



SCOTIABANK TRINIDAD AND TOBAGO LIMITED

MEDIA RELEASE

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Scotiabank expands Mobile App features.

Scotiabank continues to make significant investments in its digital banking options, with new features recently added to the Scotia Caribbean Mobile App.

“Over the past year, we have seen an increase of 660,000 more online and mobile transactions and now with these expanded Mobile App features, customers can do even more of their banking safely and conveniently, 24/7.” stated Gayle Pazos, SVP and Managing Director, Scotiabank Trinidad and Tobago.

A few of the new capabilities available on the Scotia Caribbean Mobile App include:

- Transfer funds to your loan accounts – You can transfer from your deposit account to your loan account to make a loan pre-payment, for up to 2 future payments.
- Transfer funds to someone else’s loan accounts – You can transfer from your Scotiabank deposit account to another customer’s loan account, for example a friend or family member to make a payment.
- Quick actions for credit card payments - Minimum Payment, Statement Balance, Outstanding Balance and Other options are now available.
- Redesigned flow that help customers conduct transactions faster. For example – you can now easily search your recipients list while executing a transfer to others.

“These new features have been requested by our customers, so we’re really excited to be able to bring them these added conveniences. As Trinidad & Tobago’s Best Bank 2021 by Global Finance, we remain committed to continuous improvement and listening to our customers’ needs.” Pazos continued.

“[How to guides](#) for these added features as well as paying bills and your credit card, transferring funds and so much more are available on our website. If you’re not yet using the Scotia Caribbean Mobile App, I encourage you to sign up today to see how easily it fits into your everyday life. It takes just a few minutes and from sign in to sign out, your financial information and privacy are protected by multiple layers of security.” she concluded.

The Scotia Caribbean Mobile App allows for biometric sign in, through fingerprint or face recognition and is the only banking App locally to provide this enhanced security option. Other security features include data encryption to keep customers’ financial information safe; multi-factor authentication verifies their identity, and notifications keep customers aware of their transactions.

About Scotiabank

Scotiabank is a leading bank in the Americas. Guided by our purpose: “for every future”, we help our customers, their families and their communities achieve success through a broad range of advice, products and services, including personal and commercial banking, wealth management and private banking, corporate and investment banking, and capital markets. With a team of approximately 90,000 employees and assets of approximately \$1.1 trillion (as at April 30, 2021), Scotiabank trades on the Toronto Stock Exchange (TSX: BNS) and New York Stock Exchange (NYSE: BNS). For more information, please visit <http://www.scotiabank.com> and follow us on Twitter @ScotiabankViews.