Scotiabank

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Scotiabank named Trinidad and Tobago's Best Bank 2022. -3rd consecutive year the Bank has received this recognition.

Scotiabank has once again been recognised as Trinidad and Tobago's Best Bank, this time for 2022 by Global Finance Magazine (New York), which selects the best financial institutions around the world every year and is a trusted standard of excellence.

In commenting on the Bank's achievement, Gayle Pazos – Senior VP and Managing Director, Scotiabank Trinidad and Tobago indicated "Our team continues to look for better ways to serve and drive customer engagement, we do this by connecting regularly,



anticipating customers' changing needs and enhancing capabilities to provide better customer experiences. A heartfelt congratulations to all Scotiabankers on this well-deserved recognition. Proud to see us recognized again as the Best Bank in Trinidad and Tobago."

"I also express our sincere thanks to our customers for their trust in us during the ongoing uncertainties, this award provides the motivation for us to continue to do more to deliver improved value to our customers." Pazos continued.

Highlights of this year's recognition include the Bank's progress in transforming its business digitally, with continuous features added to the Scotia Caribbean Mobile App, including the launch of Scotia SelectPayTM, significant improvements in e-commerce services and new to market enhancements such as online account opening and the Bank's very own Inter-Payment Gateway (IPG) Solution.

Joseph D. Giarraputo, publisher and editorial director of Global Finance said the following about the 2022 awards - "...corporate leaders face a new set of challenges concerning the choice of their banking relationships. Following on the enormous difficulties wrought by the pandemic, these changes demand increased attention to global commercial relationships. Our awards support decision-makers in selecting the best financial partners." Read more about the 2022 Global Finance Best Bank awards here.

About Scotiabank

Scotiabank is a leading bank in the Americas. Guided by our purpose: "for every future", we help our customers, their families and their communities achieve success through a broad range of advice, products and services, including personal and commercial banking, wealth management and private banking, corporate and investment banking, and capital markets. With a team of approximately 90,000 employees and assets of approximately \$1.2 trillion (as at January 31, 2022), Scotiabank trades on the Toronto Stock Exchange (TSX: BNS) and New York Stock Exchange (NYSE: BNS). For more information, please visit http://www.scotiabank.com and follow us on Twitter @ScotiabankViews.

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