IMPORTANT UPDATE ABOUT YOUR SCOTIABANK PREPAID RELOADABLE CARD AND YOUR SCENE PREPAID RELOADABLE CARD

The Bank of Nova Scotia ("Scotiabank") is discontinuing the Scotiabank Prepaid Reloadable card and the SCENE Prepaid Reloadable card programs (the "Scotia Prepaid Cards").

NEW CARDS: We are no longer issuing any new Scotia Prepaid Cards. The Scotia Prepaid Cards are not available for purchase in any of the Scotiabank branches.

EXISTING CARDS: If you already have a Scotia Prepaid Card, your card will be deactivated after September 30, 2019. Please read below for other key dates applicable to your card.

Key dates for existing cardholders

June 10, 2019	Last day to reload your Scotia Prepaid Card through Scotiabank branches, Scotiabank online banking and Scotiabank mobile banking. The reload function will be deactivated after this date.
June 10, 2019	Bill payments from third party financial institutions will not be accepted after this date.
July 1, 2019	No replacement card will be issued for any Scotia Prepaid Card that expires on or after this date.
September 30, 2019	This is the last day to use the funds remaining on your Scotia Prepaid Card. Your Scotia Prepaid Card will be deactivated after this date.

Using your funds:

You can use up the funds on your Scotia Prepaid Card by making purchases or payments before September 30, 2019 or before your card expiry date if it expires on or before July 1, 2019.

Closing your account:

You can close your Scotia Prepaid Card at any time before September 30, 2019 by contacting the call center at 1-855-477-1164 or by visiting a Scotiabank branch.

Automatic card deactivation:

Your Scotia Prepaid Card will be automatically deactivated at midnight on September 30, 2019. This means that as of October 1, 2019, you will no longer be able to use your card. We will be communicating with you about how you can claim any funds that remain on your card after deactivation.

If you have any questions, you can contact us at 1-855-477-1164 or visit a Scotiabank branch.