

## Contacts Directory

# Scotia Dealer Advantage®

### Contact Information for Consumer Loan Enquiries

#### Customer Service & Collections

**Toll Free Phone**  
877-375-2771

**Mailing and Courier Address**

Scotiabank  
Dept: Loans & Collections  
10 Wright Boulevard  
Stratford, ON, N4Z 1H3

**Toll Free Fax**  
877-473-3816

#### Hours of Operation

**Customer Service Department**

**English**

Monday to Friday 8:30am to 7:00pm EST

**Collections Department**

**English**

Monday to Thursday 8:00am to 10:30pm EST  
Friday 8:00am to 7:00pm EST  
Saturday 8:00am to 12:00pm EST

**Customer Service Department**

**French**

Monday to Friday 8:30am to 4:30pm EST

**Collections Department**

**French**

Monday to Friday 8:00am to 7:30pm EST  
Friday 8:00am to 4:00pm EST

### Contact Information for Dealer and Corporate Enquiries

#### SDA Dealer Finance Centres

**Toll Free Phone**  
877-298-3113

**Hamilton Office**

120 King St W  
Suite 680  
Hamilton, ON L8P 4V2  
Transit # 32730

**Anjou Office**

7400 Blvd des Galeries d'Anjou  
Suite 430  
Anjou, QC H1M 3M2  
Transit # 61424

**Toll Free Fax**  
877-298-9501

Email address for application documentation only: [docs@scotiadealeradvantage.com](mailto:docs@scotiadealeradvantage.com)

#### Hours of Operation

**Credit Department**

**English**

Monday to Thursday 8:00am to 11:00pm EST  
Friday 8:00am to 10:00pm EST  
Saturday 9:00am to 8:00pm EST

**Income Verification Department**

**English**

Monday to Friday 8:00am to 8:00pm EST  
Saturday 9:00am to 8:00pm EST

**Funding Department**

**English**

Monday to Friday 7:30am to 6:00pm EST  
Saturday 10:00am to 6:00pm EST

**French**

Monday to Friday 8:00am to 9:00pm EST  
Saturday 9:00am to 5:00pm EST

**French**

Monday to Friday 8:00am to 5:00pm EST  
Saturday 9:00am to 5:00pm EST

**French**

Monday to Friday 7:30am to 6:00pm EST  
Saturday 10:00am to 6:00pm EST