

## **Investor Presentation Fourth Quarter, 2004**

**November 30, 2004** 

1



## **Overview**

Rick Waugh
President & Chief Executive Officer



## 2004 - performance highlights

### Q4/04 Results (vs. Q4/03)

EPS: \$0.69 – up 9.5%ROE: 18.8% vs. 18.6%

### 2004 Results (vs. 2003)

EPS: \$2.82 – up 20.5%ROE: 19.9% vs. 17.6%

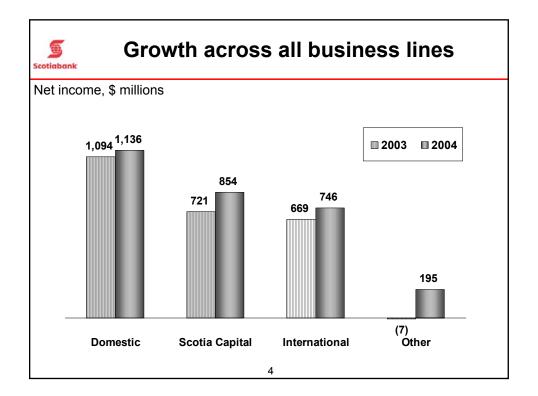
Provision for credit losses: \$390 mm vs. \$893 mm

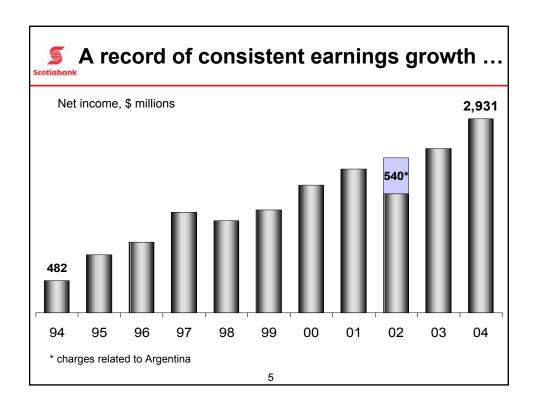
### **Strong Capital Ratios**

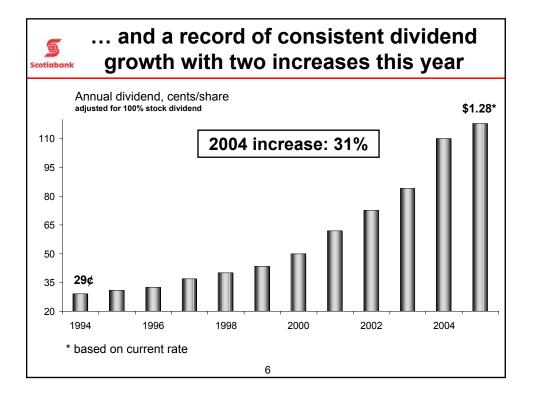
■ TCE: 9.7% vs. 8.9%

### **Another Dividend Increase**

+2 cents to 32 cents/quarter effective Q1/05









## **Exceeded our 2004 performance targets**

	<u>2004</u>		<u>Target</u>
ROE	19.9%	VS.	16-19%
EPS Growth	20.5%	VS.	10-15%
Productivity	56.0%	VS.	<58%



## **Performance Review**

Sabi Marwah Senior Executive Vice-President & Chief Financial Officer

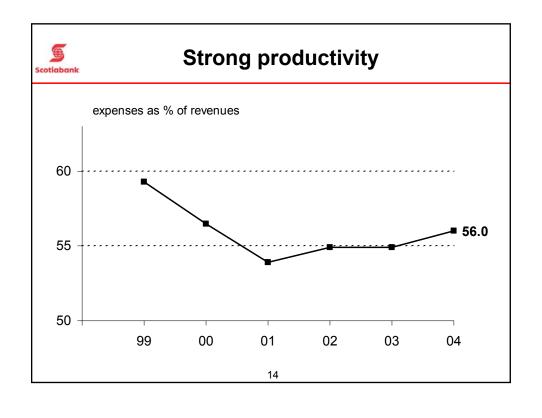
Results negatively impacted by stronger Canadian dollar					
\$ millions Q4 / Q3	Q4 / Q4		2004 / 2003		
(28)	(49)	- Net Interest Income	(321)		
(21)	(19)	Other Income	(212)		
(49)	(68)	Total Revenue	(533)		
20	37	Expenses	227		
(22)	(22) (22) Net income (210)				
(2c)	(2c)	EPS impact (cents)	(21c)		
9					

Underlying revenue growth in 2004						
\$ millions <u>Change</u>						
	<u>2004</u>	<u>2003</u>	<u>\$</u>	<u>%</u>		
Reported	10,185	10,165	20	-		
Impact of Stronger Canadian dollar	533		533			
Impact of AcG 13	49		49			
Underlying	10,767	10,165	602	6		
Other Income	4,512	4,015	497	12		
Net Interest Income	6,255	6,150	105	2		
10						

Scotlabank	Cont	inued pressure on	margin	S
Q4/04	vs. Q3/04		2004	vs. 2003
2.12%	(3) bps	Net interest margin	2.16%	(7) bps
	-	Due to:		_
	(1)	Canadian currency (ex. Ac	G 13)	(9)
	(3)	Foreign currency (ex. AcG	13)	3
	1	AcG 13/Other		(1)
		11		

Solid growth in other income						
\$ millions Q4 / Q3	Q4 / Q4		2004 / 2	2003		
(39)	(11)	Reported	305	8%		
21	19	Impact of stronger Canadian \$	212			
7	3	Impact of AcG 13	(20)			
(11)	11	Underlying	497	12%		
(52)	(12)	Securities Gains	318			
(6)	(4)	Retail/Discount Brokerage	55			
(8)	13	Deposit & Payment services	53			
1	1	Card Revenues	27			
(7)	(15)	Credit Fees	(101)			
33	6	Other	(47)			
(39)	(11)	12	305	8%		

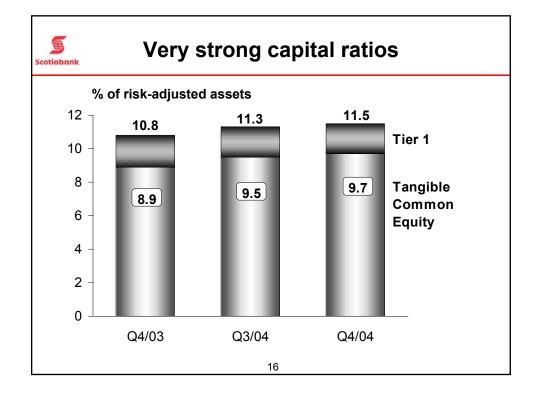
Scotlabank		Higher expenses		
\$ millions Q4 / Q3	Q4 / Q4		2004	2003
(11)	(33)	Reported	131	2%
20	37	Impact of stronger Canadian dollar	227	
9	4	Underlying	358	6%
(11)	18	Pension & employee benefits	88	
(37)	(12)	Stock & performance-based comp.	70	
12	13	Mortgage costs/Advertising/Dominican Republic	47	
14	8	Technology	34	
9	(20)	Severance	(25)	
2	(40)	Other	(83)	
(11)	(33)	13	131	2%





## Lower deduction for non-controlling interest

\$ millions		
Change		Change
Q4/04 vs. Q4/03	Non-controlling interest	2004 vs. 2003
1	Issuance of BaTS securities	14
-	Inverlat	(69)
(4)	Other	(16)
(3)	Total	(71)
1	Preferred dividends*	(23)
* excluding redemption	n premiums 15	





## Increase in unrealized securities gains

Φ.	mi	llio	ne

_	Emerging	Market	Debt
		Mainet	

- Fixed Income
- Equities

Q4/04	Q3/04	Q4/03
507	451	512
39	(2)	27
502	438	164
1,048	887	703

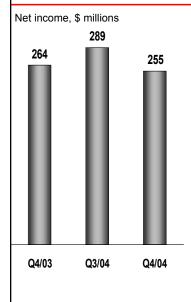
17



## **Business Line Results**



## Domestic - strong asset growth offset by lower margins



- Net income
  - down 3% yr/yr, 12% qtr/qtr
- Revenue up 4% yr/yr
- Strong asset growth
  - residential mortgages up 15% vs. Q4/03
  - revolving credit up 17% vs. Q4/03
  - core deposits up 18% vs. Q4/03
- Lower interest margin
- Expenses up 5% qtr/qtr
  - higher performance-based compensation, technology, severance and advertising
- Provisions up \$26 mm yr/yr



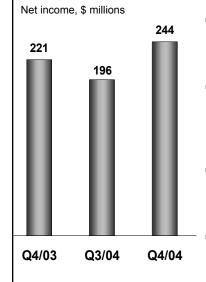
## Market share gains in Canada

All	indu	stry	mar	ket	sha	re

	September 2004 (%)	vs. September 2003 (bps)
Residential mortgages	12.1	+52
Chequing & savings	10.1	+26
Business current accounts	13.8	+70



## Scotia Capital – credit quality continues to improve



#### Net income

- up 10% yr/yr, 24% qtr/qtr
- record results in several areas

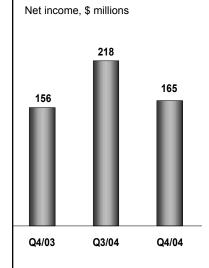
### Lower provisions

- Net recovery in Q4/04 of \$25 mm vs. net provisions of \$22 mm in Q4/03, \$28 mm in Q3/04
- Revenue down 14% yr/yr, 8% qtr/qtr
  - lower lending volumes
  - decreased underwriting fees
- Expenses down 18% yr/yr, 19% qtr/qtr
  - lower performance-based compensation

21



# International – negative impact of foreign currency translation



### Net income

- up 6% yr/yr, down 24% qtr/qtr
- foreign currency translation reduced
   2004 net income by \$112 mm

#### Caribbean

- growth in retail lending volumes
- higher provisions related to hurricanes

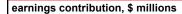
#### Latin America

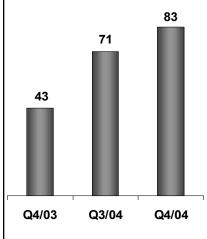
- Inverlat & Chile up strongly
- offset by lower securities gains

#### Asia

net income down qtr/qtr







- Net contribution rose to \$83 mm Q4/04
- Underlying revenues up 10% qtr/qtr
  - growth in retail lending & deposits
  - higher margins
- Expenses relatively flat

23



### **Risk Review**

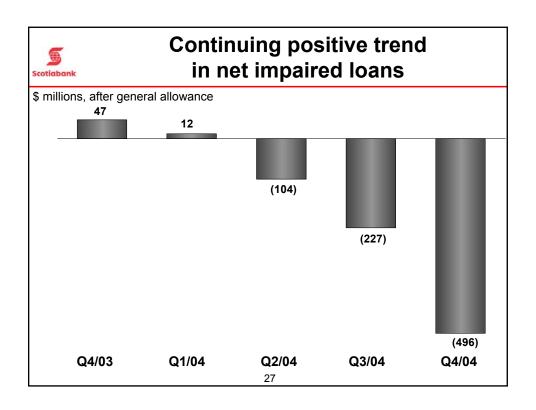
Warren Walker Executive Vice-President Global Credit Risk Management



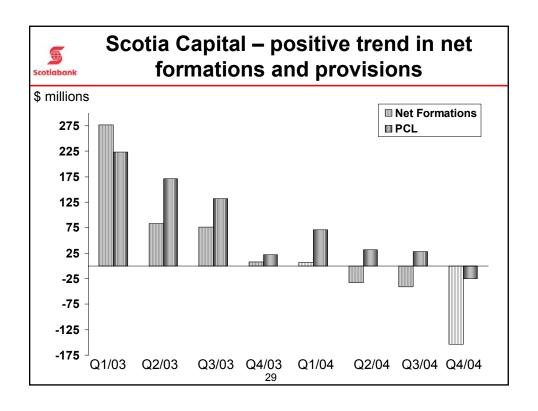
### Credit risk overview

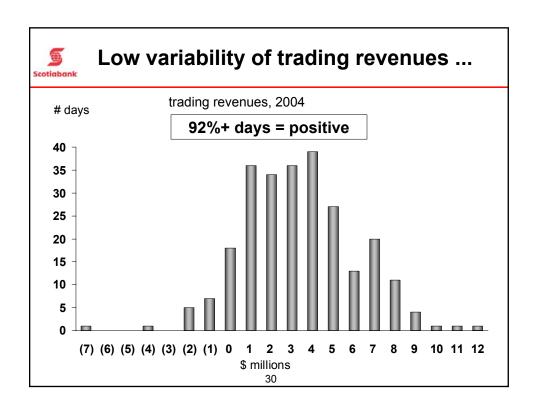
- Lower gross impaired loans: \$2.2 B
  - down \$815 mm vs. Q3/04
- Lower net impaired loans: \$(496) mm (after general allowance)
  - down \$269 mm vs. Q3/04
  - down \$543 mm vs. Q4/03
- Lower specific provisions: \$90 mm
  - down \$10 mm vs. Q3/04
  - down \$30 mm vs. Q4/03
- \$100 mm release of general allowance in 2004

Negative net formations this quarter					
\$ millions					
Domestic					
- Retail	72				
- Commercial	(2)				
	70				
International	(3)				
Scotia Capital					
- Canada	(47)				
- U.S.	(88)				
- Europe	(19)				
	(154)				
Total	<b>(87)</b>				

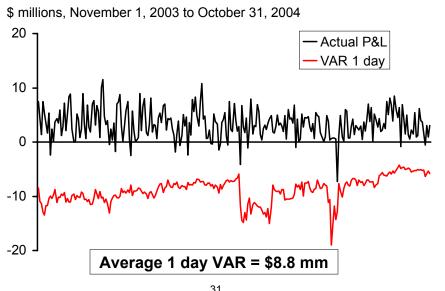


Scotlabank	Significant reduction in specific provisions in 2004				
\$ millions <b>Q4/04</b>	Q3/04		<u>2004</u>	2003	
74	70	Domestic	317	272	
43	2	International	70	137	
		Scotia Capital:			
(10)	20	- U.S.	54	270	
(15)	8	- Other	52	279	
(2)	-	Other	(3)	(1)	
90	100		490	957	
-	-	Argentina	-	(64)	
90	100	Total	490	893	









## Scotlabank

## **Risk summary**

- Much improved credit quality
- Market risk well controlled
- Expect further release of general allowance



### **Outlook**

Rick Waugh
President & Chief Executive Officer

33



## **Outlook**

## Continuing challenges

- strong Canadian dollar
- weak corporate borrowing
- margin compression

## Opportunities

- 3 growth platforms
- strong capital & reserves



## 2005 targets

■ EPS growth: 5-10%

■ ROE: 17-20%

productivity ratio – below 58%

maintain strong capital ratios and credit ratings

35



This document includes forward-looking statements which are made pursuant to the "safe harbour" provisions of the United States Private Securities Litigation Reform Act of 1995. These statements include comments with respect to our objectives, strategies, expected financial results (including those in the area of risk management), and our outlook for our businesses and for the Canadian, U.S. and global economies. Forward-looking statements are typically identified by words or phrases such as "believe," "expect," "anticipate," "intent," "estimate," "may increase," "may fluctuate," and similar expressions of future or conditional verbs such as "will," "should," "would" and "could."

By their very nature, forward-looking statements involve numerous assumptions, inherent risks and uncertainties, both general and specific, and the risk that predictions and other forward-looking statements will not prove to be accurate. The Bank cautions readers not to place undue reliance on these statements, as a number of important factors could cause actual results to differ materially from the estimates and intentions expressed in such forward-looking statements. These factors include, but are not limited to, the economic and financial conditions in Canada and globally; fluctuations in interest rates and currency values; liquidity; the effect of changes in monetary policy; legislative and regulatory developments in Canada and elsewhere; the accuracy and completeness of information the Bank receives on customers and counterparties; the timely development and introduction of new products and services; the Bank's ability to complete and integrate acquisitions; the Bank's ability to attract and retain key executives; reliance on third parties to provide components of the Bank's business infrastructure; unexpected changes in consumer spending and saving habits; technological developments; consolidation in the Canadian financial services sector; changes in tax laws; competition; judicial and regulatory proceedings; acts of God, such as earthquakes; the possible impact of international conflicts and other developments, including terrorist acts and war on terrorism; and the Bank's anticipation of and success in managing the risks implied by the foregoing. A substantial amount of the Bank's business involves making loans or otherwise committing resources to specific companies, industries or countries. Unforeseen events affecting such borrowers, industries or countries could have a material adverse effect on the Bank's financial results, businesses, financial condition or liquidity. These and other factors may cause the Bank's actual performance to differ materially from that contemplated by forward-looking stateme

The Bank cautions that the foregoing list of important factors is not exhaustive. When relying on forward-looking statements to make decisions with respect to the Bank, investors and others should carefully consider the foregoing factors, other uncertainties and potential events. The Bank does not undertake to update any forward-looking statements, whether written or oral, that may be made from time to time by or on behalf of the Bank.

Additional information relating to the Bank, including the Bank's Annual Information Form, can be located on the SEDAR website at www.sec.gov.