

# Investor Presentation First Quarter, 2011

March 8, 2011

# **Caution Regarding Forward-Looking Statements**

Forward-looking statements Our public communications often include oral or written forward-looking statements. Statements of this type are included in this document, and may be included in other filings with Canadian securities regulators or the U.S. Securities and Exchange Commission, or in other communications. All such statements are made pursuant to the "safe harbour" provisions of the United States Private Securities Litigation Reform Act of 1995 and any applicable Canadian securities legislation. Forward-looking statements may include comments with respect to the Bank's objectives, strategies to achieve those objectives, expected financial results (including those in the area of risk management), and the outlook for the Bank's businesses and for the Canadian, United States and global economies. Such statements are typically identified by words or phrases such as "believe," "expect," "anticipate," "intent," "estimate," "plan," "may increase," "may fluctuate," and similar expressions of future or conditional verbs, such as "will," "should," "would" and "could."

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By their very nature, forward-looking statements involve numerous assumptions, inherent risks and uncertainties, both general and specific, and the risk that predictions and other forward-looking statements. It is not not may not the provide to be accurate. Do not unduly rely on forward-looking statements as a number of important factors, many of which are beyond our control, could cause actual results to differ materially from the estimates and intentions expressed in such forward-looking statements. It has be factors include, but are not limited to: the economic and financial conditions in Canada and selevable; include in interest rates and currency values; idquidity, significant market volatility and interruptions; the failure of third parties to comply with their obligations to us and our affiliates; the effect of changes in monetary policy; (egislative and regulatory developments in Canada and elsewhere, including changes in tax laws: the effect of changes to curred the selection of th

The preceding list of important factors is not exhaustive. When relying on forward-looking statements to make decisions with respect to the Bank and its securities, investors and others should carefully consider the preceding factors, other uncertainties and potential events. The Bank does not undertake to update any forward-looking statements, whether written or oral, that may be made from time to time by or on its behalf.

The "Outlook" sections in this document are based on the Bank's views and the actual outcome is uncertain. Readers should consider the above-noted factors when reviewing these sections.

Additional information relating to the Bank, including the Bank's Annual Information Form, can be located on the SEDAR website at www.sedar.com and on the EDGAR section of the SEC's website at www.sec.gov.

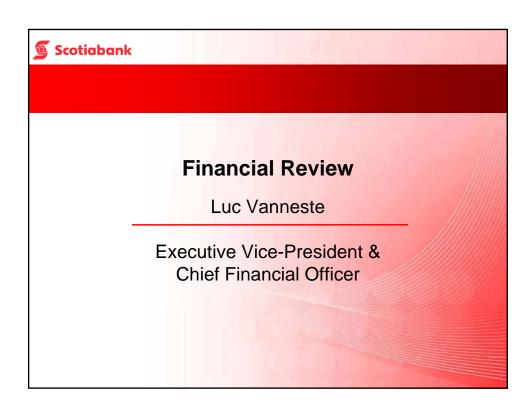




## Q1 2011 Overview

- Record quarter
  - ➤ Net income: \$1,174 million
  - > EPS: \$1.07, up 18% vs. prior year
  - ➤ ROE: 18.7%
  - ➤ Quarterly dividend increased \$0.03 to \$0.52
- Record revenue and net income with strong contributions from all four business lines
- Positive PCL performance
- Continued strength in capital ratios





#### **Corporate Reorganization** Canadian Global Wealth Banking Banking Management Capital Reported 2,315 1,262 1,350 (688)4,239 Impact of (546)(173)785 (66)Reorganization 1,769 1,089 785 1,350 (754)4,239 Adjusted Reported % of 2010 Total\* Adjusted % of 2010 Total\* ■ Canadian Banking 27% 27% 35% ■ International Banking 47% ■ Global Wealth Management ■ Scotia Capital 16% 22% 26% \* Excluding Other **Scotiabank** 6

| Reco   | rd Quar | ter      |                    |        |           |
|--------|---------|----------|--------------------|--------|-----------|
| Q1/11  | Q4/10   | Q/Q      |                    | Q1/10  | Y/Y       |
| 1,174  | 1,092   | 8%       | Net Income (\$MM)  | 988    | 19%       |
| \$1.07 | \$1.00  | 7%       | EPS                | \$0.91 | 18%       |
| 18.7%  | 17.9%   | 80 bps   | ROE                | 17.4%  | 130 bps   |
| 54.5%  | 54.4%   | (10) bps | Productivity Ratio | 50.5%  | (400) bps |

### Year-over-Year Comparison

### Q1 earnings benefited from...

- Asset growth; record net interest income
- Record other income, higher underwriting fees
- Wealth management performance

### Partly offset by...

- Growth in operating expenses
- Lower net gains on securities
- Foreign currency translation

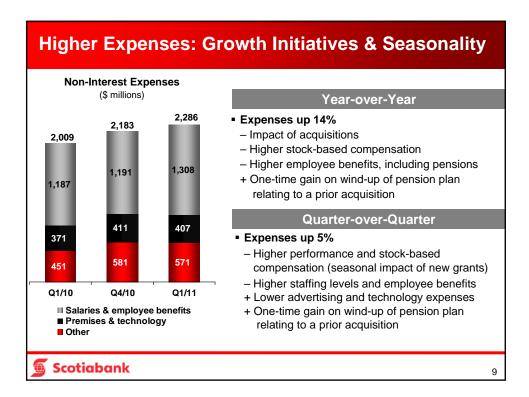


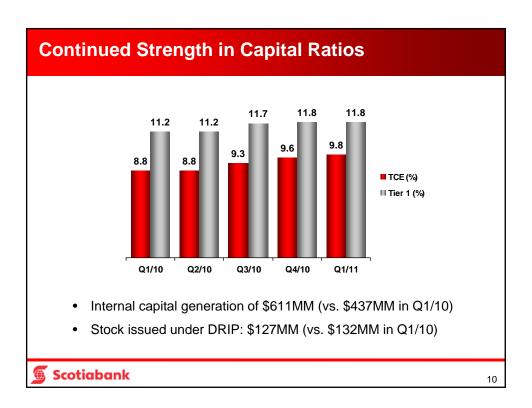
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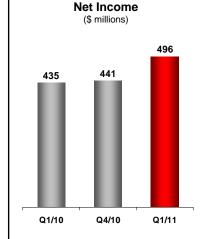
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#### **Consistent Growth in Revenues** Year-over-Year ■ Net interest income up 7% Revenues (TEB) + Asset growth, including impact of acquisitions (\$ millions) 4,196 Modestly lower margin 4,012 3,981 ■ Other income up 4% + Higher mutual fund revenues 1,825 + Higher underwriting fees 1,699 1,759 - Lower net gains on securities **Quarter-over-Quarter** ■ Net interest income up 3% + Asset growth 2,313 2,371 2,222 + Stable margin • Other income up 7% + Higher trading revenues + Higher mutual fund revenues and underwriting fees Q1/10 Q4/10 Q1/11 - Lower securitization revenues and net gains on **III** Other Income securities ■ Net Interest Income (TEB)





# **Canadian Banking: Solid Quarter**



### Year-over-Year

- Revenues up 3%
  - + Asset and deposit growth with increased market share
  - Slightly lower margin
  - + Growth in Other Income
- PCLs down \$16MM
- Expenses up 1%

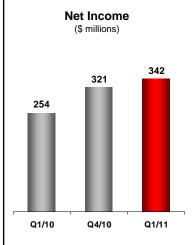
### **Quarter-over-Quarter**

- Revenues up 2%
  - + Asset growth, mainly from residential mortgages
  - + Non-recurring items, primarily securities gains in Commercial
- PCLs down \$7MM
- Expenses down 4%
  - + One-time gain of \$35MM on wind-up of pension plan relating to a prior acquisition
  - Higher performance based compensation



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# **International Banking: Strong Quarter**



### Year-over-Year

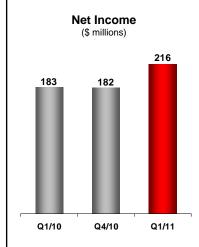
- Revenues up 5% (up 7% ex. FX)
  - + Asset growth including organic commercial growth in Asia and Peru, retail growth in Peru
  - + Impact of acquisitions
  - Lower net gains on securities
- PCLs down \$70MM
- Expenses up 19%
  - Impact of acquisitions

### **Quarter-over-Quarter**

- Revenues up 1% (up 3% ex. FX)
  - + Growth in loan volumes in Peru, Asia and Mexico
  - + Improved margins in Mexico and Caribbean
- PCLs down \$21MM
- Expenses up 6%
  - Wind-up of loyalty card program in Mexico
  - Increases in pension and benefits



## **Global Wealth Management: Strong Performance**



### Year-over-Year

- Revenues up 14%
  - + Widespread growth in Canadian wealth management
  - + Growth in AUM and trading volumes
  - + Higher insurance revenues
- Expenses up 14%
  - Increased volume related expenses

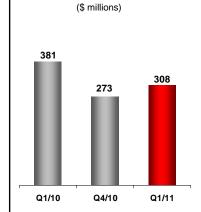
### Quarter-over-Quarter

- Revenues up 9%
  - + Higher mutual fund fees and brokerage revenues
  - + Higher insurance revenues
  - + Growth in AUM
- Expenses up 3%
  - Volume related expenses, including performance based compensation



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# **Scotia Capital: Solid Trading Revenue**



**Net Income** 

### Year-over-Year

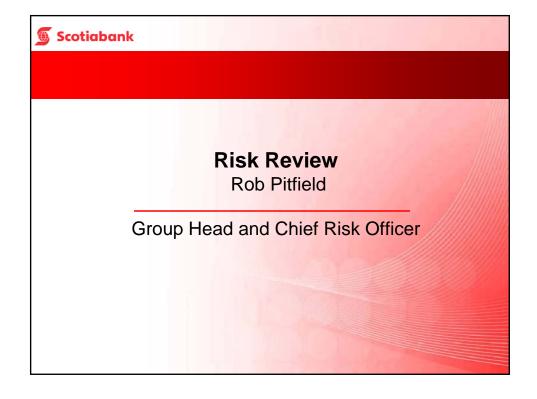
- Revenues down 11%
  - Impact of more normalized market conditions on trading
  - Decline in corporate lending volumes
- PCLs down \$17MM to a net recovery of \$3MM
- Expenses up 26%
  - Higher expense from growth initiatives
  - Higher stock-based compensation

#### **Quarter-over-Quarter**

- Revenues up 11%
  - + Higher trading revenues in institutional equity and precious metals
  - + Higher investment banking revenues
- PCL net recoveries down \$5MM
- Expenses up 20%
  - Higher performance and stock-based compensation (largely seasonal)



| Other Segment (1)   |       |       |       |  |  |
|---|-------|-------|-------|--|--|
| (\$ millions)   | Q1/11 | Q4/10 | Q1/10 |  |  |
| Funding Net Interest Income   | (75)  | (98)  | (109) |  |  |
| Net Securitization Revenues (2)   | (70)  | (38)  | (135) |  |  |
| AFS Securities Writedowns   | (42)  | (15)  | (36)  |  |  |
| Financial Instruments   | 31    | 25    | 18    |  |  |
| General Provision   | -     | 40    | -     |  |  |
| Expenses & Net Other Items  | (22)  | (47)  | (12)  |  |  |
| TEB Offset  | (71)  | (70)  | (75)  |  |  |
| Taxes   | 61    | 78    | 139   |  |  |
| Sub-total   | (188) | (125) | (210) |  |  |
| Ontario Tax writedown   | _     | -     | (55)  |  |  |
| Total Other   | (188) | (125) | (265) |  |  |
| (1) Includes Group Treasury and other corporate items, which are not allocated to a business line (2) Represents the impact to the Other segment of CMB securitization revenues recognized in other income, and the reduction in mortgage net interest income earned as a result of removing the mortgages from the balance sheet |       |       |       |  |  |
| Scotiabank  |       |       | 15    |  |  |



## Q1 2011 Risk Overview

- Risk in credit portfolios continues to be well-managed
  - Specific provisions: significant decline year-over-year and lower quarter-over-quarter
  - Overall credit quality of loan portfolios continues to improve
- Market risk remains well controlled
  - Average 1-day VaR: \$11.7MM vs. \$9.3MM in Q4/10



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# Significant Decline in Specific Provisions Year-over-Year

| (\$ millions)            | Q1/10 | Q2/10 | Q3/10 | Q4/10 | Q1/11 |
|--------------------------|-------|-------|-------|-------|-------|
| Canadian Retail          | 141   | 149   | 145   | 138   | 134   |
| Canadian Commercial      | 41    | 40    | 24    | 34    | 31    |
|                          | 182   | 189   | 169   | 172   | 165   |
| International Retail     | 130   | 125   | 118   | 129   | 110   |
| International Commercial | 47    | 48    | 20    | (1)   | (3)   |
|                          | 177   | 173   | 138   | 128   | 107   |
| Global Wealth            | (1)   | -     | -     | 2     | -     |
| Scotia Capital           | 14    | (5)   | (7)   | (8)   | (3)   |
| Total                    | 372   | 357   | 300   | 294   | 269   |
| PCL ratio (bps)          | 55    | 55    | 43    | 41    | 38    |

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### **Risk Outlook**

- Asset quality remains strong
  - > Retail and Commercial portfolios performing well
  - > Continued strength in corporate portfolios
- Expect 2011 provisions to be moderately lower than 2010
  - > Continued decline in Canadian retail provisions
  - ➤ International retail provisions in line with 2010 levels
  - Modest new provisions in corporate and commercial portfolios



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# Canadian Banking 2011 Outlook

Anatol von Hahn

Group Head, Canadian Banking

## **Canadian Banking: 2011 Outlook**

- Continued focus on increasing deposits, payments and Wealth Management referrals going forward
- Retail volume growth will moderate as economic expectations impact customer activity levels
- Good Commercial Banking pipeline
- Retail and commercial PCLs expected to be lower year over year
- Expenses will trend higher as Q1 pension related recovery will not be repeated



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# International Banking 2011 Outlook

**Brian Porter** 

Group Head, International Banking

## **International Banking: 2011 Outlook**

- Asset and revenue growth as outlook improves
  - Stronger asset growth in Latin America and Asia
  - > Gradual improvement in other regions
  - Margins stable
- Positive trend in credit quality in major regions
- Continued focus on investments to drive growth and expense management
- Integrations in Puerto Rico and Thailand going well
- Focus on organic growth and acquisitions in high growth markets



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# Global Wealth Management 2011 Outlook

Chris Hodgson

Group Head, Global Wealth Management

## **Global Wealth Management: 2011 Outlook**

- Continue to build on sales momentum, product innovation and expanded distribution for wealth management and insurance products
- Acquisition of DundeeWealth will drive significant earnings growth
- Focus on M&A, particularly in Latin America and Asia
- Capitalize on our people, international reach and expertise to accelerate organic growth in both wealth management and insurance



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# Scotia Capital 2011 Outlook

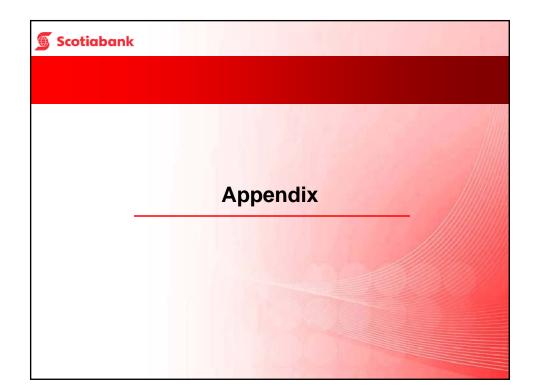
Mike Durland

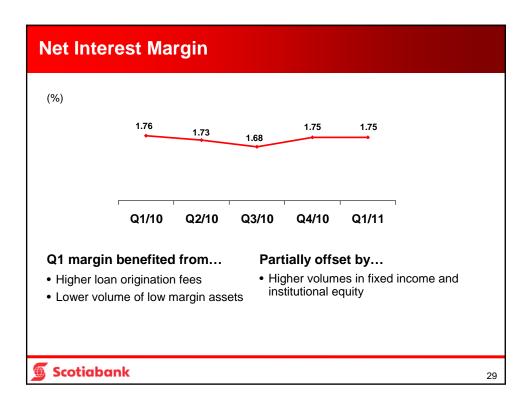
Group Head, Global Capital Markets & Co-CEO, Scotia Capital

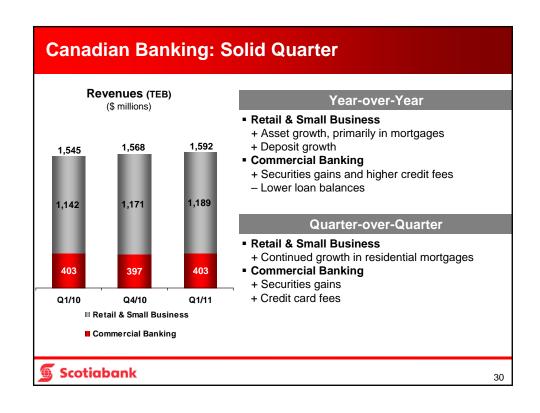
# Scotia Capital: 2011 Outlook

- Trading revenues performing well
  - > Benefit from diversification of products
  - > Growth initiatives are starting to produce
- · Stable loan volumes
  - > Expectations for loan growth are relatively modest
  - > Portfolio quality is strong; PCLs expected to be modest
- Pipeline for equity new issue and M&A reasonably strong
- Expenses continue to be closely managed









# **Canadian Banking: Volume Growth**

|                              | Average Balances |       |       |       |       |  |  |
|------------------------------|------------------|-------|-------|-------|-------|--|--|
| (\$ billions)                | Q1/11            | Q4/10 | Q1/10 | Y/Y   | Q/Q   |  |  |
| Residential Mortgages (1)    | 135.7            | 133.4 | 124.4 | 11.3  | 2.3   |  |  |
| Personal Loans               | 36.7             | 36.6  | 35.3  | 1.4   | 0.1   |  |  |
| Credit Cards (2)             | 8.9              | 9.0   | 9.3   | (0.4) | (0.1) |  |  |
| Business Loans & Acceptances | 24.2             | 24.1  | 23.5  | 0.7   | 0.1   |  |  |
| Personal Deposits            | 99.8             | 99.6  | 96.3  | 3.5   | 0.2   |  |  |
| Non-Personal Deposits        | 39.3             | 39.2  | 38.3  | 1.0   | 0.1   |  |  |

<sup>(1)</sup> Before securitization (2) Includes ScotiaLine VISA



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## **Market Share in Canada**

| Market Share (%)                     | Q1/10 | Q2/10 | Q3/10 | Q4/10 | Q1/11 |
|--------------------------------------|-------|-------|-------|-------|-------|
| Residential Mortgages <sup>1</sup>   | 20.23 | 20.28 | 20.40 | 20.53 | 20.54 |
| Total Personal Lending <sup>1</sup>  | 18.29 | 18.26 | 18.27 | 18.27 | 18.20 |
| Total Personal Deposits <sup>1</sup> | 10.84 | 10.89 | 10.83 | 10.81 | 10.88 |
| Small Business Lending <sup>2</sup>  | 15.70 | 15.57 | 14.87 | 15.84 | 15.98 |

<sup>(1)</sup> Market share statistics are issued on a one-month lag basis. (Q1/11: December 2010)

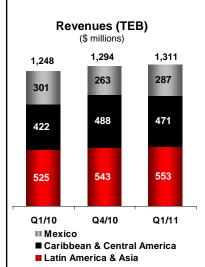
Total Personal Lending market share is based on a comparison of the big six banks. Total Personal Deposits market share is based on a comparison of the total industry.

Sources: Personal Lending and Personal Deposits – Bank of Canada; Small Business Lending - CBA



<sup>(2)</sup> Small Business statistics are on a four-months lag basis (Q1/11: September 2010)

# **International Banking: Improving Environment**



- Year-over-Year
- Mexico
- + Improved commercial volumes
- Lower commercial banking fees
- Caribbean & Central America
  - + Impact of R-G Premier acquisition
- Latin America & Asia
  - + Loan volume growth in Asia and Peru
  - + Higher contribution from Thanachart Bank

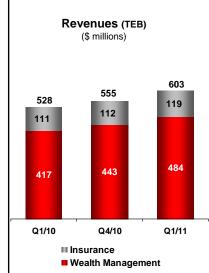
#### **Quarter-over-Quarter**

- Mexico
  - + Improved spreads
- Caribbean & Central America
- + Higher margins
- Lower revenues in Trinidad, Puerto Rico and Curação
- Latin America & Asia
- + Solid loan growth in Peru and Asia
- Lower margins



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# **Global Wealth Management: Strong Performance**



### Year-over-Year

- Wealth Management
  - + Growth in all businesses with increased net sales, higher asset balances and trading revenue
- + Organic growth in Chile and Peru
- Insurance
  - + Expansion of ScotiaLife Financial

### Quarter-over-Quarter

- Wealth Management
  - + Growth in all businesses with increased net sales, higher asset balances and trading revenue
- Insurance
  - + Sales growth through Scotiabank international contact centres



# **Global Wealth Management: Key Metrics**

| (\$ billions)                        | Q1/10 | Q2/10 | Q3/10 | Q4/10 | Q1/11 |
|--------------------------------------|-------|-------|-------|-------|-------|
| Assets Under Administration          | 181   | 188   | 188   | 197   | 205   |
| Assets Under Management              | 42    | 44    | 44    | 46    | 48    |
| Mutual Funds Market Share in Canada* | 8.84% | 9.10% | 9.18% | 9.23% | 9.25% |

\*Mutual Funds market share is based on a comparison with total Schedule I banks. Source: IFIC. Excludes Scotiabank's investments in DundeeWealth and CI.



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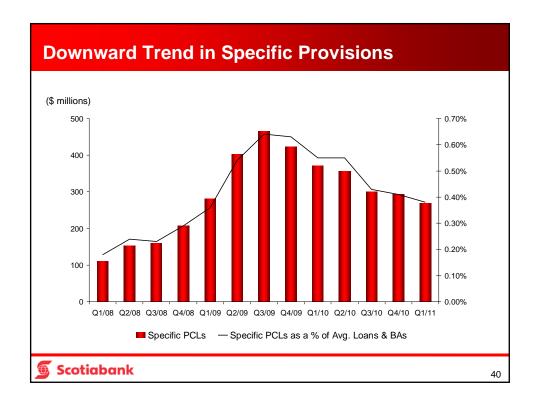
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#### **Scotia Capital: Strong Trading Revenues** Revenues (TEB) (\$ millions) Year-over-Year Global Capital Markets 900 + Higher precious metals revenues 804 Lower trading revenues in fixed income 724 Global Corporate & Investment Banking - Lower lending volumes, primarily in the U.S. 503 446 385 **Quarter-over-Quarter** Global Capital Markets + Higher revenues in institutional equity and 397 358 339 precious metals Global Corporate & Investment Banking + Higher investment banking revenues Q1/10 Q4/10 Q1/11 + Higher loan origination fees and lending margins ■ Global Capital Markets ■ Global Corporate & Investment Banking **Scotiabank**

| Economic Outlook in Key Markets                    |                 |            |       |       |    |  |
|--|-----------------|------------|-------|-------|----|--|
|  | Real GDP (Annua | l % Change | e)    |       |    |  |
|  | 2000-09 Avg.    | 2010e      | 2011F | 2012F |    |  |
| Mexico   | 1.9             | 5.5        | 4.3   | 3.8   |    |  |
| Peru   | 5.1             | 8.5        | 6.8   | 7.2   |    |  |
| Chile  | 3.7             | 5.0        | 6.0   | 5.5   |    |  |
| Jamaica  | 0.9             | (0.7)      | 1.0   | 1.5   |    |  |
| Trinidad & Tobago                                  | 6.4             | 0.3        | 2.3   | 3.0   |    |  |
| Costa Rica   | 4.0             | 3.5        | 3.0   | 3.3   |    |  |
| Dominican Republic                                 | 5.2             | 4.5        | 4.0   | 4.0   |    |  |
| Thailand   | 4.0             | 7.0        | 4.8   | 4.5   |    |  |
|  | 2000-09 Avg.    | 2010e      | 2011F | 2012F |    |  |
| Canada   | 2.1             | 3.1        | 3.1   | 2.6   |    |  |
| U.S.<br>Source: Scotia Economics, as of March 3, 2 | 1.8             | 2.8        | 3.0   | 2.7   |    |  |
| <b>Scotiabank</b>                                  |                 |            |       |       | 37 |  |

| Unrealized Securities Gains                                      |       |       |       |  |  |
|--|-------|-------|-------|--|--|
| (\$ millions)  | Q1/11 | Q4/10 | Q1/10 |  |  |
| Emerging Market Debt   | 315   | 378   | 383   |  |  |
| Other Debt   | 450   | 765   | 672   |  |  |
| Equities   | 399   | 274   | 190   |  |  |
|  | 1,164 | 1,417 | 1,245 |  |  |
| Net Fair Value of Derivative Instruments and Other Hedge Amounts | (106) | (228) | (217) |  |  |
| Total  | 1,058 | 1,189 | 1,028 |  |  |
|  |       |       |       |  |  |
| Scotiabank   |       |       | 38    |  |  |

|  |       | 0.0110 |        |        |        |
|--|-------|--------|--------|--------|--------|
| (Specific PCL as % average of loans & BAs) | Q1/10 | Q2/10  | Q3/10  | Q4/10  | Q1/11  |
| Canadian Banking                           |       |        |        |        |        |
| Retail                                     | 0.33  | 0.36   | 0.33   | 0.31   | 0.29   |
| Commercial                                 | 0.69  | 0.70   | 0.39   | 0.56   | 0.51   |
| Total                                      | 0.37  | 0.40   | 0.34   | 0.34   | 0.32   |
| International Banking                      |       |        |        |        |        |
| Retail                                     | 2.42  | 2.45   | 1.89   | 2.02   | 1.76   |
| Commercial                                 | 0.50  | 0.54   | 0.20   | (0.01) | (0.03) |
| Total                                      | 1.20  | 1.23   | 0.86   | 0.77   | 0.65   |
| Scotia Capital                             |       |        |        |        |        |
| Corporate Banking                          | 0.15  | (0.07) | (0.09) | (0.11) | (0.04) |
| All Bank                                   | 0.55  | 0.55   | 0.43   | 0.41   | 0.38   |

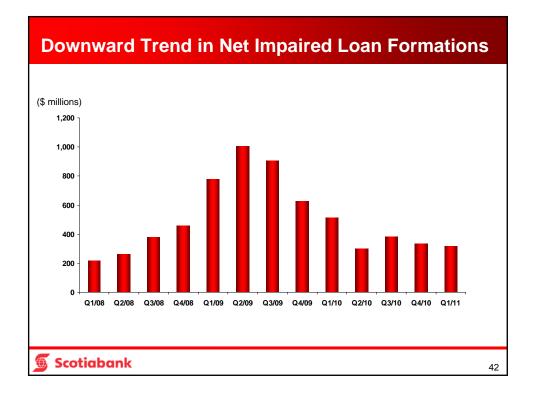


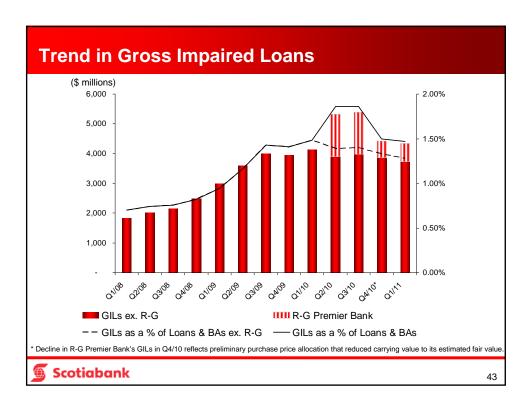
# **Downward Trend in Net Impaired Loan Formations**

| (\$ millions)                | Q1/10 | Q2/10 | Q3/10 | Q4/10 | Q1/11 |
|------------------------------|-------|-------|-------|-------|-------|
| Canadian Retail              | 184   | 154   | 147   | 135   | 148   |
| Canadian Commercial          | 42    | 15    | 47    | 71    | 27    |
|                              | 226   | 169   | 194   | 206   | 175   |
| International Retail         | 259   | 184   | 211   | 149   | 167   |
| International Commercial     | 135   | 15    | (12)  | (36)  | (37)  |
|                              | 394   | 199   | 199   | 113   | 130   |
| Global Wealth <sup>(1)</sup> |       |       |       |       | 15    |
| Scotia Capital               | (109) | (68)  | (10)  | 13    | (4)   |
| Total                        | 511   | 300   | 383   | 332   | 316   |

(1) Comparative amounts are not broken out separately as they were not significant in prior periods.







# **Strong Coverage Ratios**

|  | Q1/11      | Q1/10 |
|--|------------|-------|
| Earnings coverage of PCL (1)                                     | 6.8x       | 5.1x  |
| Total Allowance as a % of GIL - ex. R-G Premier Bank acquisition | 65%<br>75% | 71%   |
| Total Allowance as a % of Loans & BAs                            | 0.95%      | 1.06% |

(1) Pre-tax, pre-provision income to total PCL



