



INDIA BRANCHES

Covid – 19 Pandemic update

Our esteemed customers of both the branches are aware of the disruption caused by the lock-down imposed by various Government departments and local authorities, due to Covid – 19 Pandemic.

As the lock-down has disrupted various services such as transport, courier and other allied services, you may face some inconvenience in certain aspects of our service delivery. Similarly, on occasions, we may be unable to keep the branch open for the normal timings. On some occasions, keeping the branch open may also be a challenge.

However, please note that we are taking all steps to ensure your transactions are handled by us in the same way as earlier, and every effort will be made to avoid any service quality related disruptions. Where possible, we request you to reach out to your Relationship Managers to plan your requirements in advance, to avoid situations such as non-availability of staff in branches, delay in receiving your request due to non-availability of courier services etc.

We assure you of our most attentive service as always. We are looking forward to your cooperation in these difficult times.

Branch Manager/s.

Mumbai & Delhi