



# GLOBAL WEALTH & INSURANCE INVESTOR DAY

**September 25, 2013** 



## **Global Wealth & Insurance**



Investor Day
September 2013

#### **Global Wealth**

Barb Mason
Executive Vice President
Global Wealth Management

## Agenda

The business today

Canada – strategies for growth

International – strategies for growth

Key takeaways



### Full Spectrum of Businesses

#### **Global Asset Management**

 12 asset management companies servicing retail and institutional clients across Scotiabank footprint







#### **Global Distribution**

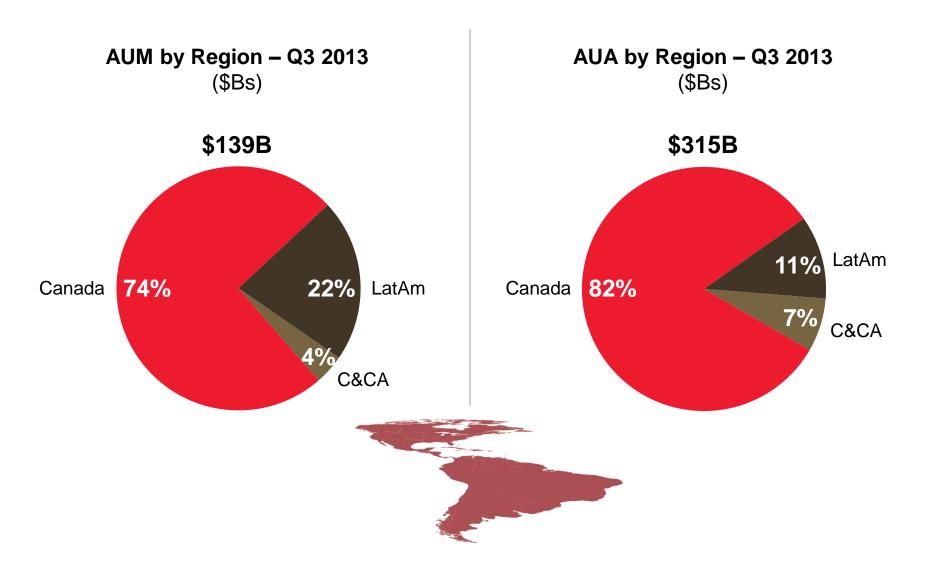
- Broad suite of capabilities in 19 countries:
  - private client
  - full-service brokerage
  - online brokerage
  - independent advisory
  - pensions



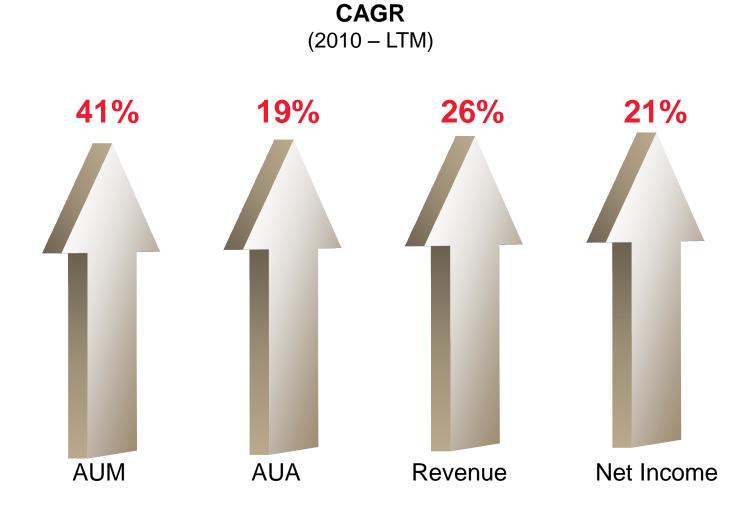




#### Scale in Canada and Building Scale in LatAm



### Solid Growth Delivered on Multiple Fronts



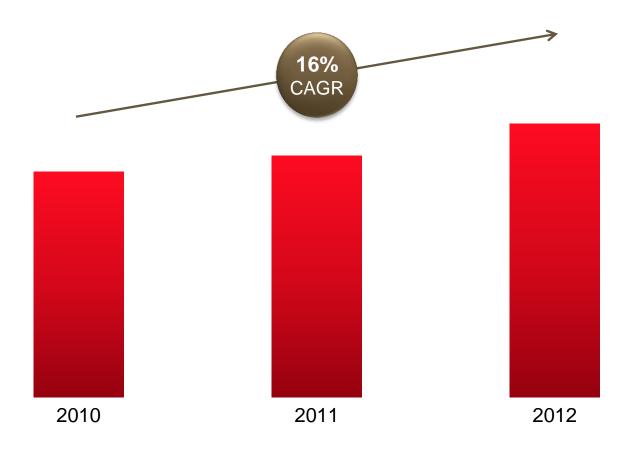
#### Scale and Market Position Achieved in Canada

	2006	2013
ScotiaFunds annual net sales	(\$0.2B)	\$2.8B
Mutual funds market share	2.8%	8.4%
% assets in advisory from \$1MM+ households		65%
Online brokerage ranking (DARTs)	#6	# <b>4</b>



# Increasing Referrals from Canadian Banking Contributing to Growth

#### **Assets Referred to Wealth Advisory**



Source: Internal Data

## Momentum Building in International

Early Success	2010		2013
Assets under management	\$16B	<b>&gt;</b>	\$35B
Peru mutual fund market share	16%		17%
Assets under administration	\$39B		\$57B
Pension market share			
■ Dominican Republic			25%
Peru Peru			27%
Colombia			13%

Only Just Begun	2013
Chile mutual fund market share	5%
Mexico mutual fund market share	5%

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### Canada – Strategies for Growth

# Canada: Our Biggest Near-Term Opportunity



Capture upside in retail bank client base

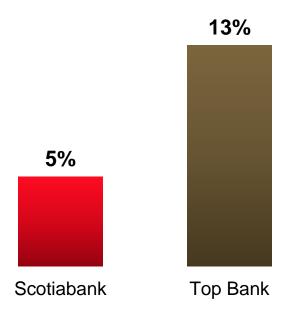
Grow HNW franchise and deepen penetration

Build a global asset management platform Build out institutional business

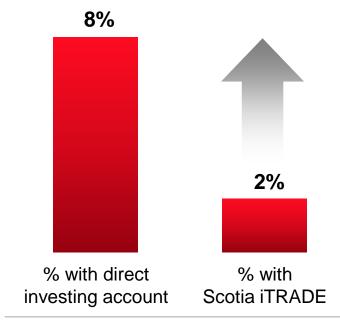


### Capture Upside from Retail Bank

## % of Households Holding Mutual Funds at FI



#### Online Brokerage

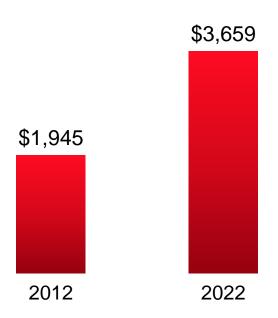


Scotiabank Households



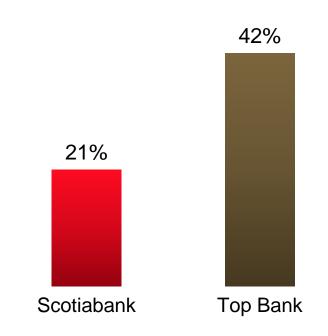
#### Grow HNW Franchise and Deepen Relationships





**Growing segment** 

# % \$1MM+ Households with Investment Relationship at Fl<sup>2</sup>



**Underpenetrated** 



<sup>&</sup>lt;sup>1</sup> Source: Investor Economics 2013 Household Balance Sheet



#### Build a Global Asset Management Platform

**Expand** Expansion of portfolio management bench **Build** Build out global core/U.S. equities **Utilize** Utilize global capabilities cross-border **Target** Targeted M&A

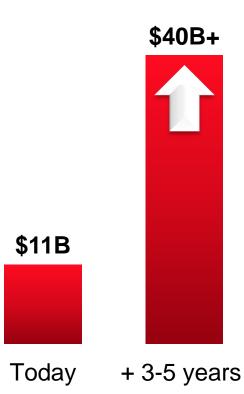




#### **Build Out Institutional Business**

- Cross-sell into global client base
- 3 target segments
  - Global Equities
  - Fixed Income
  - Alternative
- Targeted M&A





**AUM** 

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#### International – Strategies for Growth



Leverage Scotiabank footprint to grow asset management



Capitalize on growth in HNW segment



Capture mass market pension flows

Multiple Levers to Drive Growth





# Leverage Scotiabank Footprint to Grow Asset Management

	Mid Term		
		Mutual Fund AUM Growth 2012-2015 <sup>1</sup>	Retail & Premium Banking Branches <sup>2</sup>
Mexico			
L Chile		40.400/	4 000 .
Peru		12-16%	1,000+
<b>Colombia</b>	<b>I</b>		

Long Term			
		Mutual Fund AUM Growth 2012-2018 <sup>1</sup>	
China		11%	
Thailand		13%	



#### Capitalize on Growth in HNW Segment

Country / Region		HNW Asset Growth 2012 – 2015
Mexico		18%
Peru		17%
LatAm & Caribbean	<b>&gt;</b>	16%

- Leverage corporate/commercial relationships
- Regional centres of excellence
- Investment in specialized expertise
- Seamless coordination onshore/offshore





# Capture Increasing Flows in Mass Market Pension Business



Mandatory nature of flows

Presence in high growth markets

Favourable demographics

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### **Expect Continued Double Digit Earnings Growth**





## **Global Wealth & Insurance**



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#### **Canadian Wealth Management Advisory**

Glen Gowland Senior Vice President & Head Canadian Wealth Management Advisory

## Agenda

The business today

A differentiated business model

Future drivers of growth



### Canadian Wealth Advisory at a Glance

#### $AUA^{1} = $164B$

#### 1,700 Advisors

- ScotiaMcLeod Full Service Brokerage, HNW
- HollisWealth (formerly DundeeWealth)
   Independent Financial Planning, MA
- Private Investment Counsel Discretionary Investment Solutions, HNW
- WaterStreet
   Family Office, UHNW





#### 200+ Professionals

**HNW-Focused Teams of Experts** 

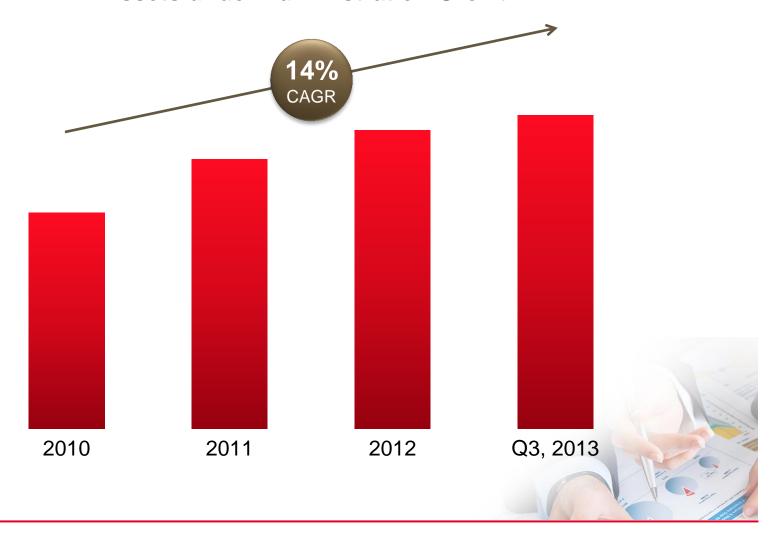
- Private Banking
- Scotiatrust
- Financial Planning
- Tax Services
- Insurance



Critical mass and a robust offering in the marketplace

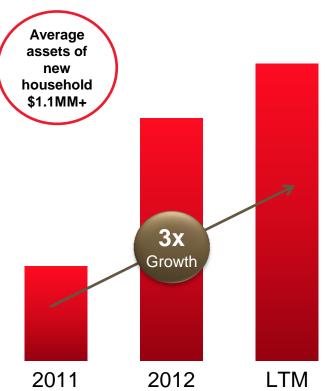
#### Successful Track Record of Growth

#### **Assets under Administration Growth**

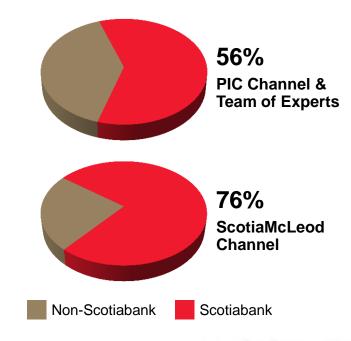


#### Growth Driven by Client Acquisition & Share Gains





## Share of Client Investable Assets (%)





27

Source: Internal data

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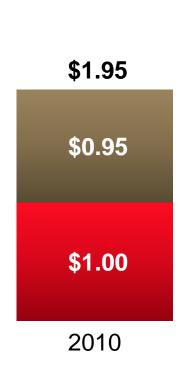


### What Sets Us Apart from Competitors?



Broadest choice of advisor and wealth solutions available to clients

#### Strong Ability to Consolidate Bank Referred Assets





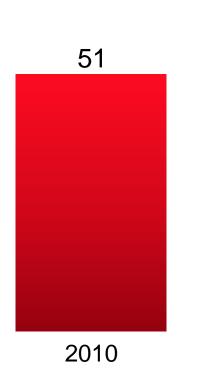
Our model is working

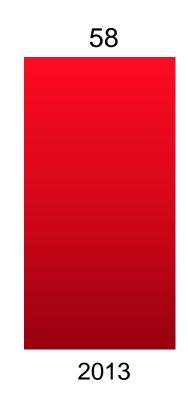
Source: Internal data

## **Increasing Client Loyalty**

#### 'Top Box' Loyalty Index Score

(ScotiaMcLeod, PIC, Private Banking, Scotiatrust)





Our model is working

## Agenda

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## Strategies to Capture and Grow Market Share



Drive client acquisition, retention, and depth of relationship

#### A Closer Look – Expand Advisor Productivity

#### Recruiting the **Right** Advisors

- Deliver holistic wealth solutions
- · High net worth client focused
- External growth orientation

118 wealth advisors recruited since 2010



#### Investing in the **Right** Enablers

- Technology investments focused on advisor productivity
- Build once and deploy across multiple advisory businesses

\$50MM investment in advisor platform enhancements



Build capacity for advisors to do more in the context of our model

Source: Internal Data

#### A Closer Look – Enhance our Integrated Wealth Offer



- Combined local management of wealth advisors and teams of experts
- Advisor teams and clients surrounded by dedicated team of experts
- Operating in Vancouver
- Expanding to 4 additional centres in 2014

Grow cross-sell of our holistic Wealth offering

#### All the Ingredients for Continued Profitable Growth

Key Takeaways

- ✓ Strong track record of growth
- A differentiated business model that is working
- Drive growth through cross-sell, channel choice, and advisor productivity





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### **Global Asset Management**

Jordy Chilcott Senior Vice President & Head Global Asset Management

### Agenda

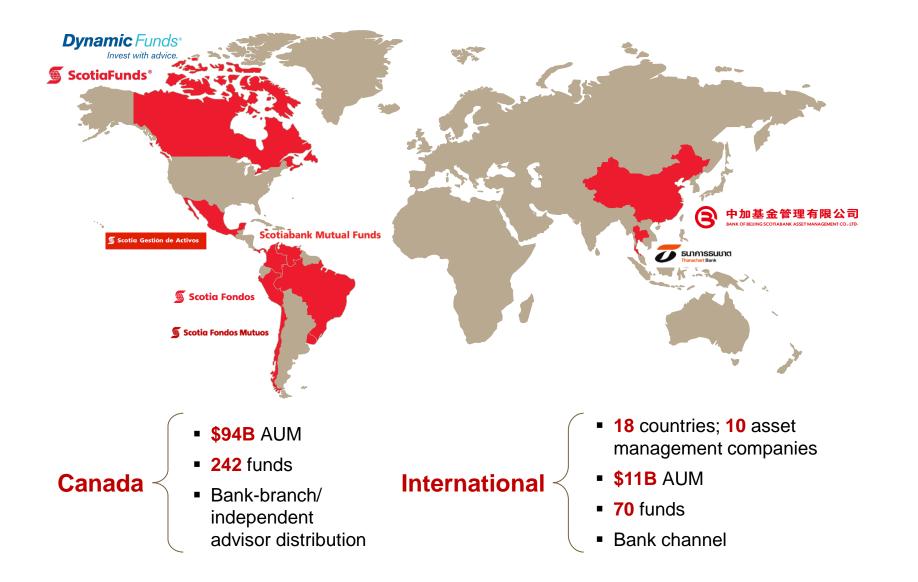
The business today

Our unique advantages

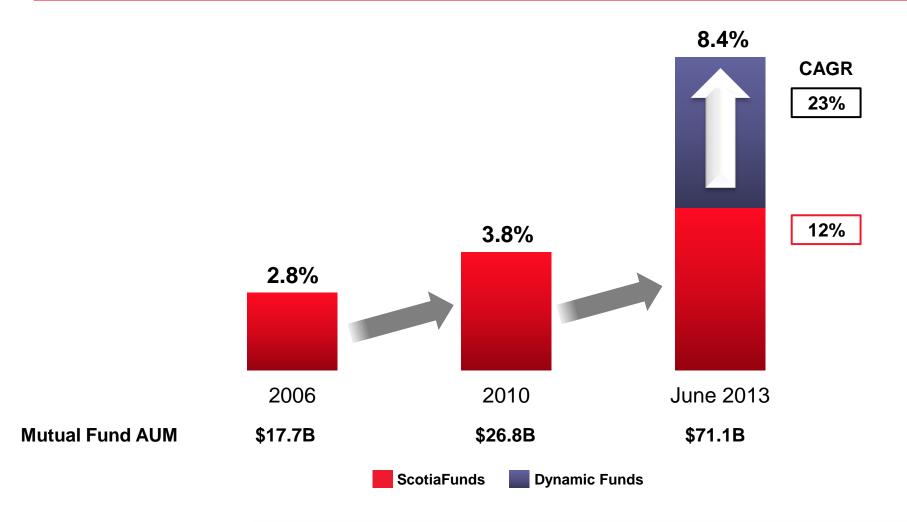
Our growth strategies



### Footprint in Local and Select International Markets



## Tripled Mutual Fund Market Share in Canada, Driven by Organic Growth and Acquisitions



Delivering growth 3x our peer group and 5x industry

40

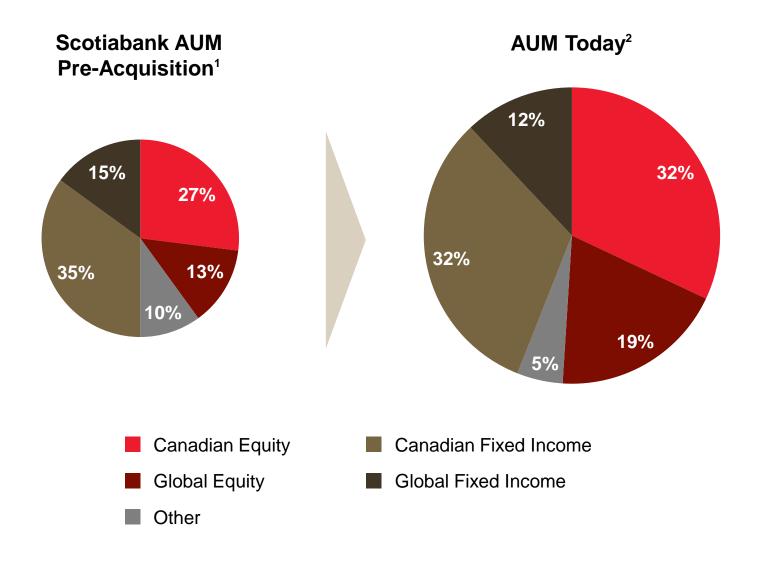
Source: IFIC as of June 2013

### Solid Platform Internationally in Priority Markets

	Current Mutual Fund Market Share <sup>1</sup>	AUM CAGR (2007-2013)
Mexico	5%	14%
Chile	5%	14%
Peru	17%	12%
Colombia	1%	



## Dynamic Acquisition has Increased Portfolio Management Breadth & Depth





### Agenda

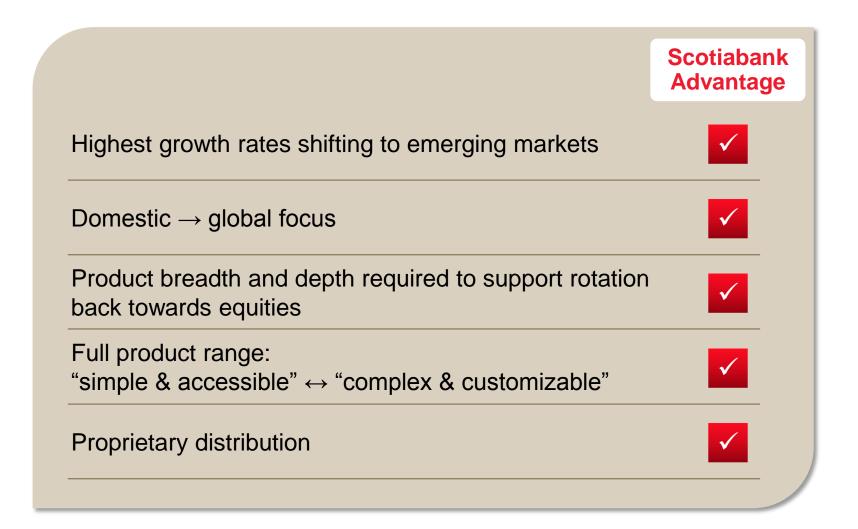
The business today

Our unique advantages

Our growth strategies



### Our Unique Advantages



### Agenda

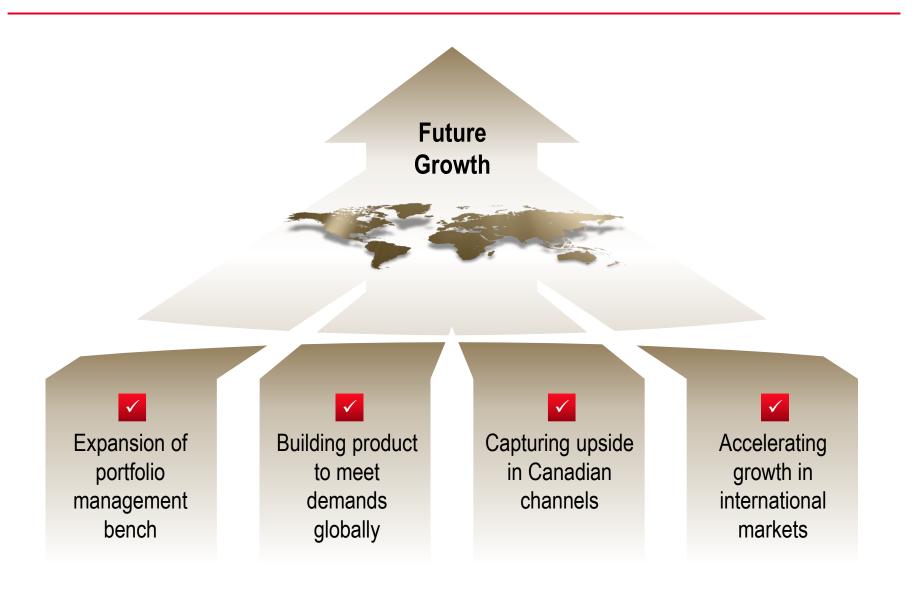
The business today

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### **Future Drivers of Growth**





### Expansion of Portfolio Management Bench

- Improve performance in specific sectors
- Prioritize building of bench Global Core Equity,
   U.S. Core Equity
- Leveraging portfolio management bench strength in Canada and globally to launch cross border products & investment strategies





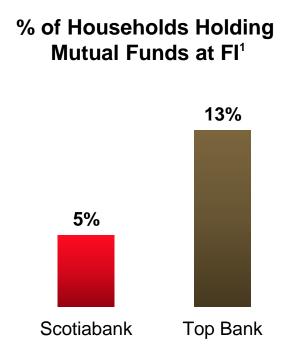
### **Building Product to Meet Demands Globally**

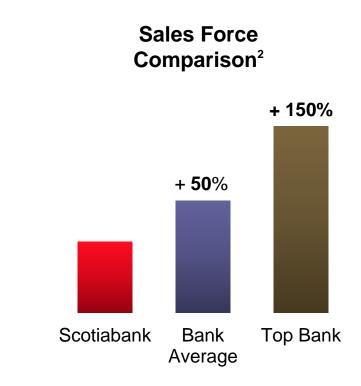
- Capitalizing on the shift to equities
- Delivering differentiated solutions by region/ channel/segment
- Implementing pricing & packaging enhancements





### Capturing Upside in Canadian Channels





- Build mobile sales force
- Enhance sales support and engagement
- Move up-market







### Accelerating Growth in International Markets

- Launch portfolio products
- Focus on premium banking segment
- Leverage portfolio management bench strength
- Execute China joint venture
- Export investment strategies



### Excellent Prospects Globally to Grow Asset Management

Key Takeaways

- ✓ Large upside exists in Canada
- Building out global portfolio management capabilities
- Significant mid- to long-term opportunities in high growth markets





## **Global Wealth & Insurance**



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#### **International Pensions**

Cathy Welling
Senior Vice President & Head
International Wealth & Pensions

## Agenda

Pensions business today

Unique industry opportunity

Our growth strategy



## Our International Pension Business is Different than Canadian Pension Businesses



Pension contributions are government mandated



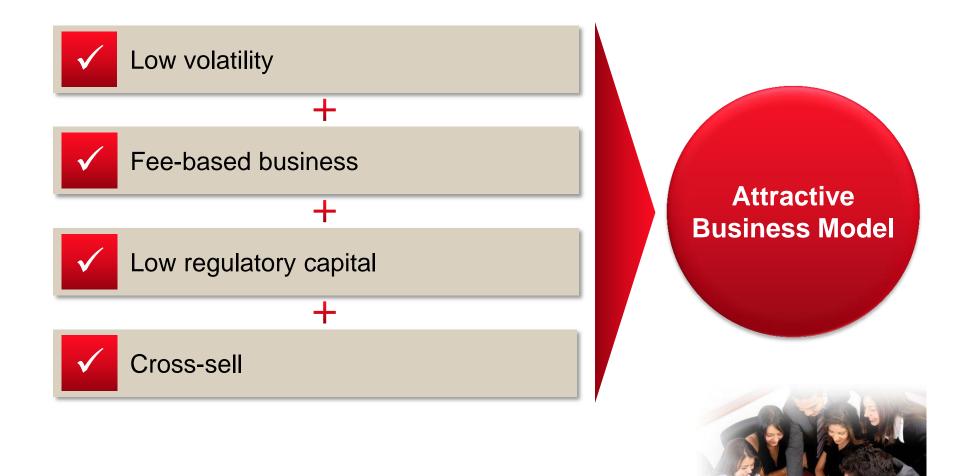
Our focus is on defined contribution systems / mandatory pension savings



Fees for our services are mandated by the industry regulations



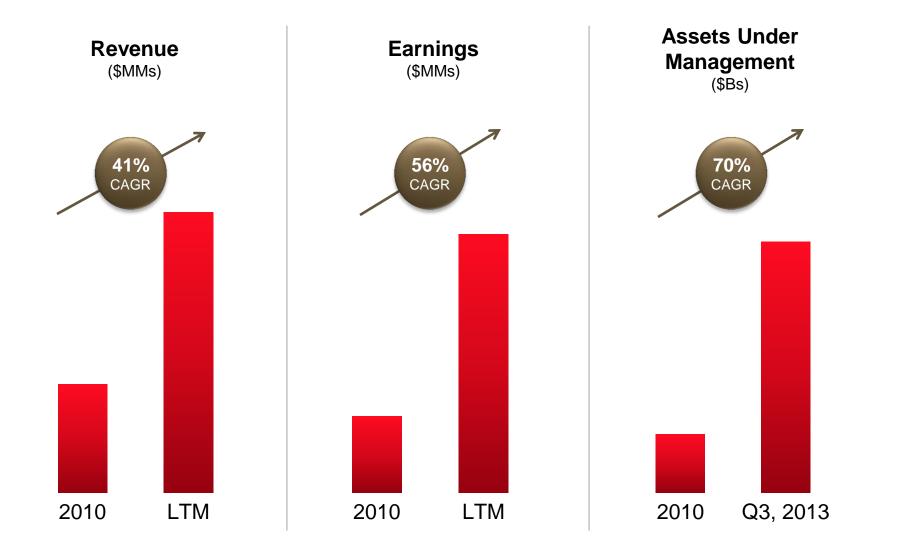
### An Attractive Business Model



### Achieved Scale and Market Position through Acquisitions in Key Growth Areas for Pension Business



### Translating Acquisitions into Sustainable Growth



### Agenda

Pensions business today

Unique industry opportunity

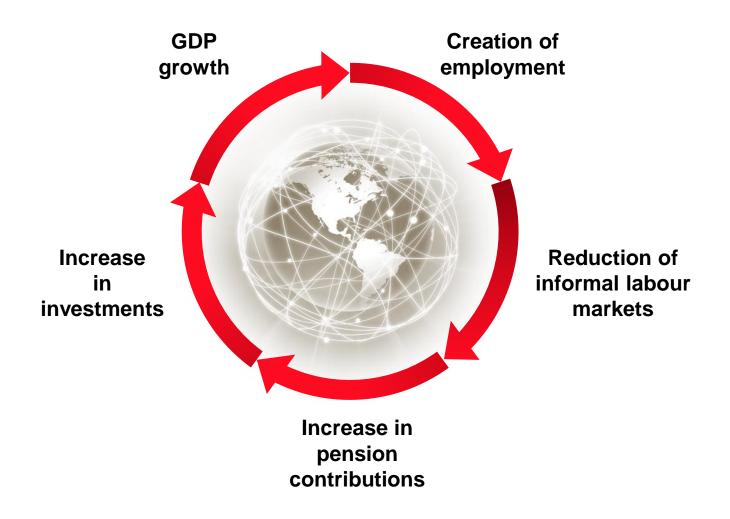
Our growth strategy



### Well Positioned to Capture Favourable Trends

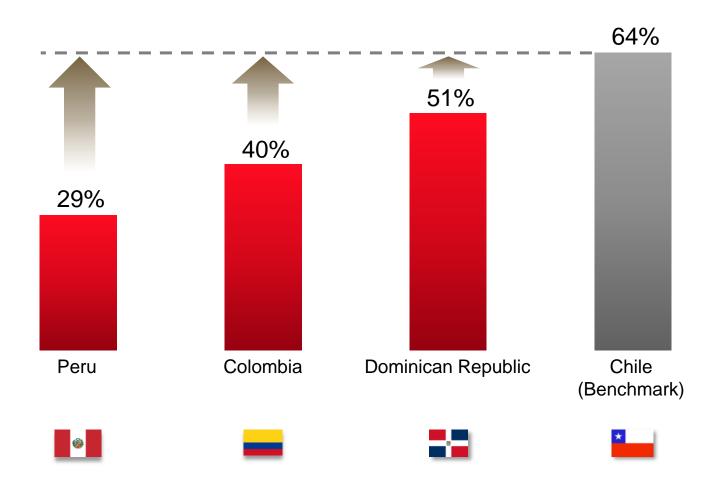


### Positive Growth Cycle in Emerging Economies



### Continued Formalization of Employment will Lead to Significant Client Growth

#### **Share of Formal Jobs in Total Employment in LatAm**





### Agenda

Pensions business today

Unique industry opportunity

Our growth strategy



### Our Growth Strategy



Deliver investment performance and differentiated service



Leverage Bank's LatAm footprint



Ensure effective cost structure and operational efficiency



Targeted acquisitions

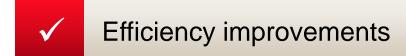


### Key Strategies to Drive Growth in Peru



#### **\$10B AUM**











### Key Strategies to Drive Growth in Colombia



**\$10B AUM** 



Cross-sell



Enhance investment platforms



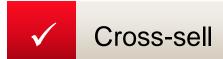


### Key Strategies to Drive Growth in the Dominican Republic



**\$1B AUM** 









### Pensions – The Growth will Continue



- Marketive business model
- Scale in key markets combined with attractive growth potential given:
  - Formalization of labour markets
  - Developing economies and employment growth
  - Favourable demographics
- ✓ Clear growth strategy







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