

Automated Telephone Service Quick Reference Guide

Here's how to get started.
Call us at 1 800 263-3430



Press

1

▶ Hear S&P/TSX Composite Index and Dow Jones Industrial Average

Indices

2

Quotes

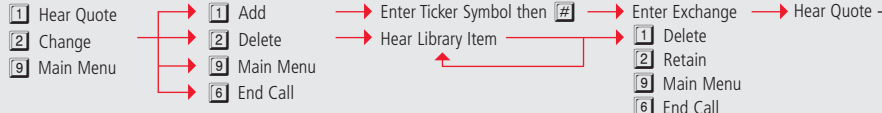
▶ Enter Ticker Symbol then



3

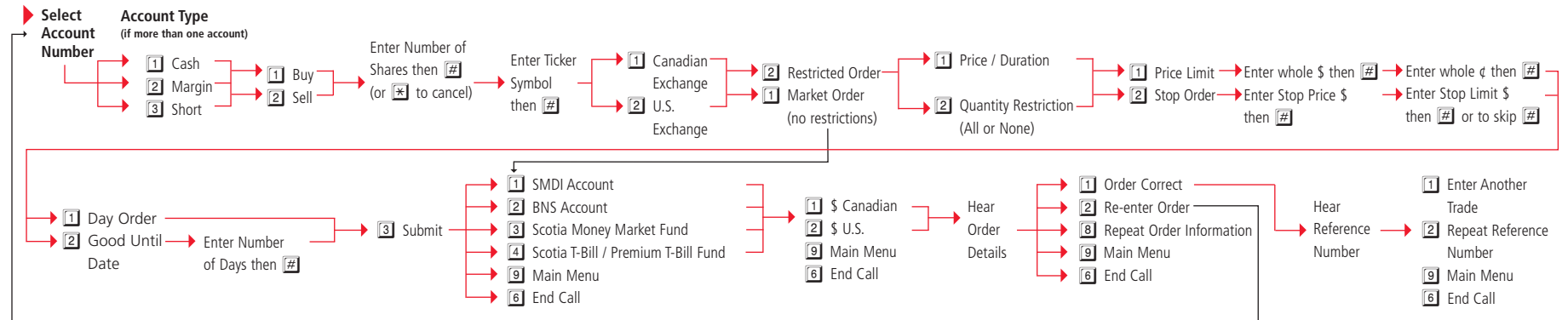
Personal Library

▶ Hear Personal Library



4

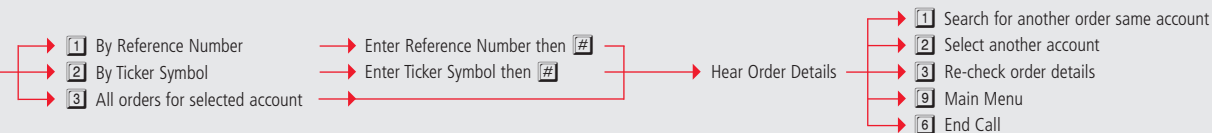
Place an Order



5

Order Status

▶ Select Account Number



6

Change Your Password

▶ Enter New Access Code then # → Re-enter New Access Code then # → Main Menu

7

TeleScotia ▶ Exit to Scotiabank Telephone Banking

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Direct Investing

ScotiaMcLeod

How to enter information:

Use these codes to enter information Press # after completing each entry.

To enter a letter for ticker symbol:

A - 21	H - 42	O - 63	V - 83
B - 22	I - 43	P - 71	W - 91
C - 23	J - 51	Q - 74	X - 92
D - 31	K - 52	R - 72	Y - 93
E - 32	L - 53	S - 73	Z - 94
F - 33	M - 61	T - 81	• - *
G - 41	N - 62	U - 82	

To enter a stock exchange:

TSX	1
TSX Venture	2
AMEX	3
New York	4
NASDAQ	5
OTC Bulletin Board	6