Scotia Mortgage Protection

Distribution Guide



Surprisingly Simple Insurance™



Distribution Guide

Scotia® Mortgage Protection

Creditor Group Insurance

Life and Critical Illness Insurance (Group Policy G/H XXXXX) for Your Scotiabank Mortgage

Name and address of Insurer:

The Canada Life Assurance Company Creditor Insurance Department 330 University Avenue Toronto, Ontario M5G 1R8

> Phone: 1-800-387-2671 Fax: 416-552-6557

> Creditor Group Insurance

Disability Insurance (Group Policy XXXXX) for Your Scotiabank Mortgage

Name and address of Insurer:

Sun Life Assurance Company of Canada Creditor Insurance Team 227 King Street South Waterloo, Ontario N2L 4B8

> Phone: 1-866-223-2959 Fax: 1-866-923-8353

Name and address of Distributor:

Responsibility of the Autorité des marchés financiers

The Autorité des marchés financiers does not express an opinion on the quality of the product offered in this guide. The insurer alone is responsible for any discrepancies between the wording of the guide and the policy.

2

TABLE OF CONTENTS

NTRODUCTION	5
DESCRIPTION OF THE PRODUCT OFFERED	6
What is Scotia Mortgage Protection?	6
Who can apply for Scotia Mortgage Protection?	6
What loans are eligible?	7
How can You apply for Scotia Mortgage Protection?	7
LIFE INSURANCE	
What is the Life insurance benefit?	7
How much insurance can I buy?	8
Is medical underwriting required?	8
What happens when Refinancing a Mortgage?.	9
What insurance coverage do I have during review of my application by the Insurer?	. 10
Prior Coverage Recognition	
When will my Life insurance benefit not be paid?	. 12
How much does Life insurance cost?	. 12
Premium Rates	. 13
What happens when I replace a Mortgage?	. 14
CRITICAL ILLNESS INSURANCE	. 14
What is the Critical Illness insurance benefit?	. 14
What is a Critical Illness?	. 15
Is medical underwriting required?	. 16
What insurance coverage do I have while the Insurer is reviewing my application?	. 16
Prior Coverage Recognition	. 16
When will my Critical Illness benefit not be paid?	. 17
How much does Critical Illness insurance cost?	. 18
Premium Rates	. 19
DISABILITY INSURANCE	. 20
What is the Disability insurance benefit?	. 20
What is a Disability?	. 20
When do Disability benefits begin and end?	. 20
What if my Disability recurs?	. 22
What happens when both Insureds become Disabled at the same time?	. 22
Is medical underwriting required?	. 22
When will my Disability benefit not be paid?	. 23

3

How much does Disability insurance cost?	23
Premium Rates	. 24
Multiple Coverage	. 25
Premium Reduction	. 25
Terminal Illness Benefit	26
Effective Date of Coverage	26
Termination of Coverage	. 27
REPLACING A MORTGAGE	28
PROOF OF LOSS OR CLAIM	. 28
Notice of Claim and Claim Forms	28
Proof of Claim	28
Rights of Examination	29
Insurer's Response	. 29
Payments until Decision is Made	. 30
How to appeal the Insurer's decision	. 30
HOW TO CANCEL COVERAGE	. 30
OTHER IMPORTANT INFORMATION	. 31
Premium Rate Changes	. 31
Payment of Benefits	. 31
Misstatement of Age	. 31
COVERAGE EXCLUSIONS AND LIMITATIONS	. 32
How to contact the Insurer	. 37
Privacy and Confidentiality	37
Similar Products	38
DEFINITIONS	39
Referral to the Autorité des	
marchés financiers	41
NOTICE OF RESCISSION OF AN INSURANCE CONTRACT	42

INTRODUCTION

What would happen if <u>You</u> died or suffered a Critical Illness or became <u>Disabled</u> before paying off Your Mortgage?

The Bank of Nova Scotia ("Scotiabank"), The Canada Life Assurance Company ("Canada Life") and Sun Life Assurance Company of Canada ("Sun Life") have developed Scotia Mortgage Protection to assist You with Your financial needs in this situation.

Three types of insurance are available:

- Life insurance covers <u>Your</u> outstanding <u>Mortgage</u> balance if <u>You</u> die before paying off <u>Your Mortgage</u>.
- Critical Illness insurance covers <u>Your</u> outstanding <u>Mortgage</u> balance if <u>You</u> are diagnosed with a specified Critical Illness before paying off <u>Your Mortgage</u>.
- <u>Disability</u> insurance covers <u>Your Mortgage</u> payment if <u>You</u> become <u>Disabled</u> before paying off <u>Your Mortgage</u>.

This Distribution Guide was prepared to help You better understand the insurance coverage options that are available to You. It will help You determine if the insurance described fits Your needs.

<u>You</u> may apply for Life, Critical Illness and <u>Disability</u> insurance. The type of insurance <u>You</u> choose is identified on <u>Your</u> Scotia <u>Mortgage</u> Protection Application.

The Life and Critical Illness insurance offered under Scotia Mortgage Protection is provided by The Canada Life Assurance Company under group insurance policy number G/H 60350 issued to Scotiabank. The Disability insurance offered under Scotia Mortgage Protection is provided by Sun Life Assurance Company of Canada under group insurance policy number 57899 issued to Scotiabank.

<u>Your</u> completed Scotia <u>Mortgage</u> Protection Application, the letter confirming <u>Your</u> coverage elections under Scotia <u>Mortgage</u> Protection, this Distribution Guide, the Certificate of Insurance and any letter from the <u>Insurer</u> confirming approval together form the proof that <u>You</u> are <u>Insured</u>. Please keep all documents in a safe place.

<u>Scotiabank</u>, Canada Life and Sun Life can change the terms of the insurance described in this Scotia <u>Mortgage</u> Protection Distribution Guide, including <u>Your</u> premium or the method used to calculate <u>Your</u> premium. We will tell <u>You</u> in writing before we make any changes. <u>You</u> will be deemed to have received such notice on the fifth business day after it is mailed to <u>Your</u> address as it appears on file.

DESCRIPTION OF THE PRODUCT OFFERED

What is Scotia Mortgage Protection?

Scotia <u>Mortgage</u> Protection is an optional insurance product available to <u>Scotiabank Mortgage</u> account customers to provide a financial safety net during times of financial hardship caused by certain health events.

Who can apply for Scotia <u>Mortgage</u> Protection?

To apply for Scotia <u>Mortgage</u> Protection <u>You</u> must meet all of the following criteria on the date of <u>Your</u> application to enrol for insurance:

- You must be a resident of Canada;
- You must be a minimum of 18 and under 65 years of age;
- <u>You</u> must be a <u>Borrower</u>, a co-borrower or a guarantor on a <u>Scotiabank Mortgage</u> account that is in <u>Good Standing</u>; <u>and</u>
- You have agreed to the terms and conditions of the Scotiabank Mortgage account.

If <u>You</u> are applying for <u>Disability</u> insurance coverage, <u>You</u> must also be actively working at least 20 hours per week for wages or expectation of profit and be able to perform the regular duties of <u>Your</u> occupation. If <u>You</u> are a seasonal worker <u>You</u> must have a proven work history and be capable of performing the regular duties of <u>Your</u> job.

You may still apply for Life insurance if You are between 65 and 69 years old if:

- You are Refinancing an existing Mortgage with Scotiabank or obtaining a new Mortgage within 90 days of paying off an existing Mortgage; and
- the existing Mortgage was insured.

Special rules apply in this case. Please see the section *Prior Coverage Recognition* for further details.

A maximum of 2 people can be insured on one Mortgage account.

What loans are eligible?

Scotia <u>Mortgage</u> Protection coverage is only available on a residential <u>Mortgage</u> that is on a property suitable for living in that is either owner-occupied or a non-owner occupied rental property of 4 units or less.

Commercial <u>Mortgage</u> loans and <u>Mortgage</u> investments in self-directed Registered Retirement Savings Plans or Registered Retirement Income Funds are not eligible for Scotia <u>Mortgage</u> Protection coverage.

How can You apply for Scotia <u>Mortgage</u> Protection?

Applying for coverage is simple. <u>You</u> can complete a Scotia <u>Mortgage</u> Protection Application indicating the type(s) of insurance <u>You</u> wish to apply for at <u>Your</u> <u>Scotiabank</u> branch or call us at 1-855-753-4272 between 8:00 a.m. and 8:00 p.m. (ET), Monday to Friday.

You may apply for coverage at the same time You obtain Your Scotiabank Mortgage account or at a later date. A separate Scotia Mortgage Protection Application is required for each Mortgage account that You want to insure.

Once <u>Your</u> application is approved, <u>You</u> will receive a confirmation of coverage and a Certificate of Insurance ("Certificate") that provides full details of <u>Your</u> coverage, including limitations and exclusions.

LIFE INSURANCE

What is the Life insurance benefit?

Provided that <u>You</u> have applied and been approved for Life insurance and <u>You</u> meet the terms and conditions of <u>Your</u> Certificate of Insurance, when <u>You</u> die, the <u>Insurer</u> will pay <u>Scotiabank</u> the insured <u>Mortgage</u> balance(s) owing at <u>Your</u> date of death, up to a maximum of \$750,000 for all of <u>Your</u> insured <u>Mortgage</u> accounts.

If, at the time of application, the total <u>Mortgage</u> exceeds the maximum insurable amount, premiums are only calculated on the insurable amount and the benefit paid is prorated.

If <u>You</u> are jointly insured and one of <u>You</u> is insured under the Prior Coverage Recognition feature and that person dies first, the <u>Insurer</u> will pay the <u>Mortgage</u> balance subject to the limits of the Prior Coverage Recognition feature.

In no case will more than <u>Your</u> insured outstanding balance be paid.

Any insurance coverage on a surviving <u>Insured</u> will stay in place for the remaining outstanding balance, and premiums will be adjusted to reflect the insurance for a single <u>Insured</u>, using the surviving <u>Borrower's</u> age and the amount of <u>Mortgage</u> balance remaining after the first <u>Borrower's</u> claim is paid unless the surviving <u>Borrower's</u> insurance was also limited by Prior Coverage Recognition.

How much insurance can I buy?

The most Life insurance coverage <u>You</u> can have is \$750,000 for all Your Scotiabank Mortgages.

Example:

<u>You</u> already have Life insurance coverage on <u>Mortgages</u> with total outstanding balance of \$400,000 and <u>You</u> apply for Life insurance on a new <u>Mortgage</u>. In this case, the most Life insurance that can be approved for is \$350,000, even if the amount of the new <u>Mortgage</u> is higher.

If <u>Your Mortgage</u> is insured for less than the full amount of <u>Your Mortgage(s)</u>, <u>Your Life</u> insurance benefit will be a portion of <u>Your Mortgage</u> balance. This portion is equal to the percentage of <u>Your Mortgage</u> that was insured on the date <u>You</u> applied.

Example:

<u>You</u> are insured for \$500,000 of <u>Your</u> \$625,000 <u>Mortgage</u>, or 80% (\$500,000 ÷ 625,000). On the date of death, <u>You</u> have \$50,000 remaining on <u>Your Mortgage</u>. <u>Your</u> Life insurance benefit will be 80% of \$50,000, or \$40,000 paid to <u>Scotiabank</u>.

Is medical underwriting required?

Everyone applying for Life insurance coverage must answer the health questions in the Scotia Mortgage Protection application form.

<u>You</u> are approved for Life insurance coverage if <u>You</u> answer 'NO' to all the health questions **and** the total of all of <u>Your</u> insured <u>Mortgages</u> is \$500,000 or less; otherwise further review of the application and approval from the <u>Insurer</u> is required before coverage will begin.

If further review of the application is required, the <u>Insurer</u> will contact <u>You</u> for additional health related questions or to arrange for a free paramedical exam where <u>You</u> may be asked to provide a blood and urine sample.

<u>Your</u> medical information will be kept confidential, and will not be shared with Scotiabank.

What happens when <u>Refinancing</u> a <u>Mortgage</u>?

<u>You</u> are considered to have refinanced <u>Your</u> <u>Mortgage</u> if the balance of <u>Your</u> <u>Mortgage</u> increases. If <u>You</u> <u>Refinance</u> <u>Your</u> <u>Mortgage</u>, insurance coverage terminates and <u>You</u> need to reapply for coverage on the new <u>Mortgage</u> amount. However, <u>You</u> are **NOT** required to answer the health questions on the application for Scotia <u>Mortgage</u> Protection for Life insurance coverage when <u>Refinancing</u>, if:

- You increase Your insured Mortgage account by \$100,000 or less; and
- The total of <u>Your</u> insured <u>Mortgage</u> account after the increase does not exceed \$500,000.

In this case, <u>Your</u> answers to the health questions on <u>Your</u> previous Scotia <u>Mortgage</u> Protection Application, plus any evidence of insurability submitted with respect to that application, shall be deemed to be information relating to the application submitted under the <u>Refinancing</u> option detailed above.

The <u>Insurer</u> will not pay the Life insurance benefit on the additional amount if:

- 1. <u>You</u> die during the first 12 months from the date <u>You</u> reapplied for Life insurance coverage after <u>Refinancing</u>; **and**
- 2. <u>You</u> have received treatment, taken medication or consulted a <u>Doctor</u> or other health care provider, for any health condition, whether diagnosed or not, in the 12 months before <u>You</u> reapplied for <u>Scotia Mortgage</u> Protection Life Insurance; and

3. <u>Your</u> death is a result of, or is related to, any health condition referred to in item 2 above.

If the Life insurance benefit on the additional amount is excluded due to a pre-existing health condition, the benefit payment will be calculated as a percentage of <u>Your</u> outstanding balance.

Example:

At the time of <u>Your Mortgage Refinance</u>, <u>You</u> increase <u>Your Mortgage</u> balance from \$75,000 to \$100,000. <u>Your</u> benefit will be 75% (\$75,000 ÷\$100,000) of <u>Your Mortgage</u> balance on the date of death, if death results from a pre-existing condition. Other benefit limits described in this guide also apply.

The <u>Insurer</u> will limit the amount of the benefit if <u>You</u> increase the amount of <u>Your</u> insurance and commit suicide in the 24 months following the date of the increase. The <u>Insurer</u> will pay an amount equal to the percentage of <u>Your Scotiabank Mortgage</u> account on <u>Refinancing that was original Scotiabank Mortgage</u> account balance as opposed to the percentage that is newly borrowed funds.

What insurance coverage do I have during review of my application by the <u>Insurer?</u>

If <u>Your</u> Scotia <u>Mortgage</u> Protection Application for Life insurance has been submitted to the <u>Insurer</u> for approval and <u>You</u> have already signed <u>Your</u> loan agreement, <u>You</u> will be temporarily insured for death as a result of accidental injury resulting directly from an external, sudden, violent and unintentional cause independent of any illness.

The benefit payable under this provision is limited to the amount the <u>Insurer</u> would have paid had <u>Your</u> Scotia <u>Mortgage</u> Protection Application for Life insurance coverage been accepted.

No benefit is payable under this provision if death is caused directly or indirectly by suicide or self-inflicted injury.

Insurance under this provision will end on the earliest of the following date:

- The 45th day after <u>Scotiabank</u> received <u>Your</u> Scotia <u>Mortgage</u> Protection Application; **or**
- The date the <u>Insurer</u> makes a final decision on <u>Your</u> Scotia <u>Mortgage</u> Protection Application.

Prior Coverage Recognition

If <u>You</u> increase <u>Your</u> existing insured <u>Mortgage</u> balance and <u>You</u> reapply for Life insurance coverage within 90 days of the previous coverage ending, and:

- Your application is declined by the Insurer for health reasons,
- You are over age 65, but less than 70 years of age;

Then the <u>Insurer</u> will recognize <u>Your</u> prior Scotia <u>Mortgage</u> Protection Life insurance coverage by granting <u>You</u> coverage on the percentage of <u>Your</u> new <u>Mortgage</u> balance that equals the closing insured balance of <u>Your</u> previously insured Mortgage.

<u>Your</u> new insurance premium will be based on the current individual ages of the <u>Insured(s)</u>; and <u>Your</u> current insured <u>Mortgage</u> account balance.

Note: Prior Coverage Recognition does not apply if <u>You</u> are transferring <u>Your</u> <u>Mortgage</u> from another financial institution or from another <u>Scotiabank</u> credit product.

If <u>You</u> are insured under Prior Coverage Recognition, <u>Your</u> benefit is limited. The amount of <u>Your</u> insurance depends on what percentage of <u>Your</u> refinanced <u>Mortgage</u> is original <u>Mortgage</u> balance as opposed to the percentage that is newly borrowed funds.

Example:

Suppose <u>You</u> have an outstanding balance of \$80,000 on <u>Your Mortgage</u>. If <u>You Refinance</u> and borrow an additional \$20,000, the original <u>Mortgage</u> outstanding balance is 80% of <u>Your</u> total new <u>Mortgage</u> amount. If the outstanding balance of <u>Your Mortgage</u> on the date of <u>Your</u> death is \$60,000, the Life insurance benefit would be limited to 80% of the outstanding balance or \$48,000.

If two <u>Borrowers</u> are <u>Insured</u>, it is possible for each Borrower to be Insured for a different amount.

When will my Life insurance benefit not be paid?

The Life insurance benefit is **not** payable if the death resulted directly or indirectly from:

- intentionally self-inflicted injury, suicide or attempted suicide (whether You are aware or not aware of the result of Your actions, regardless of Your state of mind), within the first 24 months following the Effective Date of Your coverage;
- declared or undeclared war unless <u>You</u> are on active military duty as a member of the Canadian Forces or Canadian Forces Reserve;
- any nuclear, chemical, or biological contamination due to any act of terrorism;
- the commission or attempted commission of a criminal offense or provocation of an assault;
- the intentional taking of drugs, except where prescribed by a <u>Doctor</u> and taken as directed;
 or
- the operation or control of any motorized vehicle or watercraft with blood alcohol concentration in excess of legal limits in the jurisdiction where the death occurred.

How much does Life insurance cost?

Your monthly Life insurance premium is based on Your age and the amount of Your Mortgage, up to \$750,000, at the time You apply for insurance. If the total of all Your insured Mortgages exceeds \$750,000, You will only pay a premium on amounts up to \$750,000.

Your premium will not increase due to Your age, provided Your Mortgage balance does not increase during the lifetime of Your Mortgage. However, if You prepay 10% or more of the original amount of Your Mortgage during the year, You can request to reduce Your premiums accordingly. Your premium will be based on Your age and the amount of Your Mortgage on the date of Your request. You will receive a letter detailing Your new premium amount if it has been reduced due to a principal payment.

Premium Rates

The table below sets out the monthly premium for every \$1,000 of <u>Mortgage</u> balance on the date <u>Your</u> <u>Mortgage</u> Protection Application is approved.

Age	Premium Rate for Each Insured
18 – 30	\$0.11
31 – 35	\$0.15
36 – 40	\$0.22
41 – 45	\$0.33
46 – 50	\$0.44
51 – 55	\$0.55
56 – 60	\$0.74
61 – 65	\$1.09
66 – 69	\$1.54

Provincial sales tax will be added to <u>Your</u> premium where applicable.

Example:

Suppose <u>You</u> are 25 years old when <u>You</u> are approved for Life insurance coverage. <u>Your</u> <u>Mortgage</u> amount is \$100,000. <u>Your</u> Life Insurance premium would be \$11 (\$0.11 x \$100,000 ÷ 1,000) plus any applicable provincial sales taxes.

Please see the section *Multiple Coverage* for eligible premium reductions.

What happens when I replace a Mortgage?

If <u>You</u> replace an existing insured <u>Mortgage</u> account with one or more new <u>Mortgage</u> account(s), <u>Your</u> existing Scotia <u>Mortgage</u> Protection coverage can be transferred without interruption to the new <u>Mortgage</u> account(s), provided that all of the following conditions are satisfied:

- The total amount approved for the new <u>Mortgage</u> accounts is equal to or less than the current <u>Outstanding Account Balance</u> of the existing insured <u>Mortgage</u> account;
- Your coverage has not been cancelled or terminated;

- No request is made to revise the existing Scotia Mortgage Protection coverage in any way whatsoever, including without limitation, a request to obtain a different type of coverage or a request to insure an additional or a different person; and
- <u>You</u> properly complete and sign a Transfer Scotia <u>Mortgage</u> Protection Form.

CRITICAL ILLNESS INSURANCE

What is the Critical Illness insurance benefit?

Provided that <u>You</u> have applied and been approved for Critical Illness insurance and <u>You</u> meet the terms and conditions of the <u>Your</u> Certificate of Insurance, when <u>You</u> are diagnosed with a Critical Illness prior to <u>Your</u> 65th birthday, the <u>Insurer</u> will pay <u>Scotiabank</u> the insured <u>Mortgage</u> balance(s) owing at <u>Your</u> date of <u>Diagnosis</u>, up to a maximum of \$500,000 per insured <u>Mortgage</u> account, and up to a maximum of \$500,000 for all of Your insured Mortgage accounts.

If, at the time of application, the total Mortgage exceeds the maximum insurable amount, premiums are only calculated on the insurable amount and the benefit paid is prorated.

What is a Critical Illness?

Only specific Critical Illnesses are covered. Covered Critical Illnesses are as follows:

Heart attack means the death of a portion of the heart muscle (myocardial infarction) due to an inadequate blood supply to the relevant area due to a blockage of one or more coronary arteries. This Diagnosis must be based on:

- new (after the attack) electrocardiographic (ECG) changes consistent with a Heart Attack; and
- elevation of cardiac (heart) bio-markers and/ or enzymes.

<u>Diagnosis</u> must be made by a <u>Doctor</u> who is a specialist in internal medicine or a cardiologist.

Stroke means a cerebrovascular incident caused by a hemorrhage, or by infarction of brain tissue due to intracranial thrombosis or embolization (a

lack of circulation of blood to the brain caused by a blood clot, air bubble or other object) from an extra-cranial source. A Stroke does not include a transient ischemic attack (TIA), also referred to as a mini stroke. Lacunar infarcts alone that are not compatible with the current cerebrovascular signs and symptoms are not considered satisfactory evidence of a Stroke

This <u>Diagnosis</u> must be made by a <u>Doctor</u> and supported by medical evidence of measureable, objective neurological deficit. This deficit must have continued for at least 30 consecutive days and must be considered to be permanent.

Cancer means a malignant tumour characterized by the uncontrolled growth and spread of malignant cells and invasion of tissue. This <u>Diagnosis</u> must be made in writing by a <u>Doctor</u> who is a certified oncologist.

The following conditions or forms of Cancer are excluded from the definition of Cancer:

- Stage A prostate Cancer;
 - Non-invasive Cancer in situ (i.e. not spreading);
- Pre-malignant lesion, benign tumours or polyps;
- Any tumours in the presence of any human immunodeficiency virus (HIV); **and**
- Any skin Cancer other than invasive malignant melanoma more than 1.0 mm in depth.

Is medical underwriting required?

Everyone applying for Critical Illness insurance coverage must answer the health questions in the Scotia Mortgage Protection application form.

<u>You</u> are approved for Critical Illness insurance coverage if <u>You</u> answer 'NO' to all the health questions **and** the total of all of insured <u>Mortgages</u> is \$300,000 or less; otherwise further review of the application and approval from the <u>Insurer</u> is required before coverage will begin.

If further review of the application is required, the <u>Insurer</u> will contact <u>You</u> for additional health related questions or to arrange for a free paramedical exam where <u>You</u> may be asked to provide blood and urine samples.

<u>Your</u> medical information will be kept confidential, and will not be shared with Scotiabank.

What insurance coverage do I have while the Insurer is reviewing my application?

No Critical Illness insurance coverage is provided while the <u>Insurer</u> is reviewing <u>Your</u> Scotia <u>Mortgage</u> Protection Application.

Prior Coverage Recognition

If <u>You</u> increase <u>Your</u> existing insured <u>Mortgage</u> balance and <u>You</u> reapply for Critical Illness insurance coverage within 90 days of the previous coverage ending, and <u>Your</u> application is declined by the <u>Insurer</u> for health reasons, then the <u>Insurer</u> will recognize <u>Your</u> prior Scotia <u>Mortgage</u> Protection Critical Illness insurance coverage by granting <u>You</u> coverage on the percentage of <u>Your</u> new <u>Mortgage</u> balance that equals the closing insured balance of <u>Your</u> previously insured <u>Mortgage</u>.

<u>Your</u> new insurance premium will be based on the current individual ages of the <u>Insured(s)</u>; and <u>Your</u> current insured <u>Mortgage</u> account balance.

Note: Prior Coverage Recognition does not apply if <u>You</u> are transferring <u>Your</u> <u>Mortgage</u> from another financial institution or from another <u>Scotiabank</u> credit product.

If <u>You</u> are insured under Prior Coverage Recognition, <u>Your</u> benefit is limited. The amount of <u>Your</u> insurance depends on what percentage of <u>Your</u> refinanced <u>Mortgage</u> is original <u>Mortgage</u> balance as opposed to the percentage that is newly borrowed funds.

Example:

Suppose <u>You</u> have an outstanding balance of \$80,000 on <u>Your Mortgage</u>. If <u>You Refinance</u> and borrow an additional \$20,000, the original <u>Mortgage</u> outstanding balance is 80% of <u>Your</u> total new <u>Mortgage</u> amount. If the outstanding balance of <u>Your Mortgage</u> on the date of <u>Your Diagnosis</u> is \$60,000, the Life insurance benefit would be limited to 80% of the outstanding balance or \$48,000.

If two <u>Borrowers</u> are <u>Insured</u>, it is possible for each Borrower to be Insured for a different amount.

When will my Critical Illness benefit not be paid?

The Critical Illness insurance benefit is **not** payable if the Critical Illness resulted directly or indirectly from:

- intentionally self-inflicted injury, suicide or attempted suicide (whether You are aware or not aware of the result of Your actions, regardless of Your state of mind), within the first 24 months following the <u>Effective Date</u> of <u>Your</u> coverage;
- declared or undeclared war unless <u>You</u> are on active military duty as a member of the Canadian Forces or Canadian Forces Reserve;
- any nuclear, chemical, or biological contamination due to any act of terrorism;
- the commission or attempted commission of a criminal offense or provocation of an assault;
- the intentional taking of drugs, except where prescribed by a <u>Doctor</u> and taken as directed;
 or
- the operation or control of any motorized vehicle or watercraft with blood alcohol concentration in excess of legal limits in the applicable jurisdiction.

The Critical Illness insurance benefit is **not** payable if death results within 30 days after <u>Diagnosis</u> of a Critical Illness or within 30 days after undergoing <u>Surgery</u>.

The Critical Illness insurance benefit is not payable if the evaluation of the medical problem or of symptoms of a medical problem, or any medical consultation or tests, leading to the <u>Diagnosis</u> of a Critical Illness was initiated prior to the date <u>You</u> completed and signed <u>Your</u> Scotia Mortgage Protection Application.

The <u>Insurer</u> will not pay a claim for Cancer if, within the 90 days after the <u>Effective Date</u> of <u>Your</u> coverage:

• The Diagnosis of Cancer was made;

- Any evaluation of a medical problem or symptoms of a medical problem leading to the Diagnosis of Cancer was initiated; **or**
- Any medical consultation or tests leading to the Diagnosis of Cancer was initiated.

How much does Critical Illness insurance cost?

<u>Your</u> monthly Critical Illness insurance premium is based on <u>Your</u> age and the amount of <u>Your</u> <u>Mortgage</u> up to \$500,000 at the time <u>You</u> are approved for insurance. If the total of all <u>Your</u> insured <u>Scotiabank</u> <u>Mortgages</u> exceeds \$500,000, <u>You</u> will only pay a premium on amounts up to \$500,000.

Your premium will not increase due to Your age provided Your Mortgage balance does not increase during the lifetime of Your Mortgage. However, if You prepay 10% or more of the original amount of Your Mortgage during the year, You can request to reduce Your premiums accordingly. Your premium will be based on Your age and the amount of Your Mortgage on the date of Your request. You will receive a letter detailing Your new premium amount if it has been reduced due to a principal payment.

Premium Rates

The table below sets out the monthly premium for every \$1,000 of <u>Mortgage</u> balance on the date of <u>Your Mortgage</u> Protection Application approval.

Age Premium Rate for Each Insured 18 - 30 \$0.13 31 - 35 \$0.18 36 - 40 \$0.27 41 - 45 \$0.47 46 - 50 \$0.70 51 - 55 \$1.04 56 - 60 \$1.85 61 - 65 \$2.22		
31 - 35 \$0.18 36 - 40 \$0.27 41 - 45 \$0.47 46 - 50 \$0.70 51 - 55 \$1.04 56 - 60 \$1.85	Age	
36 - 40 \$0.27 41 - 45 \$0.47 46 - 50 \$0.70 51 - 55 \$1.04 56 - 60 \$1.85	18 – 30	\$0.13
41 - 45 \$0.47 46 - 50 \$0.70 51 - 55 \$1.04 56 - 60 \$1.85	31 – 35	\$0.18
46 - 50 \$0.70 51 - 55 \$1.04 56 - 60 \$1.85	36 – 40	\$0.27
51 – 55 \$1.04 56 – 60 \$1.85	41 – 45	\$0.47
56 – 60 \$1.85	46 – 50	\$0.70
·	51 – 55	\$1.04
61 – 65 \$2.22	56 – 60	\$1.85
	61 – 65	\$2.22

Provincial sales tax will be added to <u>Your</u> premium where applicable.

Example

Suppose <u>You</u> are 25 years old when <u>You</u> apply for Critical Illness insurance. <u>You</u> have a <u>Mortgage</u> of \$100,000. <u>Your</u> premium for the Critical Illness insurance would be \$13 a month (\$.013 x $$100,000 \div 1,000$) Plus any applicable provincial sales taxes.

Please see the section *Multiple Coverage* for eligible premium reductions.

DISABILITY INSURANCE

What is the **Disability** insurance benefit?

Provided that <u>You</u> have applied and been approved for <u>Disability</u> insurance and <u>You</u> meet the terms and conditions of the <u>Your</u> Certificate of Insurance, when <u>You</u> become <u>Disabled</u> and <u>Your Disability</u> claim is approved by the <u>Insurer</u>, the <u>Insurer</u> will pay <u>Scotiabank</u> the insured <u>Mortgage</u> payment, up to a maximum of \$3,500* per insured <u>Mortgage</u> account, plus <u>Your</u> insurance premium under Scotia <u>Mortgage</u> Protection.

*Based on Your <u>Outstanding Account Balance</u> on the date of <u>Disability</u>.

What is a **Disability**?

A <u>Disability</u> is a medical impairment due to injury, disease, or sickness that prevents <u>You</u> from performing the regular duties of <u>Your</u> own occupation in which <u>You</u> participated just before the Disability started.

To qualify for <u>Disability</u> benefits and to continue to receive these benefits, You must:

- be under the active care of a Doctor;
- not be engaged in any activity for wages or expectation of profit;
- provide proof of <u>Your</u> <u>Disability</u> claim satisfactory to the <u>Insurer</u>.

The <u>Insurer</u> may request, at its own expense, a medical examination by a <u>Doctor</u> appointed by them.

When do **Disability** benefits begin and end?

Once the <u>Insurer</u> has approved <u>Your</u> claim, the <u>Insurer</u> will pay the <u>Disability</u> benefit in arrears beginning on <u>Your</u> first scheduled <u>Scotiabank</u>

Mortgage account payment date after the end of the 60-day <u>Qualifying Period</u>. <u>Qualifying Period</u> means the period of continuous <u>Disability</u> beginning on the date <u>You</u> become <u>Disabled</u> and ending on the date <u>You</u> qualify for benefits. No <u>Disability</u> benefits are payable for the <u>Qualifying Period</u>.

The claim payment will be pro-rated if a <u>Disability</u> benefit is payable for a portion of a <u>Scotiabank Mortgage</u> account payment billing cycle. <u>You</u> are responsible for making <u>Your</u> regular <u>Scotiabank Mortgage</u> account payments during the <u>Qualifying Period</u> and until the <u>Insurer</u> approves Your claim.

Payments will continue until the earliest of the following events:

- Your Disability ends or You return to work;
- You participate in any business or occupation for wages or profit;
- You have received 24 months of <u>Disability</u> benefit payments per insured person, per <u>Mortgage</u> account, per <u>Disability</u>;
- You have received an overall maximum of 48 months of <u>Disability</u> benefit payments for Your lifetime;
- You are no longer under the active care of a Doctor;
- You refuse to submit to a medical exam by a Doctor selected by the Insurer;
- You fail to provide proof of continuing <u>Disability</u> satisfactory to the <u>Insurer</u>;
- Your <u>Disability</u> results from drug or alcohol abuse unless;
 - o <u>You</u> are enrolled in a rehabilitation program,
 - o <u>You</u> are hospitalized and receiving continuous treatment, **or**,
 - o <u>You</u> are suffering from an organic disease that, if the use of the drug or alcohol stopped, would cause <u>Disability</u>.
- Your Mortgage account is paid in full; or
- Your death.

If <u>You</u> are receiving <u>Disability</u> benefits on multiple <u>Mortgage</u> accounts in any given month, each month <u>You</u> are <u>Disabled</u> represents one month of benefit for the purposes of the 24-month maximum per <u>Mortgage</u> account per <u>Disability</u> and 48-month overall maximum benefit.

Exclusions and limitations apply to this coverage. For detailed information please see the *Coverage Exclusions and Limitations* section.

What if my **Disability** recurs?

If the same <u>Disability</u> recurs within 21 consecutive days of <u>Your</u> recovery or <u>Your</u> return to work and lasts a minimum of 7 consecutive days, <u>Your Disability</u> will be treated as a continuation of the same claim but no benefits will be payable for the period <u>You</u> worked. <u>Your Disability</u> benefit payments will begin again after <u>You</u> have provided proof to the <u>Insurer</u> of the recurrence of <u>Your Disability</u>.

Example:

Suppose <u>Your Disability</u> claim has been approved. <u>You</u> receive a <u>Disability</u> benefit between May 1st and July 1st. On July 2nd, <u>You</u> recover and return to work. Beginning July 15, <u>You</u> suffer the same <u>Disability</u> through August 15th, and <u>You</u> recover or return to work August 16th. The <u>Insurer</u> will treat <u>Your</u> <u>Disability</u> dated July 15th through August 15th as a continuation of <u>Your</u> <u>Disability</u> dated May 1st through July 1st if <u>Your</u> claim is approved. No benefit will be payable for the period July 2nd through July 14th.

What happens when both Insureds become Disabled at the same time?

Only one <u>Disability</u> claim will be paid at a time, on any one <u>Mortgage</u> account regardless of the number of people insured on the <u>Mortgage</u> account.

Is medical underwriting required?

Everyone applying for <u>Disability</u> insurance coverage must answer the health questions on the Scotia <u>Mortgage</u> Protection Application form.

You are approved for <u>Disability</u> insurance coverage if <u>You</u> answer 'NO' to all the health questions **and** the total of all of insured <u>Mortgages</u> is \$300,000 or less; otherwise further review of

the application and approval from the <u>Insurer</u> is required before coverage will begin.

If further review of the application is required, the <u>Insurer</u> will contact <u>You</u> for additional health related questions or to arrange for a free paramedical exam where <u>You</u> may be asked to provide blood and urine samples.

Your medical information will be kept confidential, and will not be shared with Scotiabank.

When will my <u>Disability</u> benefit not be paid?

The <u>Disability</u> insurance benefit is **not** payable if the <u>Disability</u> resulted directly or indirectly from:

- normal pregnancy;
- intentionally self-inflicted injury;
- events directly or indirectly relating to, arising from or following <u>Your</u> participation or attempted participation in a criminal offence, or <u>Your</u> impairment by illegal drugs or alcohol while <u>Your</u> blood alcohol concentration is higher than the legal limit, regardless of whether <u>Your</u> <u>Disability</u> arises or results from <u>Your</u> impairment;
- war or civil disorder, whether declared or undeclared, unless <u>You</u> are on active military duty as a member of the Canadian Forces or Canadian Forces Reserve;
- elective cosmetic <u>Surgery</u> or experimental <u>Surgery</u> or treatment; or
- drug or alcohol abuse unless:
 - o <u>You</u> are enrolled in a rehabilitation program; **or**
 - o <u>You</u> are hospitalized and receiving continuous treatment; **or**
 - o <u>You</u> are suffering from an organic disease that, if the use of the drug or alcohol stopped, would cause <u>Disability</u>.

How much does **Disability** insurance cost?

<u>Your</u> monthly <u>Disability</u> insurance premium is based on the rate for <u>Your</u> age and the monthly equivalent payment amount of Your Mortgage,

including Scotia Mortgage Protection Plan premium for Life insurance and Critical Illness insurance coverage and any applicable sales taxes, up to \$3,500.

If <u>You</u> pay <u>Your Mortgage</u> payment with a frequency other than monthly, <u>Your</u> monthly equivalent payment amount is calculated as follows:

- weekly principal, interest and municipal property taxes are multiplied by 52 and divided by 12
- bi-weekly principal, interest and municipal property taxes are multiplied by 26 and divided by 12
- semi-monthly principal, interest and municipal property taxes are multiplied by 24 and divided by 12.

<u>Your</u> monthly premium will change any time there is a change in <u>Your</u> insured <u>Mortgage</u> payment.

You must continue to pay Your premium during the period You are receiving Disability benefits. The Insurer will add the premium amount as of the approved date of Disability to each Disability benefit during the period You are receiving Disability benefits. Any changes in the amount of premium occurring after the approved date of Disability will not be included in the premium amount the Insurer adds to each Disability benefit.

Premium Rates

The table below sets out the monthly premium for every \$100 of monthly equivalent insurable benefit.

Age on Date of Application Approval	Premium Rate for Each Insured
18 – 29	\$1.45
30 – 35	\$1.95
36 – 40	\$2.45
41 – 45	\$2.60
46 – 50	\$2.95
51 – 55	\$3.50
56 – 60	\$4.95
61 – 64	\$5.95
65 – 69	\$6.90

Provincial sales tax will be added to <u>Your</u> premium where applicable.

Example:

Suppose <u>You</u> are 25 years old at the time of application and <u>Your</u> weekly <u>Mortgage</u> payment that immediately precedes <u>Your</u> next monthly premium billing date is \$626.15, then <u>Your</u> monthly premium would be \$39.34 ($$626.15 \times 52 \div 12 \div 100 \times 1.45), plus any applicable provincial sales taxes. Please see the section <u>Multiple Coverage</u> for eligible premium reductions.

Multiple Coverage

If <u>You</u> and/or another <u>Borrower</u> on the same <u>Mortgage</u> account apply for and are approved for more than one coverage, premiums may be further reduced, and <u>You</u> may be eligible for Terminal Illness benefits.

Premium Reduction

If You and/or one other Borrower on the Mortgage account are insured for two insurance coverages on the same Mortgage account, You will receive a 10% discount on your premium. For each additional insurance coverage that You and/or one other Borrower add on the same Mortgage account, You will receive an additional 5% discount, up to a total maximum discount of 20% on your premium.

Terminal Illness Benefit

If <u>You</u> apply for and are approved for both Life and Critical Illness insurance coverage, then <u>You</u> are eligible for <u>Terminal Illness</u> benefit.

The <u>Terminal Illness</u> benefit is equal to the amount that would have been paid if <u>You</u> had died on the date of <u>Your Diagnosis</u>, and will be paid if a <u>Doctor Diagnoses You</u> with an illness that is not a covered Critical Illness under this Certificate, and will likely result in <u>Your</u> death within one year of <u>Diagnosis</u>.

Effective Date of Coverage

<u>Your</u> insurance coverage begins on latest of the following dates:

- the date <u>Scotiabank</u> receives <u>Your</u> signed and dated Scotia <u>Mortgage</u> Protection Application;
- the date specified in the <u>Insurer's</u> approval letter, when approval is required; **or**
- the date <u>You</u> sign <u>Your</u> loan agreement.

The <u>Effective Date</u> of <u>Your</u> coverage will be indicated on the <u>Schedule of Coverage</u>. <u>You</u> will receive a confirmation of <u>Your</u> coverage and <u>Your</u> Certificate of Insurance in the mail within 30 days after <u>Your</u> Scotia <u>Mortgage</u> Protection Application has been received and approved. All periods of coverage begin and end at 12:01 a.m. in the time zone that corresponds to <u>Your</u> last address on file.

If a claim is approved prior to the date <u>Scotiabank</u> advances the <u>Mortgage</u> funds, the benefit payment will only be paid when the <u>Mortgage</u> payments become due.

A debit of insurance premium from Your account, or the collection of insurance premium in error, does not make insurance effective if You are otherwise not eligible or insurable for coverage.

Termination of Coverage

<u>Your</u> coverage under Scotia <u>Mortgage</u> Protection automatically terminates on the earliest of the following dates:

- Date of Your death;
- Date when <u>Your</u> Life, Critical Illness or <u>Terminal Illness</u> claim is approved for Life, Critical Illness and <u>Terminal Illness</u> insurance coverage;
- Date <u>You</u> have reached the overall maximum benefit of 48 months of <u>Disability</u> benefits for <u>Your</u> lifetime, for <u>Disability</u> insurance coverage;
- Your 70th birthday for Life and <u>Disability</u> insurance coverage;
- Your 65th birthday for Critical Illness insurance coverage;

- Date of receipt of <u>Your</u> request to cancel <u>Your</u> coverage;
- Date when <u>Your Mortgage</u> payment or premium payment is 60 days in arrears;
- Date <u>Scotiabank</u> writes off <u>Your</u> outstanding <u>Mortgage</u> account balance as uncollectable;
- Date someone other than <u>You</u> becomes responsible for repaying the <u>Mortgage</u> account;
- Date the <u>Mortgage</u> account is refinanced for additional funds or is paid in full; **or**
- Date the **Group Policy** terminates.

Note: If two <u>Borrowers</u> are <u>Insured</u> and the older <u>Borrower</u> reaches the maximum age for insurance coverage, the insurance will automatically change to individual insurance coverage for the other <u>Borrower</u> and their insurance premium may be recalculated.

REPLACING A MORTGAGE

If <u>You</u> replace an existing insured <u>Mortgage</u> with one or more new <u>Mortgage</u> accounts, <u>Your</u> existing Scotia <u>Mortgage</u> Protection plan coverage can be transferred without interruption to the new <u>Mortgage</u> accounts, provided that all of the following conditions are satisfied:

- The total amount approved for the new <u>Mortgages</u> is equal to or less than the current <u>Outstanding Account Balance</u> of the existing insured Mortgage;
- Your coverage has not been cancelled or terminated;
- No request is made to revise the existing Scotia <u>Mortgage</u> Protection coverage in any way whatsoever, including without limitation, a request to obtain a different type of coverage or a request to insure an additional or a different person; <u>and</u>
- You properly complete and sign Scotia <u>Mortgage</u> Protection Transfer Form.

PROOF OF LOSS OR CLAIM

Notice of Claim and Claim Forms

In the event of a claim, <u>You</u> or <u>Your</u> representative can request a claim form by calling 1-855-753-4272.

Any written notice must include the <u>Group Policy</u> number: Canada Life G/H 60350 for Life, Critical Illness or <u>Terminal Illness</u> claims, or <u>Group Policy</u> number: Sun Life 57899 for <u>Disability</u> claims.

<u>You</u> or <u>Your</u> representative will receive the claim forms and an attending physician statement with instructions for filing the claim.

<u>You</u> or <u>Your</u> representative must complete the claim form and mail it to the <u>Insurer</u> with any supporting documents specified on the claim form

<u>You</u> or <u>Your</u> representative is responsible for any costs of having the claim form completed.

Proof of Claim

To make a claim for Life insurance, <u>You</u> or <u>Your</u> representative must complete the claim form and submit it to the <u>Insurer</u> within the year following the date of death. After this one year period, a Life insurance claim will only be considered if <u>Your</u> representative can provide a written reasonable cause for delay.

To make a claim for Critical Illness or <u>Terminal Illness</u>, <u>You</u> or <u>Your</u> representative must notify the <u>Insurer</u> of the claim within 90 days of the date <u>You</u> are diagnosed with a covered Critical Illness or <u>Terminal Illness</u>. If the <u>Insurer</u> is not notified within that time, the <u>Insurer</u> will only consider a Critical Illness or <u>Terminal Illness</u> claim if <u>You</u> or <u>Your</u> representative can provide a written reasonable cause for delay. Once <u>Your</u> notice of claim is received, <u>You</u> or <u>Your</u> representative will be sent a claim form. The <u>Doctor</u> who made the <u>Diagnosis</u> or performed the <u>Surgery</u> must complete this claim form.

To make a <u>Disability</u> claim, <u>You</u> or <u>Your</u> representative must complete the claim form within 150 days of the date of <u>Disability</u> and mail it to the <u>Insurer</u>. The medical information must be completed by the <u>Doctor</u> who is actively caring for <u>You</u>. If the <u>Insurer</u> does not receive notice of a Disability claim within the specified time, they

will only process the <u>Disability</u> claim if <u>You</u> can provide a written reasonable cause for delay.

Rights of Examination

The <u>Insurer</u> may ask <u>You</u> to have a medical examination by a <u>Doctor</u> of the <u>Insurer</u>'s choice. The <u>Insurer</u> will pay for this examination, but will not pay any benefits if <u>You</u> refuse to have the examination. In the event of a death claim, the <u>Insurer</u> has the right, where allowed by law, to ask for an autopsy.

Insurer's Response

The <u>Insurer</u> will notify <u>You</u> or <u>Your</u> representatives in writing of the decision to approve or deny <u>Your</u> claim. The letter will be sent within 30 days after the <u>Insurer</u> receives all of the information needed to make a decision.

If a claim is approved prior to the date <u>Scotiabank</u> advances the <u>Mortgage</u> funds, the benefit payment will only be paid after the <u>Scotiabank</u> <u>Mortgage</u> account has been fully funded by Scotiabank.

All benefits for approved Life, <u>Terminal Illness</u> and Critical Illness claims are paid directly to <u>Your Scotiabank Mortgage</u> account. All benefits approved for <u>Disability</u> claims are paid to the deposit account from which <u>Your Scotiabank Mortgage</u> account payment is charged.

Payments until Decision is Made

<u>You</u> are responsible for continuing to make <u>Your</u> regular <u>Mortgage</u> account payments until a decision is made by the <u>Insurer</u> on any claim submitted under this Certificate.

How to appeal the **Insurer**'s decision

You or Your representative may appeal the Insurer's decision if Your initial claim is declined. The appeal must be in writing and sent to the Insurer within **six** months following the date shown on the original decline letter. You or Your representatives written request must include:

• The reason or reasons why the decision is being appealed; **and**

 Any additional information or documentation that was not previously submitted with the claim.

<u>You</u> or <u>Your</u> representative may also consult the L'Autorité des arches financiers or <u>Your</u> own legal advisor.

HOW TO CANCEL COVERAGE

You may cancel Your coverage at any time by calling:

1-855-753-4272

8:00 a.m to 8:00 p.m (ET) Monday to Friday

or by sending a written notice by mail to:

Insurance Canada Processing Centre P.O. Box 1045 Stratford, Ontario N5A 6W4

You may also use the "Notice of Rescission of an Insurance Contract" included in this Distribution Guide.

<u>Your</u> coverage will end on the later of the following dates:

- The date stated in <u>Your</u> cancellation request;
 or
- The date <u>Your</u> cancellation request is received.

If <u>Your</u> notice of cancellation is received within 30 days of the <u>Effective Date</u> of <u>Your</u> coverage, this insurance will be considered never to have been in force and all premiums paid will be refunded.

OTHER IMPORTANT INFORMATION

Premium Rate Changes

Scotia Mortgage Protection premium rates are subject to change from time to time. Written notice will be sent by regular mail to <u>Your</u> address as it appears on file, at least 60 days before the premium rate is changed. Except where the <u>Group Policy</u> is amended to change the benefits or Eligibility criteria, or a change in legislation or regulation directly affects the insurance coverage provided under the <u>Group Policy</u>, the Premium

rate will not be changed more than once in any twelve (12) month period.

Payment of Benefits

Any Life insurance, Critical Illness and <u>Terminal Illness</u> benefits for approved claims payable under the <u>Group Policy</u> will be paid to <u>Scotiabank</u> to reduce or pay off <u>Your</u> insured <u>Mortgage</u> Outstanding Account Balance.

Any <u>Disability</u> benefit for approved claims payable under the <u>Group Policy</u> will be paid to <u>Scotiabank</u> by depositing benefit payments to the account from which <u>Your Mortgage</u> payment is charged on the same frequency that <u>Your Mortgage</u> payment is made.

Misstatement of Age

If <u>You</u> misstated <u>Your</u> age and <u>Your</u> correct age would have rendered <u>You</u> ineligible for Scotia Mortgage Protection, the <u>Insurer's</u> liability is limited to a refund of premiums paid and <u>Your</u> insurance will be void as if it never existed.

If <u>Your</u> age has been misstated and <u>You</u> would have been eligible for insurance based on <u>Your</u> correct age, <u>Your</u> correct age will be used to determine whether to pay any benefit.

COVERAGE EXCLUSIONS AND LIMITATIONS

CAUTION

Any concealment, misrepresentation or false declaration on either the Scotia Mortgage Protection Application or in any medical evidence submitted in connection with the application or on Your claim form will make the coverage null and void.

If <u>Scotiabank</u> or the <u>Insurer</u> make any clerical errors in maintaining any records concerning the <u>Group Policy</u>, including collection of insurance premium in error, such errors will not alter or invalidate <u>Your</u> coverage or continue coverage that would otherwise be not eligible or insurable for coverage or terminated for valid reasons.

COVERAGE EXCLUSIONS

General:

No benefits will be paid if death, a Critical Illness or <u>Terminal Illness</u> is caused directly or indirectly by any of the following:

- intentionally self-inflicted injury, suicide or attempted suicide (whether You are aware or not aware of the result of Your actions, regardless of Your state of mind), within the first 24 months following the Effective Date of Your coverage;
- declared or undeclared war unless <u>You</u> are on active military duty as a member of the Canadian Forces or Canadian Forces reserve;
- any nuclear, chemical, or biological contamination due to any act of terrorism;
- the commission or attempted commission of a criminal offense or provocation of an assault;
- the intentional taking of drugs, except where prescribed by a <u>Doctor</u> and taken as directed; or

31

 the operation or control of any motorized vehicle or watercraft with blood alcohol concentration in excess of legal limits in the jurisdiction where the death or Critical Illness occurred.

Refinancing:

The <u>Insurer</u> will not pay a Life insurance claim on the additional amount insured when <u>Refinancing</u> if <u>You</u> are considered to have a pre-existing condition.

<u>You</u> are considered to have a pre-existing condition if <u>You</u>:

 You have received treatment, taken medication or consulted a Doctor or other health care provider, for any health condition, whether diagnosed or not, in the 12 months before You reapplied for Scotia Mortgage Protection Life insurance;

Critical Illness:

The <u>Insurer</u> will not pay a claim if <u>You</u> die within 30 days after the date <u>You</u> are diagnosed with a Critical Illness or have <u>Surgery</u>.

The <u>Insurer</u> will not pay a Critical Illness or <u>Terminal Illness</u> benefit if the evaluation of the medical problem or of symptoms of a medical problem, or any medical consultation or tests, leading to the <u>Diagnosis</u> of a Critical Illness or <u>Terminal Illness</u> was initiated prior to the date <u>You</u> completed and signed <u>Your</u> Scotia <u>Mortgage</u> Protection Application.

Critical Illness specific exclusions:

- a) Stroke: the <u>Insurer</u> will not cover a transient ischemic attack (TIA), also referred to as a mini stroke;
- b) Cancer: the Insurer will not cover the following conditions or forms of Cancer:
- Stage A prostate Cancer;
- Non-invasive Cancer in situ;
- Pre-malignant lesion, benign tumours or polyps;

- Any tumours in the presence of any human immunodeficiency virus (HIV);
 and
- Any skin Cancer other than invasive malignant melanoma more than 1.0 mm in depth.

The <u>Insurer</u> will not pay a claim for Cancer if, within the 90 days after the <u>Effective Date</u> of Your coverage:

- The Diagnosis of Cancer was made;
- Any evaluation of a medical problem or symptoms of a medical problem leading to the <u>Diagnosis</u> of Cancer was initiated;
- Any medical consultation or tests leading to the Diagnosis of Cancer was initiated.

Disability:

The <u>Insurer</u> will not pay a <u>Disability</u> insurance claim if You become Disabled as a result of:

- Normal pregnancy;
- Intentionally self inflicted injuries;
- Events directly or indirectly relating to, arising from or following <u>Your</u> participation or attempted participation in a criminal offence, or <u>Your</u> impairment by illegal drugs or alcohol while <u>Your</u> blood alcohol concentration is higher than the legal limit, regardless of whether <u>Your</u> <u>Disability</u> arises or results from <u>Your</u> impairment;
- War or civil disorder, whether declared or undeclared, unless <u>You</u> are on active military duty as a member of the Canadian Forces or Canadian Forces Reserve;
- Elective cosmetic <u>Surgery</u> or experimental <u>Surgery</u> or treatment;

- Drug or alcohol abuse unless:
 - You are enrolled in a rehabilitation program,
 - o <u>You</u> are hospitalized and receiving continuous treatment, or
 - You are suffering from an organic disease that, if the use of the drug or alcohol stopped, would cause <u>Disability</u>.

The Insurer will also not pay a claim if:

- The <u>Outstanding Account Balance</u> on the date <u>You</u> become disabled is \$0.00;
- You are not under the active care of a Doctor;
- You were not eligible for insurance coverage when You applied;
- You refuse to submit to a medical exam by a <u>Doctor</u> selected by the <u>Insurer</u>;
- You fail to provide proof of continuing <u>Disability</u> satisfactory to the <u>Insurer</u>;
- You are confined in a prison or similar institutions; or
- You die.

LIMITATIONS

- 1. If <u>Your</u> Life, Critical Illness or <u>Terminal</u> <u>Illness</u> insurance is for less than the full amount of <u>Your</u> <u>Scotiabank</u> <u>Mortgage</u> account or <u>Scotiabank</u> <u>Mortgage</u> accounts, the <u>Insurer</u> will pay off a portion of <u>Your</u> <u>Scotiabank</u> <u>Mortgage</u> account. This portion is equal to the percentage of <u>Your</u> <u>Scotiabank</u> <u>Mortgage</u> account that was insured on the date <u>You</u> applied.
- The <u>Insurer</u> will limit <u>Your</u> Life insurance, Critical Illness insurance or <u>Terminal Illness</u> insurance benefit if <u>You</u> are declined for insurance on a new <u>Scotiabank</u> <u>Mortgage</u> account due to health or age reasons, but were approved for Prior Coverage Recognition. The <u>Insurer</u> will pay an amount equal to the percentage

- of <u>Your Scotiabank Mortgage</u> account on <u>Refinancing</u> that was original <u>Mortgage</u> money as opposed to what percentage is newly borrowed funds.
- 3. The <u>Insurer</u> will limit the amount of Life insurance benefit if <u>You</u> increase the amount of <u>Your</u> insurance and commit suicide in the 24 months following the date of the increase. The <u>Insurer</u> will pay an amount equal to the percentage of <u>Your Scotiabank Mortgage</u> account on <u>Refinancing</u> that was original <u>Mortgage</u> account balance as opposed to what percentage is newly borrowed funds.
- 4. The maximum monthly <u>Disability</u> insurance benefit for <u>You</u> on any one of <u>Your</u> insured <u>Scotiabank</u> <u>Mortgage</u> accounts is \$3,500 which includes principal, interest, bank administered property taxes, Life premium and/or Critical Illness premium (including provincial sales tax payable on the total amount of premium)
- 5. The <u>Disability</u> insurance benefit will be paid for up to a maximum of 24 months per insured person, per <u>Scotiabank Mortgage</u> account, per <u>Disability</u>.
- The overall maximum is 48 months of <u>Disability</u> benefit payments for <u>Your</u> lifetime.
- 7. If <u>You</u> are receiving <u>Disability</u> benefits on multiple <u>Scotiabank Mortgage</u> accounts in any given month, each month <u>You</u> are <u>Disabled</u> represents one month of benefit for the purposes of the 24-month maximum per <u>Scotiabank Mortgage</u> account, per <u>Disability</u> and 48-month overall maximum benefit.

How to contact the Insurer

If <u>You</u> have any questions about Scotia <u>Mortgage</u> Protection or for general information, please call 1-855-753-4272 between 8:00 a.m. and 8:00 p.m. (ET), Monday to Friday.

Or You can write to:

For Life and Critical Illness insurance coverage

The Canada Life Assurance Company Creditor Insurance Department 330 University Avenue Toronto, Ontario M5G 1R8

For **Disability** insurance coverage

Sun Life Assurance Company of Canada Creditor Insurance Team 227 King Street South Waterloo, Ontario N2L 4B8

Privacy and Confidentiality

The <u>Insurer</u> recognizes and respects the importance of privacy. When <u>You</u> apply for coverage, a confidential file that contains <u>Your</u> personal information is established. This file is kept in the offices of the <u>Insurer</u> or the offices of an organization authorized by the <u>Insurer</u>.

<u>You</u> may exercise certain rights of access and rectification with respect to the personal information in <u>Your</u> file by sending a request in writing to the applicable <u>Insurer</u>. The <u>Insurer</u> may use service providers located within or outside Canada.

The <u>Insurer</u> limits access to personal information in <u>Your</u> file to the <u>Insurer's</u> staff or persons authorized by the <u>Insurer</u> who require this information to perform their duties, to persons to whom <u>You</u> have granted access, and to persons authorized by law. In some instances, these persons may be located outside Canada and <u>Your</u> personal information may be subject to the laws of a foreign jurisdiction.

Personal information that the <u>Insurer</u> collects will be used for the purposes of determining <u>Your</u> eligibility for coverage and administering the group benefits plan. This includes investigating and assessing claims, and creating and maintaining records concerning the relationship.

For a copy of the applicable <u>Insurers'</u> Privacy Guidelines, or if <u>You</u> have questions about their

personal information policies and practices (including with respect to service providers):

Canada Life:

Website: www.canadalife.com

E-mail: Chief_Compliance_Officer@

canadalife.com

Mail: Chief Compliance Officer

The Canada Life Assurance Company 330 University Avenue, Toronto, ON

M5G 1R8

Sun Life:

Website: www.sunlife.ca

E-mail: privacvofficer@sunlife.com

Mail: Privacy Officer
Sun Life Financial

1 York Street, Toronto,

ON M5J 0B6

If the <u>Insurer</u> receives a request for access or correction the <u>Insurer</u> will reply to <u>You</u> within 30 days. The <u>Insurer</u> may require a reasonable charge, in advance, for reproduction and transmission of any information the <u>Insurer</u> provides.

Similar Products

This insurance has been designed specifically to cover <u>Your Mortgage</u> debt. It is not intended to replace any other personal insurance that <u>You</u> may already own. Other similar insurance products are available, with other companies but may have different benefits, restrictions and exclusions. Please review the details carefully.

DEFINITIONS

Borrower means the principal Borrower, co-borrower, or guarantor on a <u>Scotiabank</u> Mortgage account.

Diagnosis or Diagnose means written <u>Diagnosis</u> confirmed by a <u>Doctor</u> of <u>Your</u> Critical Illness. The date of <u>Your</u> <u>Diagnosis</u> will be the date the <u>Diagnosis</u> is made by <u>Your</u> <u>Doctor</u>, as supported by <u>Your</u> medical records. The evaluation of a medical problem or of symptoms of a medical problem, or any medical consultation or test, leading to this <u>Diagnosis</u> must begin after the date <u>You</u> complete and sign <u>Your</u> Scotia <u>Mortgage</u> Protection Application for us to consider paying a benefit.

Disability or Disabled means <u>You</u> have a medical impairment due to injury, disease, or sickness that prevents <u>You</u> from performing the regular duties of <u>Your</u> own occupation in which <u>You</u> participated just before the <u>Disability</u> started.

Doctor means a physician or a surgeon, legally licensed and practicing medicine in Canada. The <u>Doctor</u> must be someone other than <u>Your</u>self or business associate or a member of <u>Your</u> immediate family. Immediate family includes any of <u>Your</u> spouse, parent or stepparent, child or stepchild, brother or sister, stepbrother or stepsister, brother-in-law or sister-in-law, father-in-law or mother-in-law, and son-in-law or daughter-in-law.

Effective Date means the date <u>Your</u> insurance coverage begins, specified in the <u>Schedule of Coverage</u> as the Effective Date.

Good Standing Your Scotiabank Mortgage account is considered to be in Good Standing as long as the payments are not past due, the account is not charged-off or closed.

Group Policy means <u>Group Policy</u> number G/H 60350 for coverage provided by The Canada Life Assurance Company issued to the Bank of Nova Scotia, or <u>Group Policy</u> number 57899 for coverage provided by Sun Life Assurance Company of Canada issued to the Bank of Nova Scotia.

Insured means a <u>Scotiabank</u> Group customer noted as the <u>Borrower</u> whose application for insurance has been accepted and who is named as the "Insured" on the <u>Schedule of Coverage</u>.

Insurer means The Canada Life Assurance Company ("Canada Life") for Life, Critical Illness and <u>Terminal Illness</u> insurance coverage and / or Sun Life Assurance Company of Canada ("Sun Life") for Disability insurance coverage.

Mortgage means a legal contract registered against the <u>Borrower's</u> property and any improvements, given by the <u>Borrower</u> to <u>Scotiabank</u> to secure repayment for a loan.

Outstanding Account Balance means the unpaid balance of <u>Your Scotiabank Mortgage</u> Account on the date of <u>Your death</u>, <u>Diagnosis</u> of a Critical Illness, <u>Terminal Illness</u>, or <u>Disability</u>, as applicable.

Qualifying Period means the 60-day period of continuous <u>Disability</u> beginning on the date <u>You</u> became <u>Disabled</u> and ending on the date <u>You</u> qualify for <u>Disability</u> benefits. No <u>Disability</u> benefits are payable for the <u>Qualifying Period</u>.

Refinancing or Refinance means renegotiating the amount of <u>Your Scotiabank Mortgage</u> account to add new funds.

Schedule of Coverage means the schedule included with this Certificate of Insurance which indicates the name of the Insured and the Effective Date of coverage.

Scotiabank means The Bank of Nova Scotia.

Surgery means <u>You</u> undergo <u>Surgery</u> performed by a <u>Doctor</u> in Canada, or in another country that the <u>Insurer</u> approves. The evaluation of the medical problem or symptom of the medical problem leading to the <u>Surgery</u> must begin after the date <u>You</u> complete and sign <u>Your</u> Scotia Mortgage Protection Application in order that a benefit be paid. In addition, the <u>Surgery</u> must be performed while <u>Your</u> coverage is in effect.

Terminal Illness means an illness <u>Diagnosed</u> by a <u>Doctor</u> that will likely result in death within one year of <u>Diagnosis</u>, and which is not covered under Your Critical Illness insurance.

<u>You</u> or <u>Your</u> means the <u>Insured</u>, as named in the <u>Schedule of Coverage</u>.

Referral to the Autorité des marchés financiers

<u>You</u> can also obtain additional information on the obligations of Canada Life, Sun Life or <u>Scotiabank</u>, by contacting the Autorité des marchés financiers at the following address:

Autorité des marchés financiers Place de la Cité, Tour Cominar 2640, boul. Laurier, 4th Floor Québec, QC G1V 5C1

Toll-free number: 1-877-525-0337

Québec City: (418) 525-0337 Montreal: (514) 395-0337

Fax: 418) 525-9512

Website: www.lautorite.qc.ca



NOTICE GIVEN BY A DISTRIBUTOR

Section 440 of the Act respecting the distribution of financial products and services of **THE ACT RESPECTING THE DISTRIBUTION OF FINANCIAL PRODUCTS AND SERVICES** gives you important rights.

- The Act allows you to rescind an insurance contract you have just signed when signing another contract, without penalty, within 10 days of its signature. However the insurer allows you to rescind an insurance coverage, without penalty, within 30 days of your coverage effective date. To do so, you must give the insurer notice by registered mail within that delay. You may use the attached model for this purpose.
- Despite the rescission of the insurance contract, the first contract entered into will remain in force. Caution, it is possible that you may lose advantageous conditions as a result of this insurance contract; contact your distributor or consult your contract.
- After the expiry of the 30-day delay, you may rescind the insurance at any time, however, penalties may apply.

For further information, contact the Autorité des marchés financiers at (418) 525-0337 (Quebec City Region), (514) 395-0337 (Montreal Region) or 1 877 525-0337 (everywhere else in the province of Quebec).

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NOTICE OF RESCISSION OF AN INSURANCE CONTRACT

To: Insurance Canada Processing Centre P.O. Box 1045 Stratford, Ontario N5A 6W4

Date:
(Date of sending of notice)
Pursuant to Section 441 of the Act respecting the distribution of financial products and services, I hereby rescind insurance contract No.
(Insurance Certificate number)
(Insurance Policy No:)
Signed on:
(Date of signature of contract)
(Place of signature of contract)
(Client's name)
(Client's signature)

Sections 439 to 443 of the Act respecting the Distribution of Financial Products and Services.

439. A distributor may not subordinate the making of a contract to the making of an insurance contract with the Insurer specified by the distributor.

The distributor may not exercise undue pressure on the client or use fraudulent tactics to induce the client to purchase a financial product or service.

- **440**. A distributor that, at the time a contract is made, causes the client to make an insurance contract must give the client a notice, drafted in the manner prescribed by regulation of the Authority, stating that the client may rescind the insurance contract within 10 days of signing it.
 - A client may rescind an insurance contract made at the same time as another contract, within 10 days of signing it, by sending notice by registered mail. Where such an insurance contract is rescinded, the first contract retains all its effects.
 - . No contract may contain provisions allowing its amendment in the event of rescission or cancellation by the client of an insurance contract made at the same time.

However, a contract may provide that the rescission or cancellation of the insurance contract will entail, for the remainder of the term, the loss of the favourable conditions extended because more than one contract was made at the same time.

443. A distributor that offers financing for the purchase of goods or services and that requires the debtor to subscribe for insurance to guarantee reimbursement of the loan must give the debtor a notice, drawn up in the manner prescribed by regulation of the Authority, stating that the debtor may subscribe for insurance with the Insurer and representative of the debtor's choice provided that the insurance is considered satisfactory by the creditor, who may not refuse it without reasonable grounds. The distributor may not subordinate the making of the contract of credit to the making of an insurance contract with the Insurer specified by the distributor.

No contract of credit may stipulate that it is made subject to the condition that the insurance contract subscribed with such an Insurer remain in force until the expiry of the term, or subject to the condition that the expiry of such an insurance contract will entail forfeiture of term or the reduction of the debtor's rights.

The rights of the debtor under the contract of credit shall not be forfeited when the debtor rescind, cancels or withdraws from the insurance contract, provided that the debtor has subscribed for insurance with another Insurer that is considered satisfactory by the creditor, who may not refuse it without reasonable grounds.

To simplify your insurance, visit scotialifefinancial.com

For questions about your Scotia Mortgage Protection, contact us at your nearest Scotiabank branch



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