

Investor Presentation July 31, 2000

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Overview of 3rd Quarter Results

Peter Godsoe Chairman & C.E.O.



Performance Highlights

- Net income: \$548 million, +38% year over year
 - ➤ ROE 19.8% vs. 15.3%
- Higher earnings across all business lines
- Improved productivity: 54.0% vs. 60.4%
- Stronger capital ratios
- Increase in dividend: +4 cents

| Ahead of Performance Targets | | | |
|------------------------------|-------|-----|---------------|
| | Q3/00 | | <u>Target</u> |
| ROE | 19.8% | VS. | 16-18% |
| EPS Growth | 40% | VS. | 12-15% |
| Productivity | 54.0% | VS. | <60% |
| Tier 1 | 8.5% | VS. | 7.5%+ |



Ahead of Performance Targets - Even on Adjusted Basis

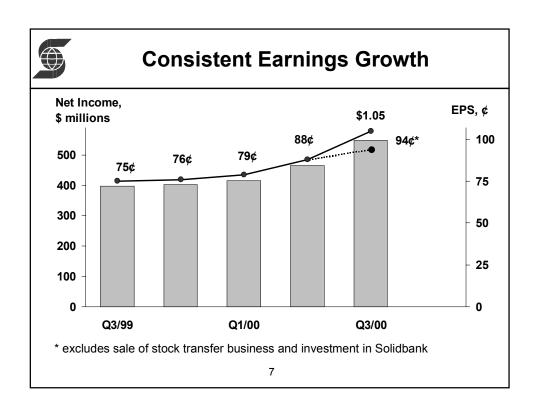
| <u>Q3/00</u> | | | | |
|--------------|----------|-----------|-----|---------------|
| | Reported | Adjusted* | | <u>Target</u> |
| ROE | 19.8% | 17.8% | VS. | 16-18% |
| EPS Growth | 40% | 25% | VS. | 12-15% |
| Productivity | 54.0% | 55.9% | VS. | <60% |
| Tier 1 | 8.5% | 8.5% | VS. | 7.5%+ |

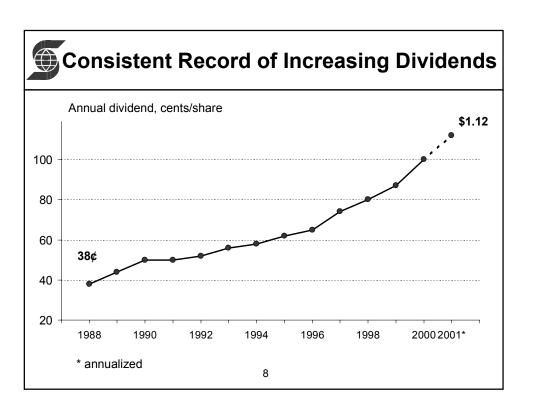
^{*} excludes sale of stock transfer business and investment in Solidbank



Performance Review

Sabi Marwah
Executive Vice-President &
Chief Financial Officer







Strong Growth in Revenues

| \$ millions | | | increase | |
|---------------------------|--------------|-------|-----------|----------|
| | <u>Q3/00</u> | Q3/99 | <u>\$</u> | <u>%</u> |
| Net interest income (TEB) | 1,437 | 1,193 | 244 | 20 |
| Other income | 990* | 786 | 204 | 26* |
| Total revenues | 2,427 | 1,979 | 448 | 23%* |

^{*} Excluding sale of stock transfer business and investment in Solidbank, Q3/00 Other Income = \$908 (+16%) and Q3/00 Total Revenues = \$2,345 (+18%)

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Higher Margins

| | | Increase | | |
|--------------------------|-------|-----------|-----------|--|
| | Q3/00 | vs. Q3/99 | vs. Q2/00 | |
| Net interest margin | 2.37% | 25 bps | 12 bps | |
| Increase due to: | | | | |
| Improved spreads in Cana | ada | +7 | +2 | |
| Securities income | | +6 | +5 | |
| International | | +6 | +1 | |
| Other | | +6 | +4 | |
| | | | | |
| | | | | |



Strong, Broad-Based Growth in Other Income

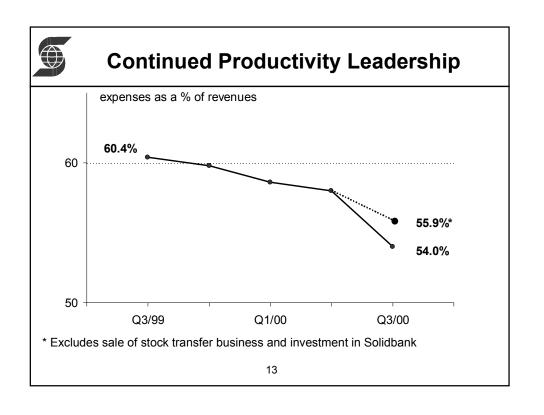
| | Increase (Decrease) | | | |
|-------------------------------|---------------------|----------|-------------|--|
| | vs. Q3/99 | | vs. Q2/00 | |
| | <u>\$MM</u> | <u>%</u> | <u>\$MM</u> | |
| Retail Brokerage Fees | 20 | 33% | (39) | |
| Mutual Funds | 7 | 24 | 5 | |
| Credit Fees | 32 | 24 | 27 | |
| Investment Banking | 20 | 11 | (17) | |
| Stock Transfer/Solidbank | 82 | n/a | 82 | |
| Gain on Investment Securities | 5 | 6 | (53) | |
| Other | 38 | 13 | (3) | |
| | 204 | 26% | 2 | |

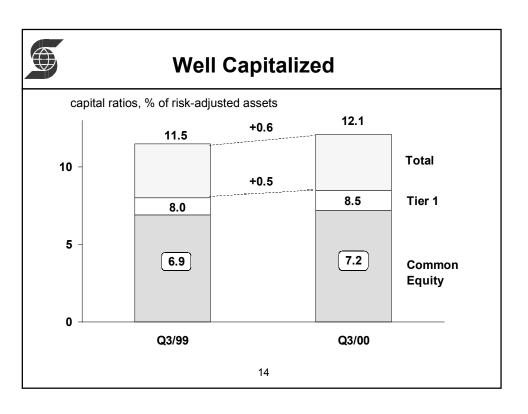
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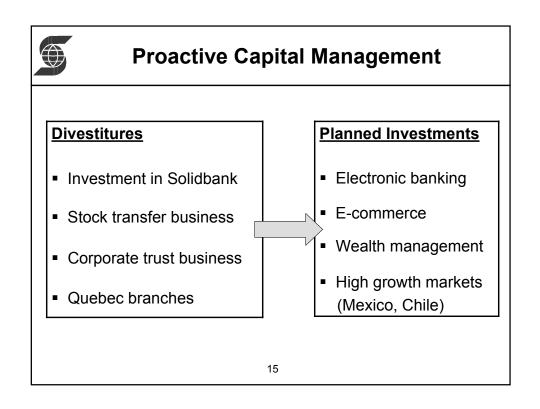


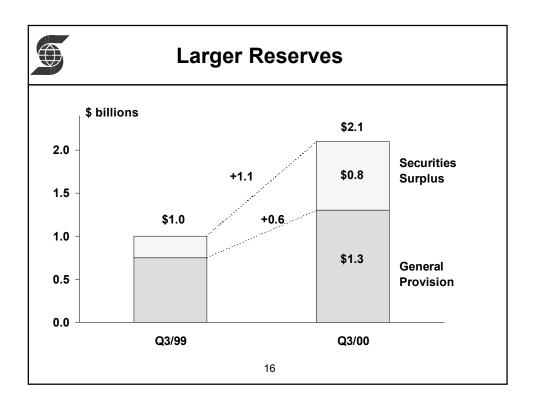
Ongoing Focus on Expense Control

| | Q3/00 vs. Q3/99 |
|-----------------------|-----------------|
| Increase in expenses | 9% |
| less: | |
| - performance-related | 5 |
| - Chile | 3 |
| Base expenses | 1% |









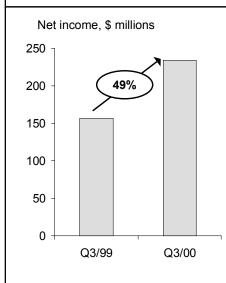


Business Line Results

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Domestic - Strong Earnings Growth



- Continued growth in retail
 - ➤ mortgages +6%
 - ➤ personal loans +7%
 - ➤ personal deposits +5%
- Strong core revenue growth
 - ➤ Wealth management revenues up 29%
- Lower credit losses



Domestic Initiatives

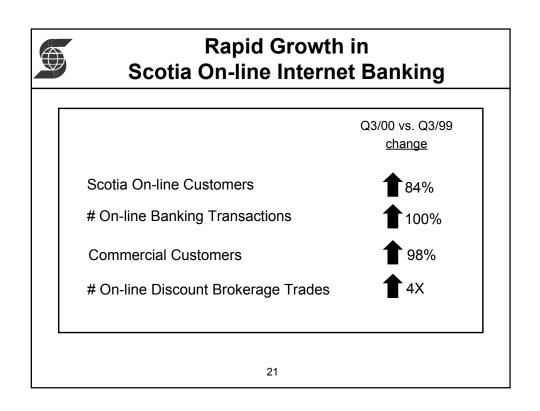
- National launch of Sales & Service initiative
- New product/service offerings:
 - ➤ Scotia Simple Switch
 - ➤ ScotiaLine VISA for business
- Scotia Partner Portfolios
 - ➤ New third party funds
- Ongoing cost reductions
 - ➤ streamline branch network
- Full roll-out of Forms-Free Teller (paperless banking)

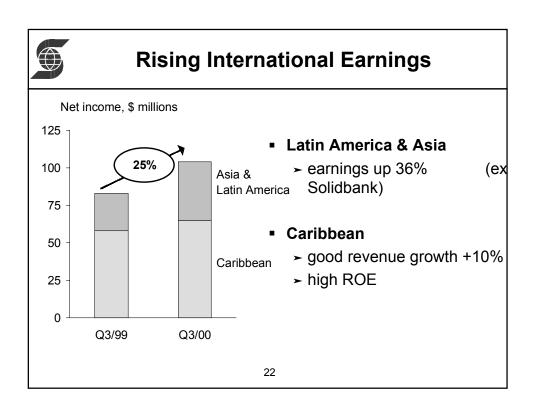
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Leveraging E-Banking & E-Commerce

- Strategic partnership with CreditWave
 - ➤ Internet point-of-sale lending for small business
- Agreement with TIM Dealer Services
 - ➤ Internet-based credit application/approval for car dealers
- Scotia: in both EPOST and e-route
- Wireless banking RIM Pager
- Scotia Online Internet Banking ★★★ rating (source: Quicken.ca)







International Developments



- Chile:
 - ➤ tender offer for remaining 39% of Banco Sud Americano
 - ➤ value of bid ≈ US\$140 million
 - ➤ offer open until October 4

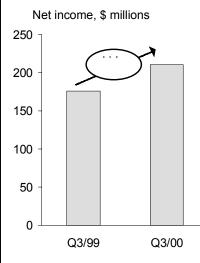
Mexico:

- ➤ Inverlat closing audit completed
- ➤ expected to close in next 30-60 days
- Launched Scotia Americas Program with EDC

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Higher Earnings from Scotia Capital



- Continued strong revenue growth
 - ➤ credit fees +19%
 - ➤ trading +37%
 - ➤ underwriting +16%
- Higher credit losses
- Expense growth contained



Scotia Capital Achievements

- Co-lead manager on \$1 billion Hydro One initial public debt offering
- Canada's top IPO underwriter for 1999 (source: Investment Executive)
- Sole domestic dealer in largest forward contract in Canadian history
- Leader in foreign exchange (source: Euromoney)
 - ➤ #1 Canadian bank for currency research
 - ➤ #1 Canadian bank for currency trading strategies

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Risk Review

John Crean Senior Executive Vice-President



Risk Management: Overview

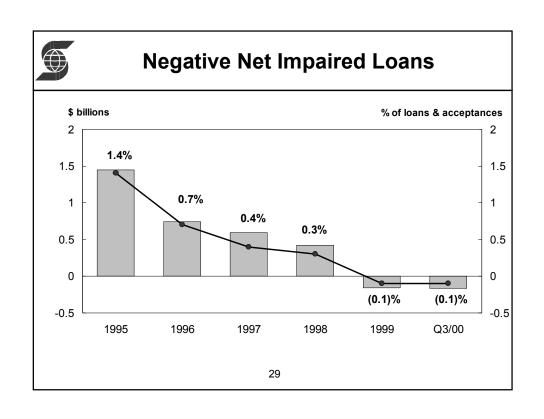
- Whole Year 2000 specific provisions of \$765 million
 - ➤ up \$100 million
- Net impaired loans down slightly to (\$163 million)
 - ➤ coverage: 106%
- Substantial general provision of \$1.3 billion

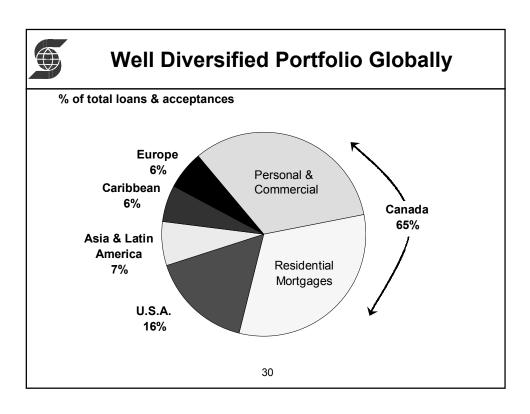
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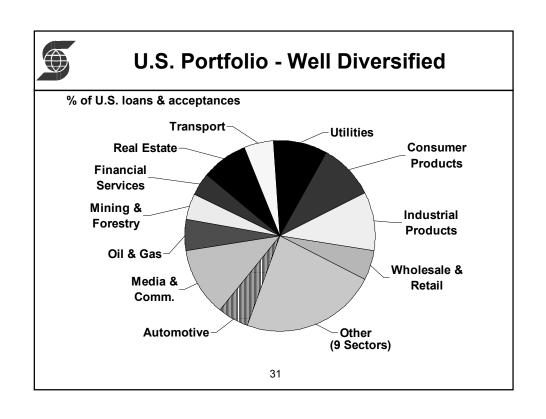


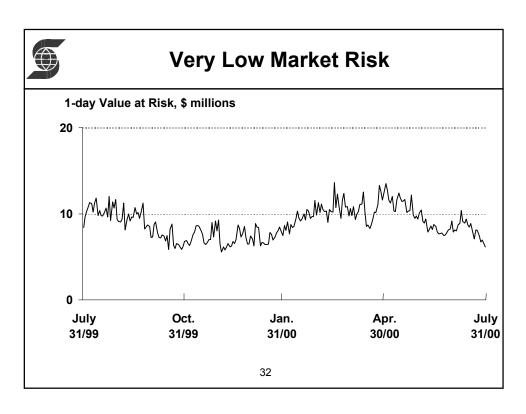
Gross Impaired Loans

| \$ millions | Q3/00 vs. Q2/00 |
|----------------|-----------------|
| Canada | <u> </u> |
| - Retail | (34) |
| - Commercial | (25) |
| International | 17 |
| Scotia Capital | 121 |
| Change | 79 |











Summary

- Consistent earnings growth and higher ROE
 - ➤ ahead of targets
- Broad-based strength across all business lines
- Relentless focus on cost control productivity leadership
- Actively managing capital & balance sheet
 - divesting lower-return businesses and reinvesting for future growth
- Proactively managing credit quality
- Very well capitalized and large reserves

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