

Process note for claim of Unclaimed deposits / Inoperative accounts

RBI vide DBOD. No. DEAF Cell.BC.101/30.01.002/2013-14 dated 21.03.2014 had established the Depositor Education and awareness Fund. As directed by Reserve Bank of India, we have remitted to the Depositor Education and Awareness Fund (DEAF), the credit balance in the Deposit accounts which have not been operated or any amount remaining unclaimed for a period of 10 years or more along with interest accrued list of unclaimed deposits / inoperative accounts which are inactive / inoperative for ten years or more has been displayed on Bank's website. The list so displayed will contain only names of account holders(s) in respect of unclaimed deposits / inoperative accounts.

Search of records :

- Claimant can search the record(s) based on the name of account holder(s)/Individual/entity. If a match is found the claimant can contact the branch of the Bank.

Submission of claim :

Claim by Customers - Customer may approach the branch in Mumbai or Delhi and submit application for amount of unclaimed deposit along with the details (Statement of Account/Cheque Book/Passbook/ FDR etc) and valid ID proof document. In case of other entities, claim has to be submitted in Company's letter head duly signed by authorised signatories along with valid ID proof.

Claim By Legal heir / Nominee – To lodge the claim Legal heir / Nominee may approach the base branch and submit application for amount of unclaimed deposit along with the details of deposit (Statement of Account/Cheque Book/Passbook/ FDR etc) and valid ID proof document along with the copy of the death certificate of Deposit holder and other relevant legal documents.

- For detailed process, the policy for claim settlement of deceased and missing persons may be referred on the website.

Claim by non-individuals - For claim of non-individual accounts, please submit the Claim form on Company's letter head duly signed by authorised signatories along with valid identity proof.

Note: Please carry original documents for verification

For any further clarification you may visit your Scotiabank, Mumbai branch or call our toll free number 1-800-1037434 between 09.30 hrs and 16.00 hrs Monday to Friday.

Unclaimed Deposits / Inoperative Accounts - Claim Form

Date: _____

From:

To,
Branch Manager
The Bank of Nova Scotia
_____ Branch

Dear Sir,
I / We, the undersigned
Mr./Mrs./Ms/Dr. _____

_____ ,
in the capacity of Self/ Nominee / Legal Heir /Others (please specify) _____,
request for settlement of claim, for Deposits account(s) held with your Bank in the name(s) of Mr. / Mrs./
Ms./ Dr. _____

Claim details -

Name of Deposit Holder :
Communication Address :

I understand that, claim will be settled post due diligence and authentication of documents and the claim,
as per bank's process & policy.

Yours faithfully,

Sd/

Name: _____