 Net Interest Margin⁽³⁾⁽⁷⁾

 Reported Provision for Credit Losses as % of Average Net Loans and Acceptances⁽⁸⁾

 Adjusted Provision for Credit Losses as % of Average Net Loans and Acceptances⁽⁵⁾⁽⁸⁾

 Reported Provision for Credit Losses on Impaired Loans as % of Average Net Loans & Acceptances⁽⁸⁾

 Adjusted Provision for Credit Losses on Impaired Loans as % of Average Net Loans & Acceptances⁽⁵⁾⁽⁸⁾

 Reported Productivity Ratio (%)⁽³⁾

 Adjusted Productivity Ratio (%)⁽³⁾
Average Balances (\$B):

Residential Mortgages

Personal Loans

Credit Cards

Business and Government Loans & Acceptances

Total Loans & Acceptances

Total Deposits

	QUARTERLY TREND												FULL YEAR		
	2020				2019								2018		
	Q4	Q3	Q2	Q1	Q4	Q3	Q2	Q1	Q4	Q3	Q2	Q1	2020	2019	2018
1,974	1,934	1,984	2,079		2,052	2,022	1,948	1,978	1,838	1,581	1,514	1,531	8,227	8,219	6,648
(665)	(1,047)	(814)	(430)		(371)	(363)	(450)	(346)	(332)	(578)	(258)	(245)	(3,043)	(1,584)	(1,459)
(1,060)	(1,012)	(1,052)	(1,141)		(1,108)	(1,056)	(1,008)	(1,048)	(1,045)	(841)	(782)	(810)	(4,406)	(4,346)	(3,586)
249	(125)	118	508		573	603	490	584	461	162	474	476	778	2,289	1,603
(23)	73	(25)	(103)		(142)	(137)	(118)	(97)	(83)	(8)	(103)	(86)	(79)	(501)	(284)
226	(52)	93	405		431	466	372	487	378	154	371	390	699	1,788	1,319
7	19	22	68		42	20	92	23	39	280	5	5	121	182	331
233	(33)	115	473		473	486	464	510	417	434	376	395	820	1,970	1,650
48	(64)	(5)	45		59	78	32	71	59	(60)	33	27	22	244	58
178	12	98	360		372	388	340	416	319	214	338	363	677	1,544	1,261
-	-	-	-		-	-	-	-	-	-	-	-	-	-	-
-	3	9	17		19	32	30	23	22	3	29	19	-	75	47
178	15	107	377		391	420	370	439	341	217	367	382	677	1,619	1,308
-	-	-	-		-	-	-	-	-	-	-	-	-	-	-
47	(58)	1	60		69	82	72	75	67	53	33	26	50	304	180
186	25	114	413		404	404	392	435	350	381	343	369	770	1,666	1,470
-	4	10	19		21	34	37	25	23	31	30	19	-	86	76
186	29	124	432		425	438	429	460	373	412	373	388	770	1,752	1,546
3.81	3.80	4.07	4.34		4.45	4.46	4.61	4.53	4.51	4.78	4.84	4.77	3.99	4.51	4.71
2.22	3.34	2.76	1.54		1.36	1.35	1.79	1.37	1.36	3.15	1.44	1.41	2.48	1.46	1.83
2.22	3.34	2.76	1.42		1.36	1.35	1.38	1.37	1.36	1.32	1.44	1.41	2.45	1.36	1.38
1.66	1.53	1.47	1.47		1.31	1.49	1.36	1.38	1.39	1.41	1.46	1.38	1.53	1.38	1.41
1.66	1.53	1.47	1.44		1.31	1.49	1.36	1.38	1.39	1.41	1.46	1.38	1.53	1.38	1.41
53.7	52.1	53.1	55.2		54.4	52.6	52.3	53.7	57.5	53.6	52.7	53.8	53.6	53.2	54.5
53.2	50.7	51.4	52.1		51.4	51.2	51.1	52.0	54.8	51.8	52.2	53.3	51.9	51.4	53.1
30.0	29.5	29.0	27.9		27.1	26.5	26.1	25.3	24.7	17.6	17.2	16.6	29.7	26.7	19.5
16.4	16.9	17.0	17.2		17.0	17.2	16.0	16.1	15.4	12.2	11.9	11.7	17.4	17.1	13.2
6.8	7.1	7.6	7.6		7.4	7.2	7.0	6.7	6.4	5.2	5.0	4.7	7.5	7.3	5.5
69.8	74.9	69.3	63.9		62.0	61.3	59.3	57.7	56.5	46.9	44.6	42.6	71.2	61.4	48.8
123.1	128.4	122.9	116.6		113.5	112.2	108.4	105.8	103.0	81.9	78.6	75.6	125.8	112.5	87.0
83.1	85.9	82.4	77.3		76.2	75.3	71.7	72.8	72.5	59.5	57.8	56.3	84.4	75.9	63.3

(1) Data presented on a constant FX basis. Q4/20 and WY2020 results reflect FX rates as of Q4/20, while full-year results reflect FX rates for 2019 and 2018 respectively.

(2) Includes results of Mexico, Peru, Colombia, Chile, Brazil, along with results of smaller operations in the region and unallocated expenses.

(3) IFRS 16 was adopted prospectively effective November 1, 2019 (Q1/20), prior period amounts have not been restated and are not comparable.

(4) Refer to the Notes section of the Supplementary for disclosure on non-GAAP measures and adjusting items.

(5) Adjusted for acquisition-related costs, including Day 1 PCL impact on acquired performing loans, integration and amortization costs related to current acquisitions and amortization of intangibles related to current and past acquisitions.

(6) Ratios are on a reported basis.

(7) Net Interest Income (TEB) as % of Average Earning Assets excluding Bankers Acceptances.

(8) Provision for credit losses on certain financial assets - loans, acceptances and off-balance sheet exposures.

Caribbean & Central America
(MM)

Total Revenue (TEB)⁽²⁾
Provision for Credit Losses
Non-interest Expenses⁽²⁾
Net Income before Tax
Income Tax Expense (TEB)
Reported Net Income
Adjusting Items (after tax)⁽³⁾
Adjusted Net Income⁽⁴⁾

				QUARTERLY TREND								FULL YEAR		
2020				2019				2018				2020	2019	2018
Q4	Q3	Q2	Q1	Q4	Q3	Q2	Q1	Q4	Q3	Q2	Q1			
538	525	572	686	763	795	740	779	703	735	697	709	2,395	3,160	2,919
(71)	(195)	(165)	(116)	(94)	(65)	(105)	(74)	(35)	(74)	(40)	(64)	(570)	(350)	(218)
(362)	(345)	(355)	(425)	(468)	(466)	(434)	(440)	(426)	(437)	(424)	(426)	(1,533)	(1,857)	(1,755)
105	(15)	52	145	201	264	201	265	242	224	233	219	292	953	946
(20)	10	-	(32)	(23)	(53)	(38)	(64)	(33)	(43)	(43)	(47)	(43)	(183)	(173)
85	(5)	52	113	178	211	163	201	209	181	190	172	249	770	773
12	13	7	43	12	14	23	1	1	1	-	1	77	53	3
97	8	59	156	190	225	186	202	210	182	190	173	326	823	776

Reported:

Net Income Attributable to Non-Controlling Interests

Net Income Attributable to Equity Holders of the Bank

- Reported Net Income Attributable to Equity Holders of the Bank - relating to divested operations
Impact of FX Translation

Net Income Attributable to Equity Holders of the Bank - Incl. Impact of FX Translation

- Reported Net Income Attributable to Equity Holders of the Bank - relating to divested operations Incl. Impact of FX Translation

22	13	17	18	21	26	22	22	18	28	25	24	71	94	98
63	(18)	35	95	157	185	141	179	191	153	165	148	178	676	675
-	1	-	32	50	49	56	76	123	31	45	58	33	232	260
-	2	2	-	3	5	1	(1)	(1)	1	(3)	-	-	(6)	(21)
63	(16)	37	95	160	190	142	178	190	154	162	148	178	670	654
-	1	-	32	50	49	55	77	121	30	45	56	33	231	253

Adjusted

Net Income Attributable to Non-Controlling Interests

Net Income Attributable to Equity Holders of the Bank

Impact of FX Translation

Net Income Attributable to Equity Holders of the Bank - Incl. Impact of FX Translation

22	13	16	20	21	26	22	23	19	28	25	24	73	95	99
75	(5)	43	136	169	199	164	179	191	154	165	149	253	728	677
-	2	1	1	3	7	5	-	-	-	(2)	-	-	(3)	(21)
75	(3)	44	137	172	206	169	179	191	154	163	149	253	725	656

Profitability Measurements:⁽⁵⁾Net Interest Margin ⁽²⁾⁽⁶⁾Reported Provision for Credit Losses as % of Average Net Loans and Acceptances⁽⁷⁾Adjusted Provision for Credit Losses as % of Average Net Loans and Acceptances⁽⁴⁾⁽⁷⁾Reported Provision for Credit Losses on Impaired Loans as % of Average Net Loans & Acceptances⁽⁷⁾Adjusted Provision for Credit Losses on Impaired Loans as % of Average Net Loans & Acceptances⁽⁴⁾⁽⁷⁾Reported Productivity Ratio (%)⁽²⁾Adjusted Productivity Ratio (%)⁽²⁾

4.73	4.89	5.19	5.16	5.18	5.16	5.16	5.01	5.04	5.05	5.07	5.03	5.00	5.13	5.05
1.28	3.24	2.89	1.71	1.28	0.86	1.48	0.98	(0.08)	0.99	0.61	0.88	2.29	1.15	0.60
1.28	3.24	2.89	1.12	1.28	0.86	1.06	0.98	(0.08)	0.99	0.61	0.88	2.12	1.05	0.60
1.13	1.25	1.37	1.35	1.12	0.91	1.05	0.74	0.52	1.13	1.18	0.93	1.28	0.96	0.94
1.13	1.25	1.37	1.09	1.13	0.91	1.05	0.74	0.52	1.13	1.18	0.93	1.21	0.96	0.94
67.2	65.4	61.9	62.3	61.6	58.7	59.0	56.9	61.0	59.6	61.1	60.3	64.0	59.0	60.5
64.2	62.0	60.2	60.0	59.4	56.0	58.4	56.8	60.9	59.5	60.9	60.1	61.5	57.6	60.3

Average Balances (\$B):

Residential Mortgages

Personal Loans

Credit Cards

Business and Government Loans & Acceptances

Total Loans & Acceptances

7.6	7.6	7.7	10.0	11.3	11.3	11.3	11.3	11.3	11.3	11.2	11.3	8.4	11.5	11.5
3.7	4.0	4.1	4.8	5.2	5.2	5.1	5.0	5.1	5.2	5.2	5.2	4.3	5.3	5.3
1.5	1.6	1.7	1.9	1.9	1.9	1.9	1.8	1.8	1.8	1.8	1.8	1.7	2.0	1.8
10.2	11.3	11.0	11.5	12.2	12.2	12.8	12.5	12.6	12.7	13.0	13.1	11.3	12.7	13.1
23.0	24.5	24.5	28.2	30.6	30.6	31.1	30.6	30.8	30.9	31.2	31.3	25.7	31.5	31.7

Total Deposits

24.3	24.5	24.5	29.1	33.0	32.8	32.6	31.8	32.2	32.8	32.9	32.2	26.2	33.3	33.2
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Asia

(MM)

Net Income before Tax⁽⁸⁾

Income Tax Expense (TEB)

Net Income

34	39	44	66	184	161	185	149	184	133	139	124	184	688	587
(12)	(12)	(15)	(21)	(58)	(44)	(59)	(42)	(57)	(39)	(45)	(36)	(59)	(204)	(178)
22	27	29	45	126	117	126	107	127	94	94	88	125	484	409

Net Income Attributable to Non-Controlling Interests

Net Income Attributable to Equity Holders of the Bank

- Reported Net Income Attributable to Equity Holders of the Bank - relating to divested operations

Impact of FX Translation

Net Income Attributable to Equity Holders of the Bank - Incl. Impact of FX Translation

- Reported Net Income Attributable to Equity Holders of the Bank - relating to divested operations Incl. Impact of FX Translation

-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
22	27	29	45	126	117	126	107	127	94	94	88	125	484	409
-	-	-	26	106	97	107	89	108	76	75	73	27	407	338
-	-	-	1	2	-	-	(3)	(7)	(3)	(2)	(6)	-	(8)	(24)
22	27	29	46	128	117	126	104	120	91	92	82	125	476	385
-	-	-	27	109	98	107	87	101	72	72	67	27	400	312

(1) Data presented on a constant FX basis. Q4/20 and WY2020 results reflect FX rates as of Q4/20, while full-year results reflect FX rates for 2019 and 2018 respectively.

(2) IFRS 16 was adopted prospectively effective November 1, 2019 (Q1/20), prior period amounts have not been restated and are not comparable.

(3) Refer to the Notes section of the Supplementary for disclosure on non-GAAP measures and adjusting items.

(4) Adjusted for acquisition-related costs, including Day 1 PCL impact on acquired performing loans, integration and amortization costs related to current acquisitions and amortization of intangibles related to current and past acquisitions.

(5) Ratios are on a reported basis.

(6) Net Interest Income (TEB) as % of Average Earning Assets excluding Bankers Acceptances.

(7) Provision for credit losses on certain financial assets - loans, acceptances and off-balance sheet exposures.

(8) Reported in Net Income (Loss) from Investments in Associated Corporations in International Banking's results.