



## SCOTIABANK TRINIDAD AND TOBAGO LIMITED

### MEDIA RELEASE

July 17, 2023

### Scotiabank named the Best Bank in Trinidad and Tobago at Euromoney's Awards for Excellence 2023.

Scotiabank has been recognised as Trinidad and Tobago's Best Bank, at the Euromoney Awards for Excellence (Country Category) 2023. Established in 1992, the Euromoney Awards for Excellence were the first of their kind in the global banking industry.



In commenting on the Bank's achievement, Gayle Pazos – Senior VP and Managing Director, Scotiabank Trinidad and Tobago indicated "This award is very exciting to us as it's our first Euromoney recognition! We remain dedicated to our customers and offering them a best-in-class banking experience. Congratulations to our hard-working team as they continue to operate with a customer-first mindset. This accolade follows a bumper 2022, where we copped 3 Best Bank/Bank of the Year in Trinidad and Tobago titles."

"We're also tremendously grateful to our customers who continue to place their trust in us. Their ongoing feedback empowers us to build a better bank, introducing new services, products and tools that help make banking with us easier." Pazos concluded.

Highlights of the recognition include the Bank's progress in transforming its business digitally, with continuous features added to the Scotia Caribbean Mobile App, including the launch of [Scotia SelectPay™](#), the introduction of [Scotia eCom+™](#), the bank's e-commerce solution and [Digital Account Opening](#). These advancements saw non-branch transactions increasing by 34% and digital adoption hit 51%.

Louise Bowman – Editor of Euromoney said the following about the 2023 Country Awards - We seek the best of the best in all countries offering banking services. As every year, size is important but certainly not paramount. Profitability is vital, but so is an ability to demonstrate growth, relative outperformance compared with peers and the ability to adapt to changing market conditions and/or client needs. We look at the achievements that show that your bank, rather than any other, is the best-run bank in your country." Read more about Euromoney's 2023 Awards for Excellence [here](#).

#### About Scotiabank

Scotiabank is a leading bank in the Americas. Guided by our purpose: "for every future", we help our customers, their families and their communities achieve success through a broad range of advice, products and services, including personal and commercial banking, wealth management and private banking, corporate and investment banking, and capital markets. With a team of over 90,000 employees and assets of over \$1.3 trillion (as at April 30, 2023), Scotiabank trades on the Toronto Stock Exchange (TSX: BNS) and New York Stock Exchange (NYSE: BNS). For more information, please visit <http://www.scotiabank.com> and follow us on Twitter @Scotiabank.

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