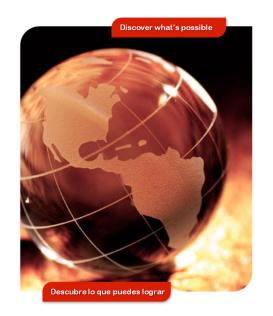


Latin America
Investor Day
January 2013



## **Opening Remarks**

Dieter Jentsch Group Head, International Banking

#### **Caution Regarding Forward-Looking Statements**



Our public communications often include oral or written forward-looking statements. Statements of this type are included in this document, and may be included in other filings with Canadian securities regulators or the U.S. Securities and Exchange Commission, or in other communications. All such statements are made pursuant to the "safe harbour" provisions of the U.S. Private Securities Litigation Reform Act of 1995 and any applicable Canadian securities legislation. Forward-looking statements may include comments with respect to the Bank's objectives, strategies to achieve those objectives, expected financial results (including those in the area of risk management), and the outlook for the Bank's businesses and for the Canadian, U.S. and global economies. Such statements are typically identified by words or phrases such as "believe," "expect," "anticipate," "intent," "estimate," "plan," "may increase," "may fluctuate," and similar expressions of future or conditional verbs, such as "will," "should," "would" and "could."

By their very nature, forward-looking statements involve numerous assumptions, inherent risks and uncertainties, both general and specific, and the risk that predictions and other forward-looking statements will not prove to be accurate. Do not unduly rely on forward-looking statements, as a number of important factors, many of which are beyond our control, could cause actual results to differ materially from the estimates and intentions expressed in such forward-looking statements. These factors include, but are not limited to: the economic and financial conditions in Canada and globally; fluctuations in interest rates and currency values; liquidity; significant market volatility and interruptions; the failure of third parties to comply with their obligations to us and our affiliates; the effect of changes in monetary policy; legislative and regulatory developments in Canada and elsewhere, including changes in tax laws; the effect of changes to our credit ratings; amendments to, and interpretations of, risk-based capital guidelines and reporting instructions and liquidity regulatory guidance; operational and reputational risks; the risk that the Bank's risk management models may not take into account all relevant factors; the accuracy and completeness of information the Bank receives on customers and counterparties; the timely development and introduction of new products and services in receptive markets; the Bank's ability to expand existing distribution channels and to develop and realize revenues from new distribution channels; the Bank's ability to complete and integrate acquisitions and its other growth strategies; changes in accounting policies and methods the Bank uses to report its financial condition and financial performance, including uncertainties associated with critical accounting assumptions and estimates; the effect of applying future accounting changes; global capital markets activity; the Bank's ability to attract and retain key executives; reliance on third parties to provide components of the Bank's business infrastructure; unexpected changes in consumer spending and saving habits; technological developments; fraud by internal or external parties, including the use of new technologies in unprecedented ways to defraud the Bank or its customers; consolidation in the Canadian financial services sector; competition, both from new entrants and established competitors; judicial and regulatory proceedings; acts of God, such as earthquakes and hurricanes; the possible impact of international conflicts and other developments, including terrorist acts and war on terrorism; the effects of disease or illness on local, national or international economies; disruptions to public infrastructure, including transportation, communication, power and water; and the Bank's anticipation of and success in managing the risks implied by the foregoing. A substantial amount of the Bank's business involves making loans or otherwise committing resources to specific companies, industries or countries. Unforeseen events affecting such borrowers, industries or countries could have a material adverse effect on the Bank's financial results, businesses, financial condition or liquidity. These and other factors may cause the Bank's actual performance to differ materially from that contemplated by forward-looking statements. For more information, see the discussion starting on page 55 of the 2012 annual report.

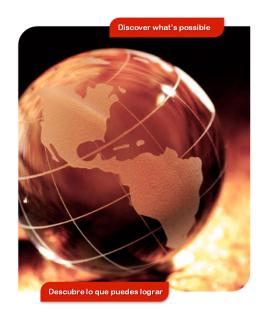
The preceding list of important factors is not exhaustive. When relying on forward-looking statements to make decisions with respect to the Bank and its securities, investors and others should carefully consider the preceding factors, other uncertainties and potential events. The Bank does not undertake to update any forward-looking statements, whether written or oral, that may be made from time to time by or on its behalf.

The "Outlook" sections in this document are based on the Bank's views and the actual outcome is uncertain. Readers should consider the above-noted factors when reviewing these sections.

Additional information relating to the Bank, including the Bank's Annual Information Form, can be located on the SEDAR website at www.sedar.com and on the EDGAR section of the SEC's website at www.sec.gov.







#### **Scotiabank Peru Overview**

Carlos Gonzalez-Taboada
Chief Executive Officer
& Special Advisor LatAm
Scotiabank Peru

Hubert de la Feld
Senior Vice President
& Chief Operating Officer
Scotiabank Peru

#### **Agenda**



## Scotiabank Peru Group

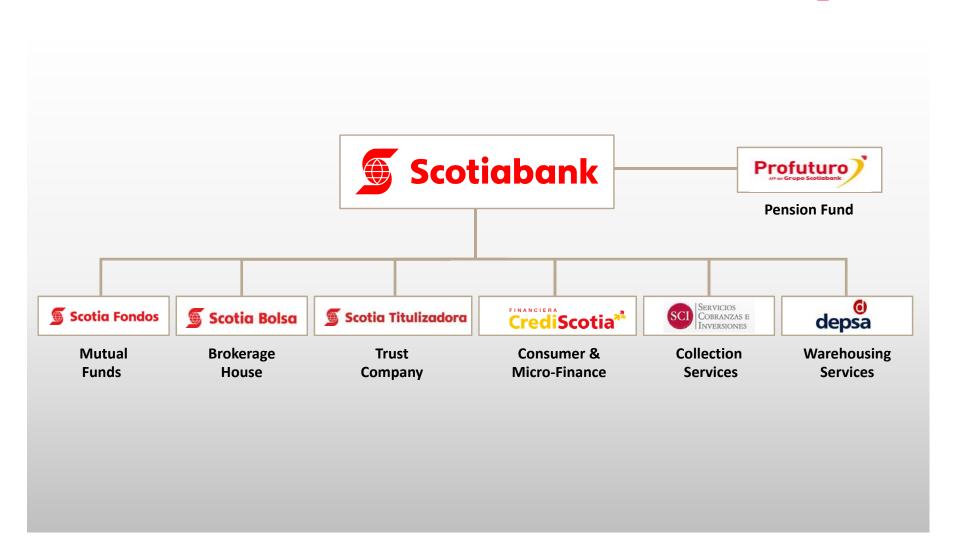
The business today

Performance record

**Growth strategy** 

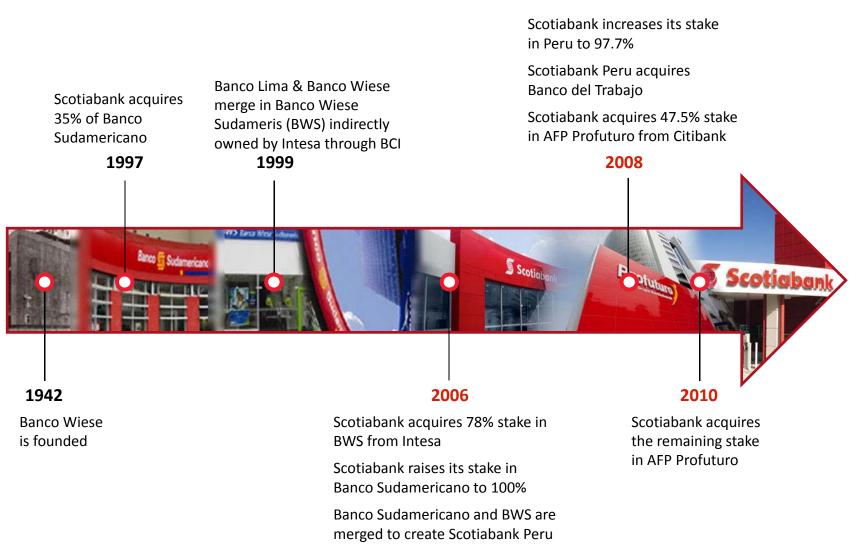
#### Scotiabank in Peru: Full Range of Services





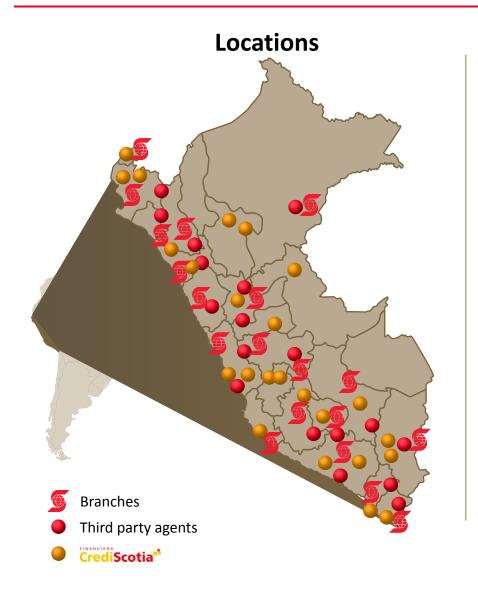
#### Long Track Record of Banking Operations in Peru





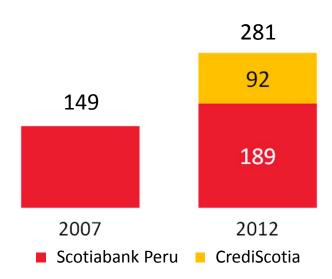
## **Extensive and Growing Geographic Footprint**





#### **Growth in Branch Network**

(number of branches)



Scotiabank Peru (	Group
Third party agents	1,811
ATMs	557
Headcount	10,344

Source: Company

#### **Multiple Awards and Recognition**





Record of lowest subdebt rate in LatAm



First bank in Peru recognized as a socially responsible company



Best trade bank in Peru



Best foreign exchange bank in Peru



2011 - 2012

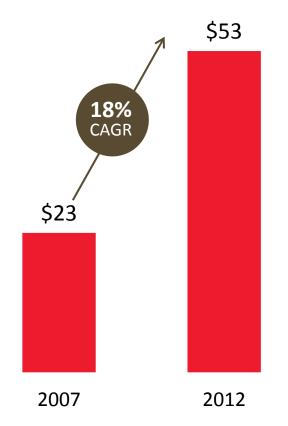
In the category of large companies

#### **Significant Growth Opportunities in Peru**

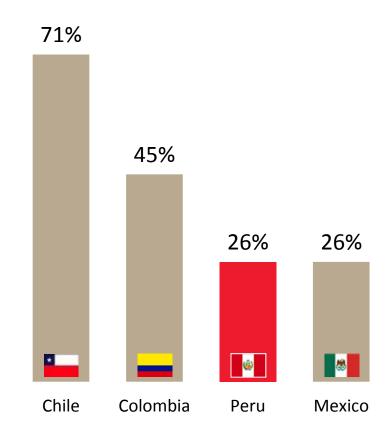
(in billions of Canadian dollars)



## Financial and Banking System Growth Net Loans



#### **Low Loans/GDP Levels**



Source: Peruvian Bank Superintendence. Information as of September 30, 2012, and September 30, 2007.

Source: The World Bank, October 2012

#### **Sound Regulatory Environment**



- ✓ Strong supervision by Superintendencia de Banca, Seguros y AFPs which is strongly aligned with OSFI
- Basel III gradual implementation until 2016
- Market friendly regulation focused on financial inclusion
- ✓ IFRS compliance in 2014
- ☑ Aligned customer ratings across financial system
- **✓** Counter-cyclical reserve requirements





#### **Agenda**



Scotiabank Peru Group

The business today

Performance record

**Growth strategy** 

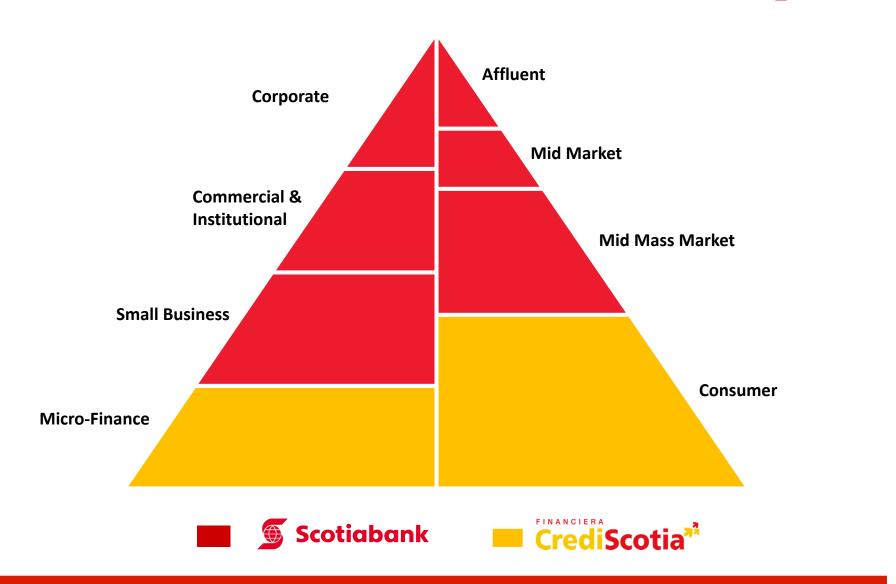
## **Solid Business Model Delivers Sustainable Profitability**



Highly Segmented Approach	<ul> <li>Wide variety of customer value propositions, allowing customer to access their needs</li> </ul>
Balanced Retail and non-Retail Assets	Diversified loan portfolio with strong market share in all segments and well controlled risk
Diversified Funding Structure	Balanced core deposits between retail and wholesale funding
Flexible & Variable Expenses	Extensive usage of variable expenses

## **Strong Presence in all Market Segments**

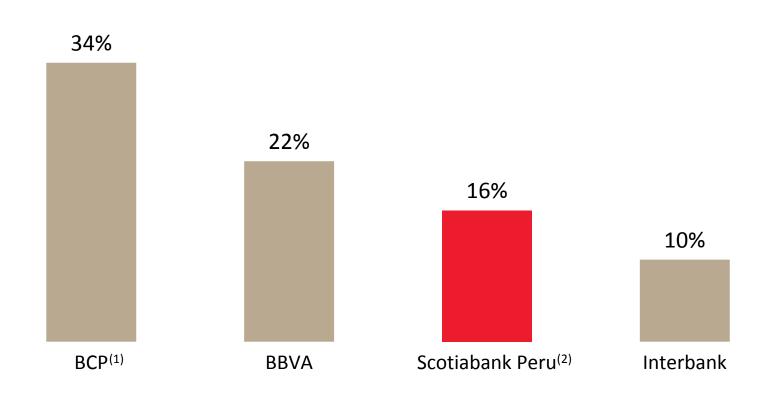




## **Market Share: Top 3 in Loans**







Source: Peruvian Bank Superintendence. Information as of Sept 2012.

(1) Includes Edyficar

(2) Includes CrediScotia

#### **Scotiabank Peru: Top 3 Player in All Segments**



#### **Ranking / Market Share**

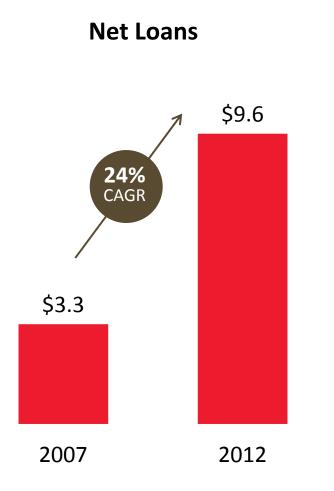


Source: Peruvian Bank Superintendence and ASBANC. Information as of September 30, 2012. Figures for Scotiabank & CrediScotia.

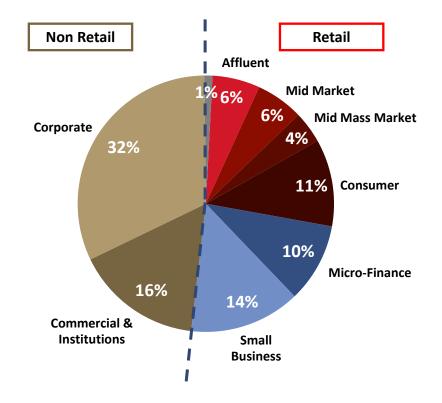
#### **Strong Growth in Loans, Diversified Portfolio**

(in billions of Canadian dollars)





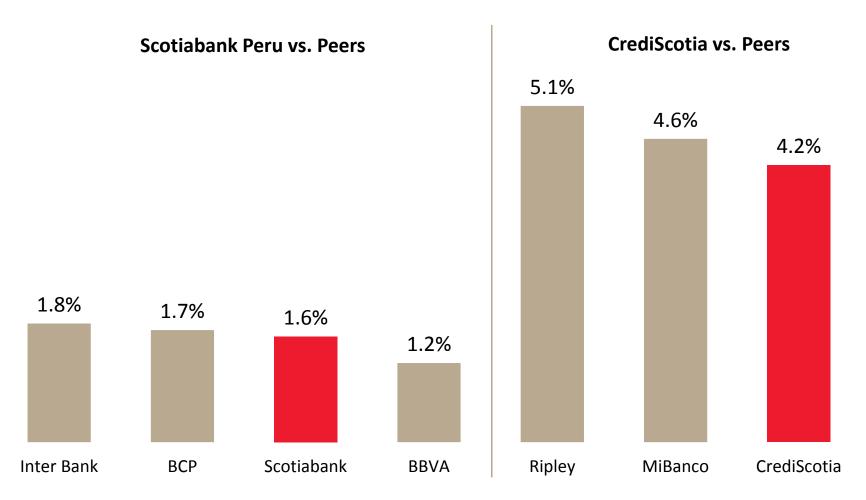
#### **Breakdown by Segments**



Source: Company. Scotiabank Peru and CrediScotia consolidated as of September 2007 and 2012. Includes offshore loans.

## **Lower Delinquency Ratio**





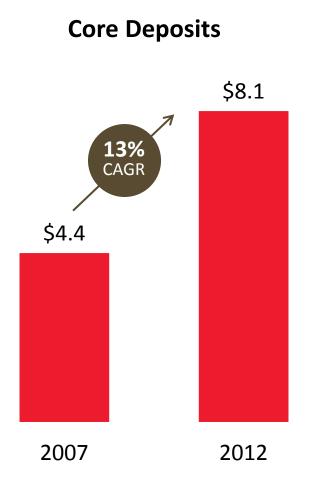
Scotiabank Peru Consolidated Ratio: 2%

Source: Company and Peruvian Bank Superintendence. As of September 2012

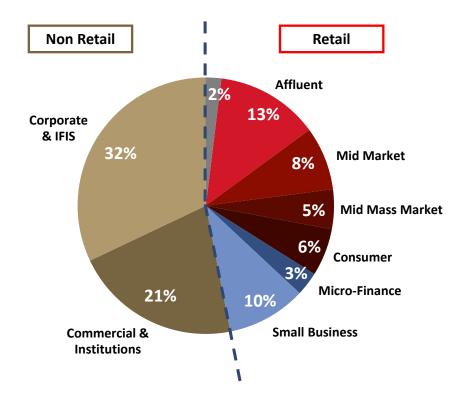
#### **Consistent Growth in Core Deposits**

(in billions of Canadian dollars)





#### **Breakdown by Segments**

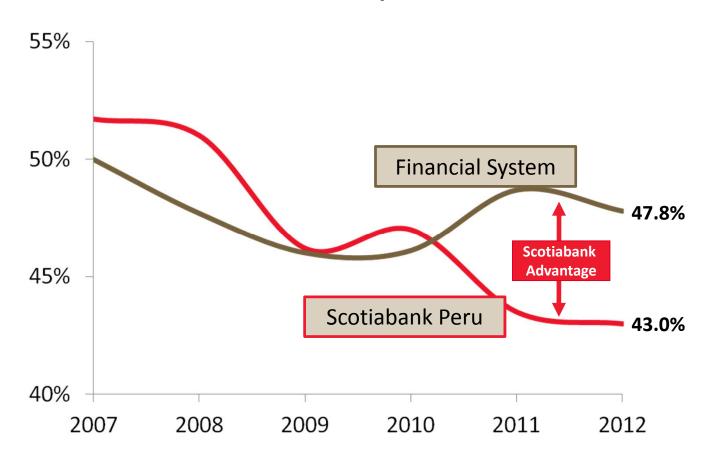


Source: Company. Scotiabank Peru and CrediScotia consolidated as of September 2007 and 2012.

#### **Low Cost, Efficient Operations**



#### **Productivity Ratio**



Source: SBS and Conasev. Scotiabank Peru and CrediScotia consolidated as of September 2012

#### **Agenda**



Scotiabank Peru Group

The business today

Performance record

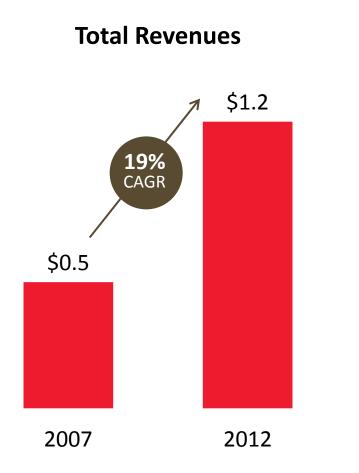
**Growth strategy** 

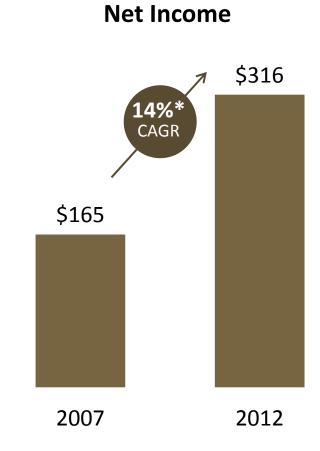
## **Strong Financial Performance**

**Scotiabank** 

(in billions of Canadian dollars)

(in millions of Canadian dollars)



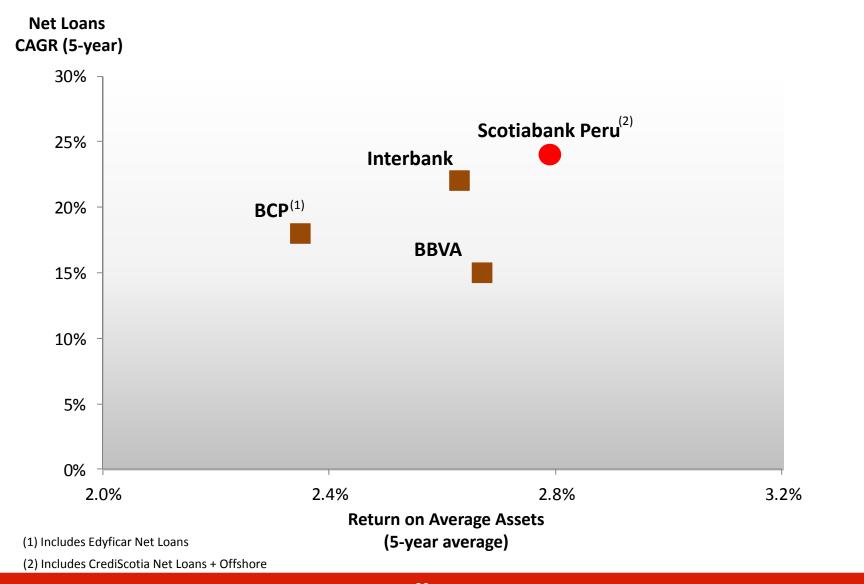


\* Core earnings CAGR: 22%

Source: Company. Scotiabank Peru and CrediScotia consolidated as of September 2007 and 2012.

#### A Leader in Growth and Profitability

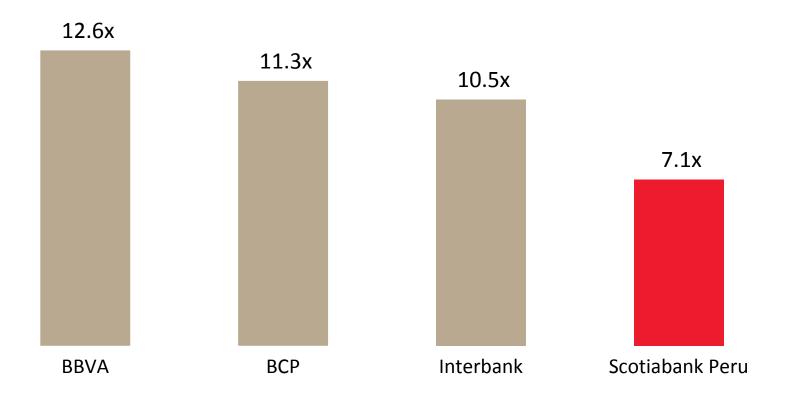




## **Strong Capital Base with Conservative Leverage**







Source: Peruvian Bank Superintendence as of September 2012

#### **Agenda**



Scotiabank Peru Group

The business today

Performance record

**Growth strategy** 

#### **Growth Drivers**



- 1 Emphasize growth in provinces
- 2 Develop alliances & new channels
- 3 Leverage capabilities across Scotiabank platforms
- 4 Innovate & improve products
- 5 Expand wealth management
- 6 Leverage cross-border opportunities

#### **Scotiabank Peru: Best in Class Performance**



Well-positioned in attractive, growing economy



Strong performance record in all segments

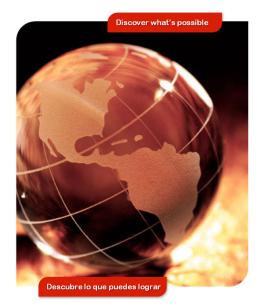


Multiple factors driving growth









#### **Retail Banking Strategy & Opportunities**

Juan Manuel Santa María Senior Vice President, Retail Banking Scotiabank Peru

## **Agenda**



## **Business today**

Strategic pillars

Performance

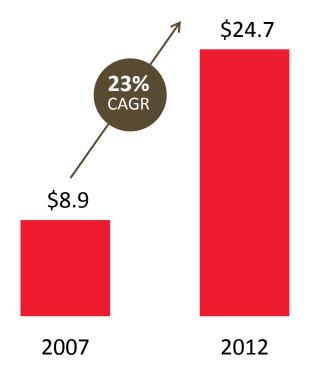
**Opportunities** 

#### **Market Trends: A Growing Segment**

(in billions of Canadian dollars)



# **Total Retail Loans in Financial System**



# Retail Competitors









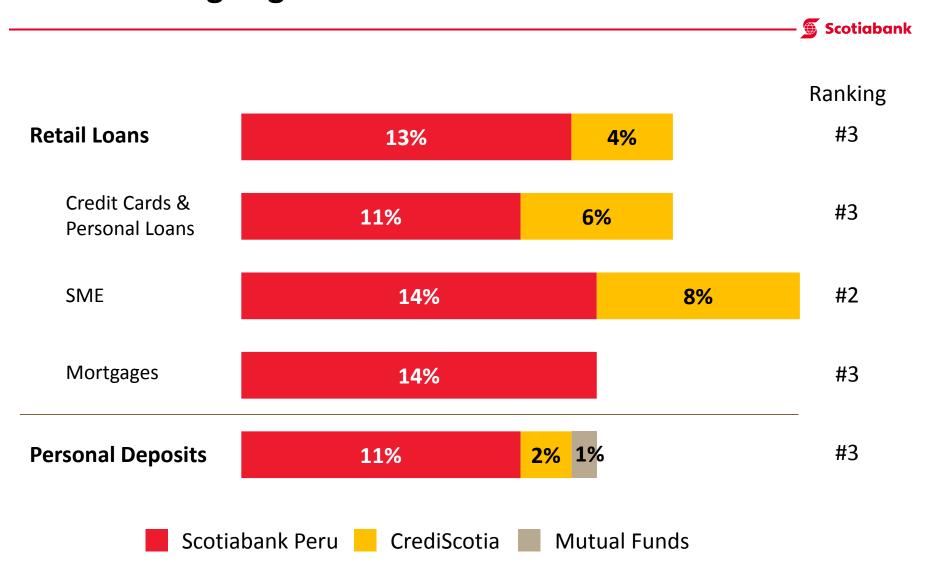








#### **Retail Banking: Significant Market Share**



## **Agenda**



**Business today** 

Strategic pillars

Performance

**Opportunities** 

#### **Retail Banking: Solid Strategic Pillars**



#### Multi-Segment Approach

Offerentiated offering to multiple segments



## Diversified Channels

Nationwide coverage through multiple branches, sales forces and virtual channels



#### Risk Technology & CRM Database

Strong risk and database technologies to generate cross-sell and customer acquisition opportunities



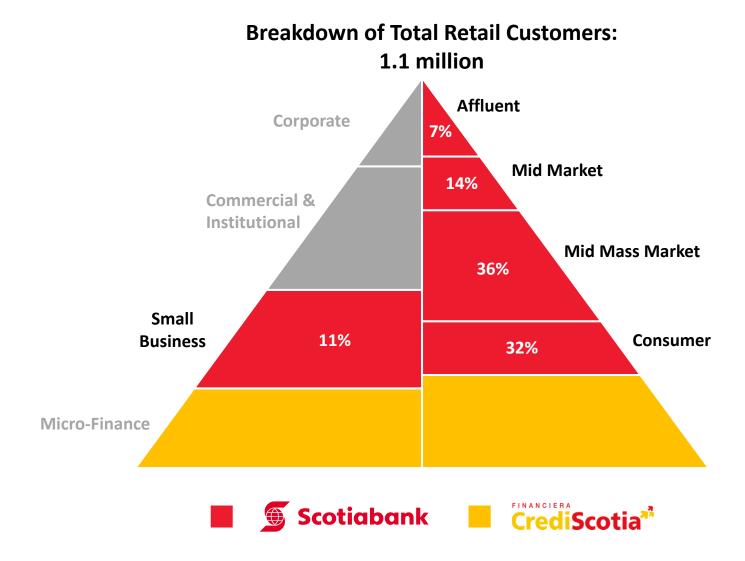
#### **Robust MIS**

Sophisticated customer, product & channel profitability information



#### **Multi-Segment Customer Base and Value Propositions**





## A Well-Developed Multi-Channel Approach



Channel									
	External Sales	Internal Sales	Wealth Centres	Branches	Contact Centre	ATMs	Third Party Agents	Web & Mobile	
Affluent			<b>√</b>	<b>✓</b>	<b>√</b>	<b>√</b>		<b>√</b>	
Mid Market		<b>√</b>		<b>✓</b>	<b>√</b>	<b>√</b>		<b>✓</b>	
Mid Mass Market	<b>√</b>			<b>✓</b>	<b>√</b>	<b>√</b>	<b>√</b>	<b>✓</b>	









## **Agenda**



**Business today** 

Strategic pillars

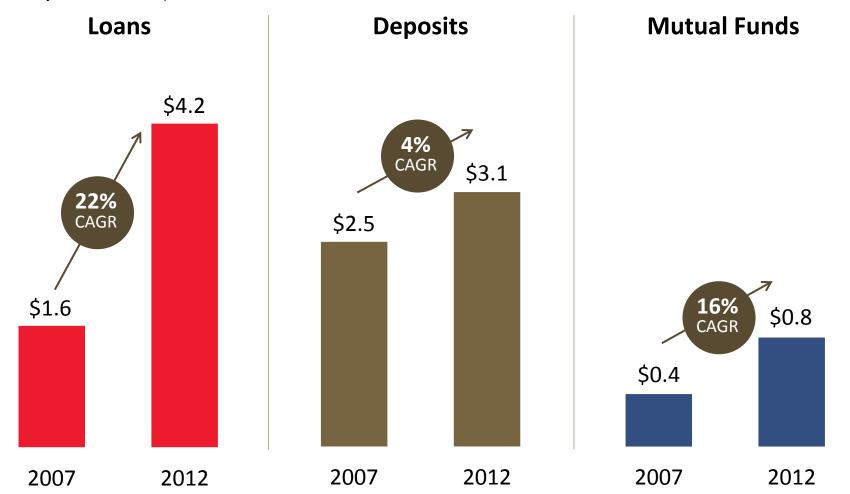
Performance

**Opportunities** 

#### **Retail Growth Trends**



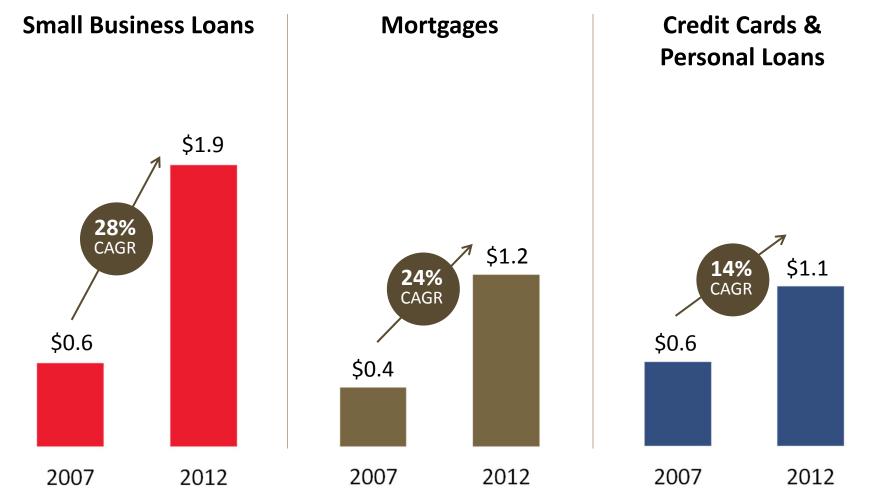
(in billions of Canadian dollars)



#### **Robust Product Growth**



(in billions of Canadian dollars)





**Business today** 

Strategic pillars

Performance

**Opportunities** 

# **Significant Expansion by All Retailers**

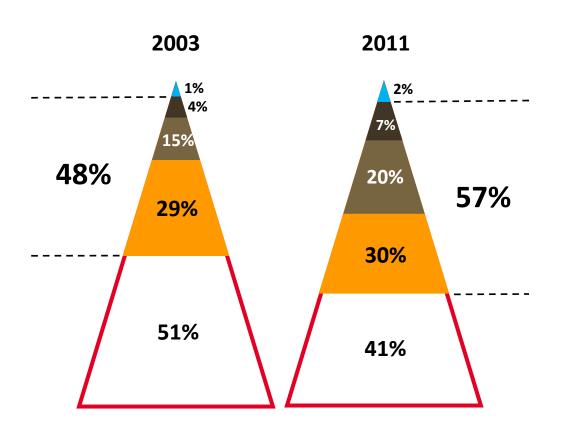




## The Middle Class Population Continues to Grow



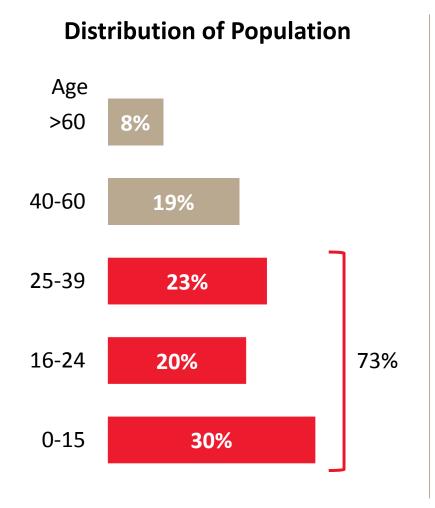
#### **Population Composition**



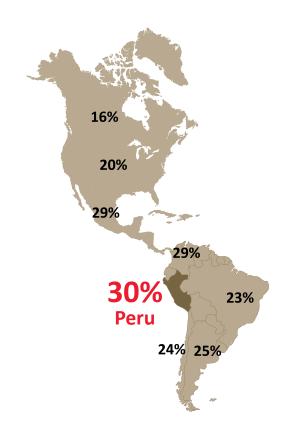
- The middle class continues to grow
- The middle class comprises 51% of Lima's population and 43% of Peru's other major cities
- Poverty is declining

# A Large, Emerging Young Population





# Peru has the largest proportion of age<15 in the Americas

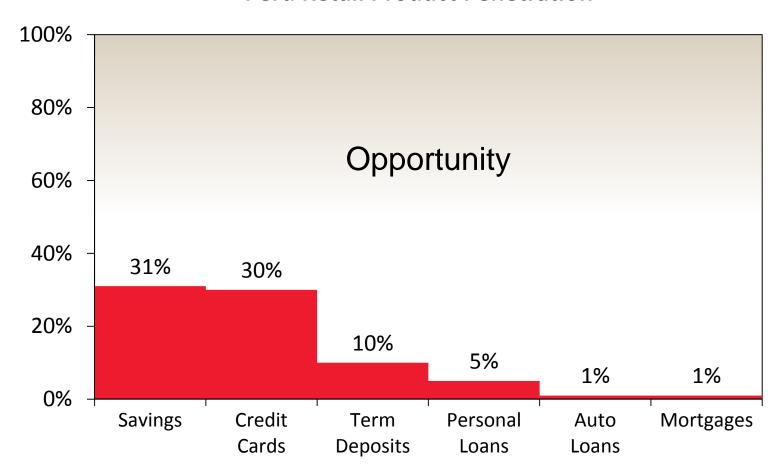


Source: Ipsos Apoyo 2012 / Population Reference Bureau, 2012 World Population Data Sheet

# **Very Low Retail Penetration**



#### **Peru Retail Product Penetration**

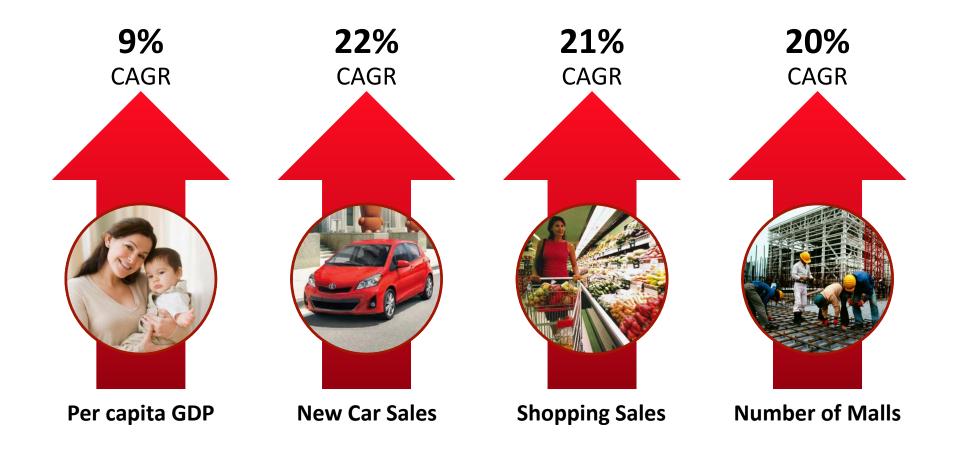


Source: Brain Network. Global Financial Stability Report - IMF Sep 2011

## **Opportunities in Personal Banking: Key Retail Indicators**



#### Growth 2011 - 2016F



Source: INEI, BCRP, Apoyo, Asocem, ACCEP, Research Department Scotiabank (f): Forecast

# **Retail Banking: Areas of Focus**

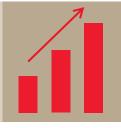


Segments	<ul> <li>New value propositions for new affluent, payroll, business owners &amp; young adults</li> </ul>
Channels	<ul> <li>New channels including specialized branches and sales centres</li> </ul>
Risk Technology & CRM	Behavioural data to drive more tailored offerings and channel integration
Products	<ul> <li>Increase partnerships and digital products (ie. Prepaid Cards, Mobile Wallets and Payments)</li> </ul>

# **Retail Banking: Continued Growth**



Economic fundamentals remain very attractive



 Significant potential arising from under penetrated and emerging middle class

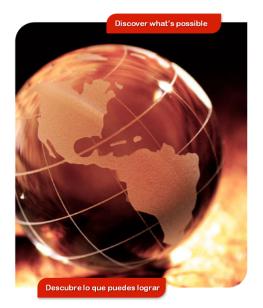


 Scotiabank Peru is well-positioned to capitalize on these opportunities









# Wholesale Banking Strategy & Opportunities

Stephen Bagnarol Senior Vice President, Wholesale Banking Scotiabank Peru



Strong record of growth in Peru

Diversified and well-managed portfolio

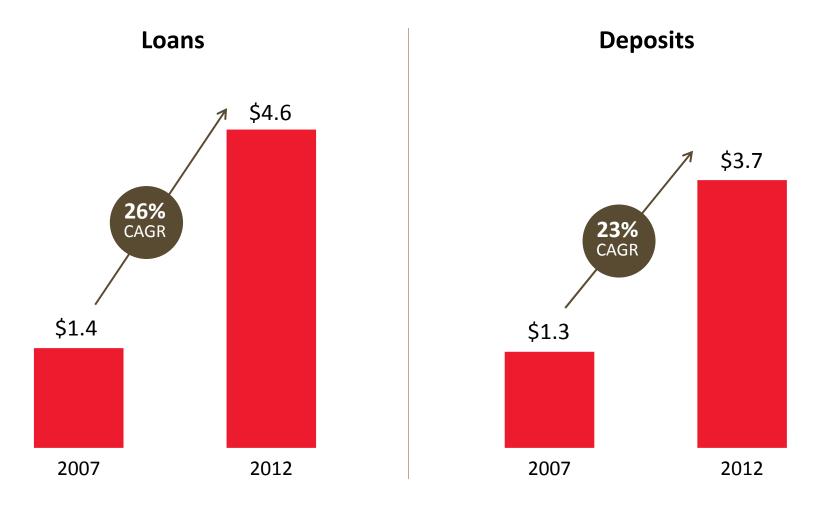
Leveraging market growth & Scotiabank Peru's capabilities

2013 priorities

# **Strong Growth Record for Wholesale Banking**

(in billions of Canadian dollars)





Offshore included. Source: Company



Strong record of growth in Peru

Diversified and well-managed portfolio

Leveraging market growth & Scotiabank Peru's capabilities

2013 priorities

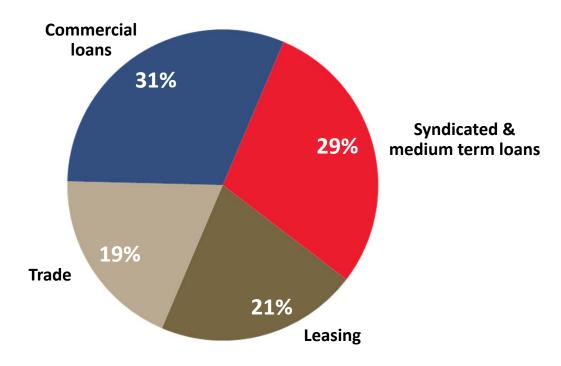
# **Diversified Loan Portfolio by Products**

(in Canadian dollars)



#### **Total Loans: \$4.6 billion**

(Offshore included)



#### Average remaining term: 1 year











Information as of September 2012. Source: Company

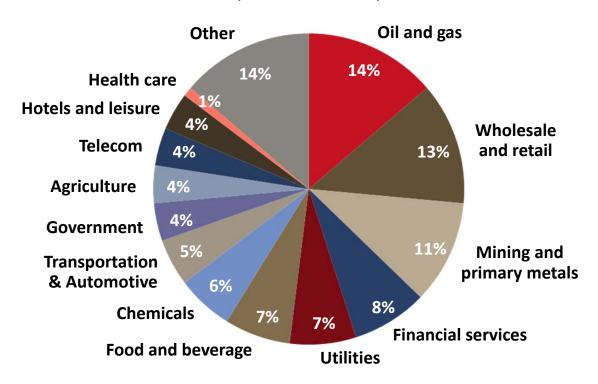
## **Diversified Loan Portfolio by Industry Group**

(in Canadian dollars)



#### **Total Loans: \$4.6 billion**

(Offshore included)













Information as of September 2012. Source: Company



Strong record of growth in Peru

Diversified and well-managed portfolio

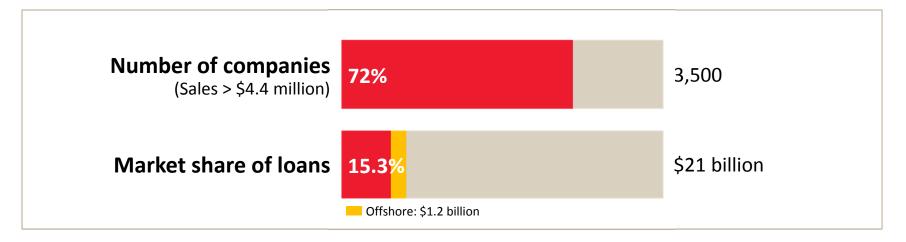
Leveraging market growth & Scotiabank Peru's capabilities

2013 priorities

#### **Robust Penetration and Market Share**

(in Canadian dollars)

#### **Market Share**



#### **Main Competitors**





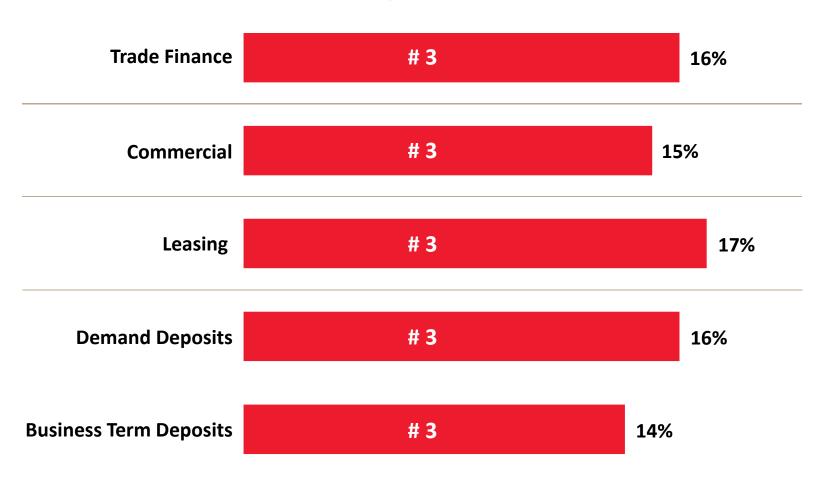




#### Scotiabank Peru is Well-Positioned as #3 in the Market







Source: Peruvian Bank Superintendence and ASBANC. Information as of September 30, 2012. Figures for Scotiabank Peru & CrediScotia.

## Leveraging the Scotiabank Relationship



#### **Global Banking & Markets**

- Leveraging relationships with mining, oil & gas, power, real estate
- Joint marketing
- Structuring deals





#### **International Corporate and Commercial Banking**

- Global regional approach to support client needs
- Support throughout the transaction cycle
- Credit approval
- Market risk



# **Success in Debt Capital Markets/Lending Deals**



#### **DCM: Corporate & Project Bonds**

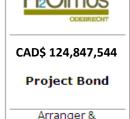


CAD\$ 344,068,036

Corporate Bond Program

Arranger & Placement Agent 
Scotiabank





Placement Agent

Scotiabank





CAD\$ 196,610,306

International Bond Program

Co-Manager and Local Placement Agent





#### **Structured Lending**



CAD\$ 126,302,955

**Project Financing** 

Mandated Lead Arranger

Scotiabank

2012



CAD\$ 147,622,500

Syndicated Loan

Mandated
Lead Arranger

Scotiabank
2012



CAD\$ 49,207,500

Acquisition Financing

Mandated
Lead Arranger

Scotiabank
2012



CAD\$ 127,939,500

Syndicated Loan Cross Curency Swap & Interest Rate Swap

Mandated
Lead Arranger

Scotiabank



CAD\$ 196,830,000

Club Deal

Co-Lead Arranger

Scotiabank
2012



CAD\$ 112,193,100

Financial Lease

Mandated
Lead Arranger
Scotiabank
2012

## **End-to-End Enhancements for Corporate & Commercial Clients**



Improved teamwork Clients **Customer segmentation** Career path **Training** 



Strong record of growth in Peru

Diversified and well-managed portfolio

Leveraging market growth & Scotiabank Peru's capabilities

2013 priorities

#### **2013 Priorities**



- 1 Client growth in mid-market segment
- 2 Continue to drive growth in the provinces
- 3 Deepen client relationships and improve cross-sell
- 4 Grow global regional relationships





# **A Strong Wholesale Banking Business**



Strong growth record



Well-positioned: Broad portfolio and top 3 market share

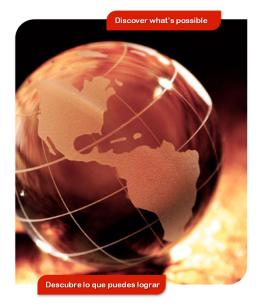


Good platform and strategy for continued growth





Latin America
Investor Day
January 2013



#### Focus on Consumer & Micro-Finance

Jeremy Pallant Senior Vice President, Consumer & Micro-Finance Scotiabank Peru



# Segment overview

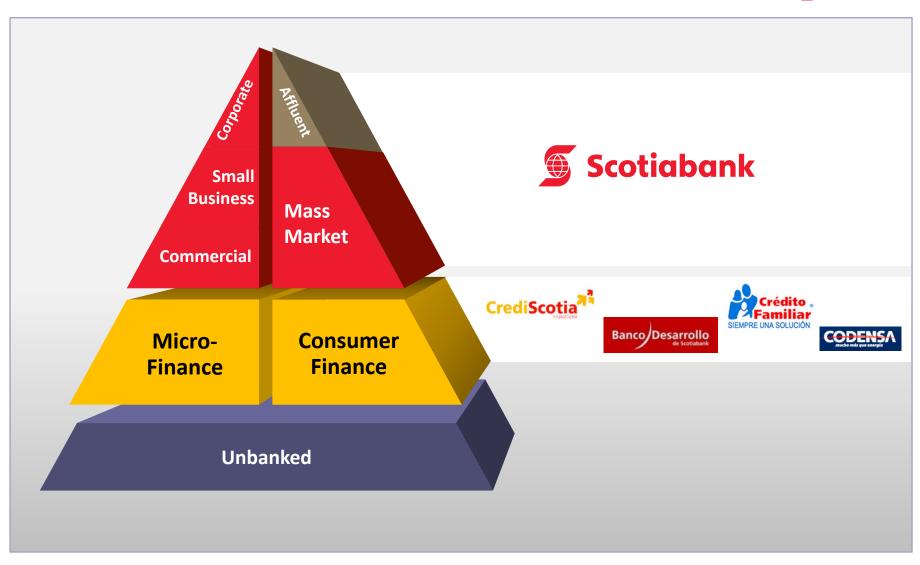
Scotiabank's approach

Performance highlights

**Growth plans** 

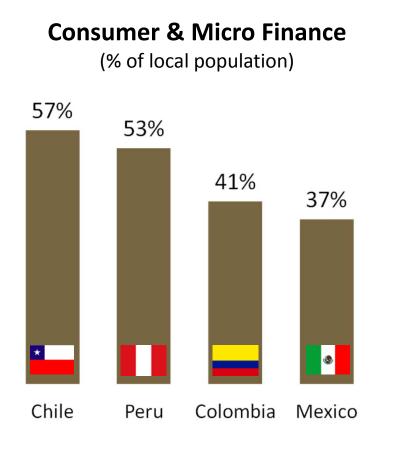
# A Key Part of our Segmented Model





# A Key Part of Latin America's Population & Economy





#### **LatAm Region**

% of +200 million population

50%

% of purchasing power

30%







# **Typical Customer Profiles**



#### **Consumer Finance**



- Borrowing to purchase consumer goods such as furniture & appliances
- Loan size: \$300-\$2,000

#### **Micro-Finance**



- Borrowing for working capital, inventory or other business needs
- Loan size: \$1,000-\$6,000



Segment overview

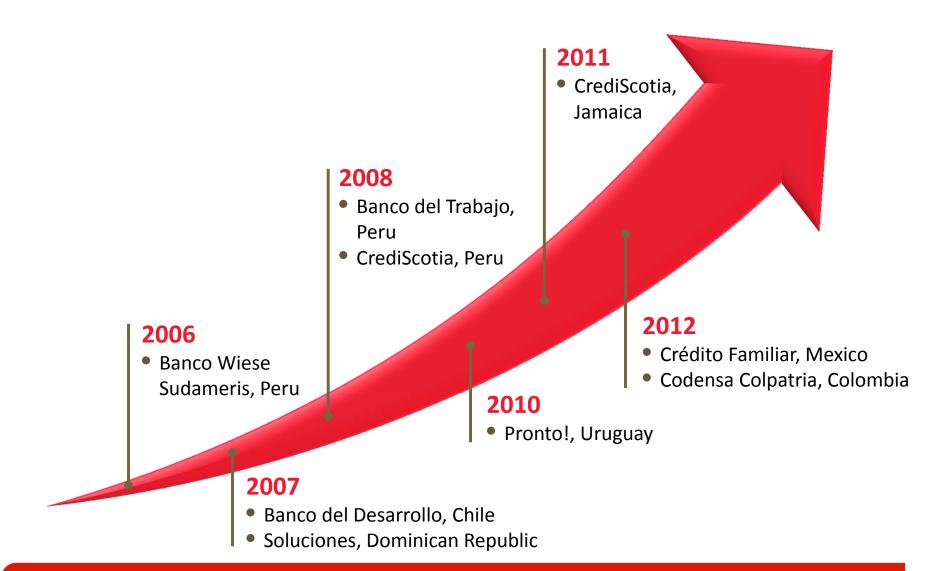
Scotiabank's approach

Performance highlights

**Growth plans** 

## **Building a Strong Foundation for Scale & Sustainable Growth**





# **Established Competition With Major & Niche Players**



Scotiabank





# **A Distinct Operating Model for this Segment**



#### **Front-end Sales**

- Convenience
- Diversified & atomized sales
- Simple products



#### **Key Processes**

- Specialized systems
- Variable compensation
- Specialized risk management



# Back-end Controls & Efficiency

- Strong quality assurance
- Proactive collections
- Support of Scotiabank parent



A Differentiated Model



Segment overview

Scotiabank's approach

Performance highlights

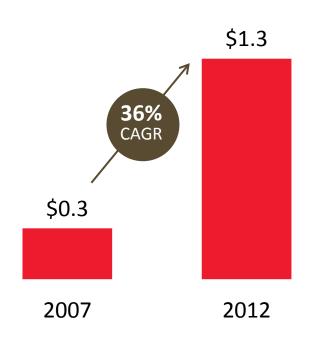
**Growth plans** 

# **Realizing the Segment Potential**

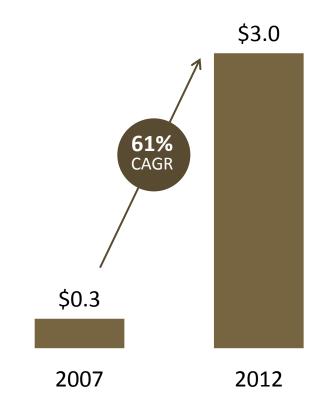
(in billions of Canadian dollars)



# CrediScotia Peru Consumer & Micro-Finance Loans



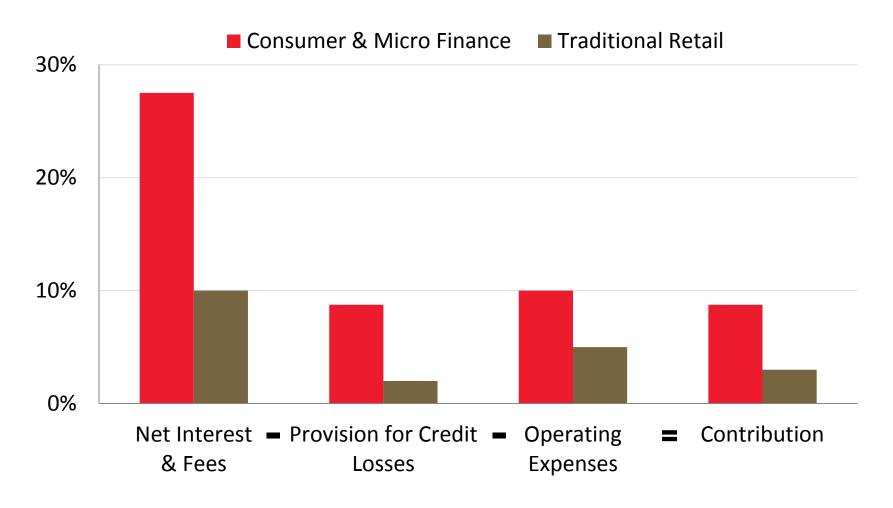
# Scotiabank International Consumer & Micro-Finance Loans



#### Illustrative Returns: Commensurate with Risk



(Net Interest & Fees) – Provision for Credit Losses – Operating Expenses = Contribution



# **Significant Growth with Well-Managed Risk**

(in Canadian dollars)





Loans: \$0.3 billion

**Net Income: \$14 million** 

**Provisions: 12.5%** 

Loans: \$3.0 billion

Net Income: \$135 million

**Provisions: <10%** 



Segment overview

Scotiabank's approach

Performance highlights

**Growth plans** 

# **Growth Strategy**



- 1 Focus on countries with strong economic outlook: Peru, Colombia, Chile, Mexico
- Realize the potential of Crédito Familiar in Mexico
- 3 Coordinated & regional approach from a dedicated segment management team based in Peru



## **Consumer & Micro-Finance: Realizing the Strong Potential**



Strong growth with well-managed risk



Significant, untapped potential

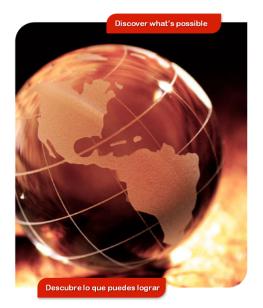


 Scotiabank is well-positioned to take full advantage of this potential





Latin America
Investor Day
January 2013

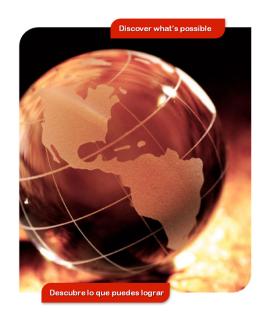


# **LatAm Closing Remarks**

Wendy Hannam Executive Vice President, Latin America



Latin America
Investor Day
January 2013



#### **All-Bank Panel**

Brian Porter, President
Sabi Marwah, Vice-Chairman & Chief Operating Officer
Dieter Jentsch, Group Head, International Banking
Sean McGuckin, Executive Vice President & Chief Financial Officer