

## **IMPORTANT UPDATE ABOUT YOUR SCOTIABANK VISA GIFT CARD**

The Bank of Nova Scotia (“Scotiabank”) is discontinuing the Scotiabank Visa Gift card.

**NEW CARDS:** We are no longer issuing any new Scotiabank Visa Gift cards. The Scotiabank Visa Gift cards are not available for purchase in any of the Scotiabank branches.

**EXISTING CARDS:** If you already have a Scotiabank Visa Gift card, your card will be deactivated after September 30, 2019.

### **FREQUENTLY ASKED QUESTIONS (FAQs)**

Below is a list of frequently asked questions and answers about this process.

➤ **How can I use up the remaining funds on my card?**

You can use up the funds on your Scotiabank Visa Gift card by making purchases or payments before September 30, 2019.

➤ **What will happen to my card on September 30?**

Your Scotiabank Visa Gift card will be automatically deactivated at midnight on September 30, 2019. This means that as of October 1, 2019, you will no longer be able to use your card.

➤ **What will happen to any funds remaining on my card after September 30?**

You may claim the remaining funds on your Scotiabank Visa Gift card by calling us at 1-844-484-0048.

**Still have questions...?** If you have any questions or concerns, you can contact us at 1-844-484-0048 or visit a Scotiabank branch.