

Building Bright Futures

Corporate Social Responsibility Facts 2013



Scotiabank helps to build **bright futures** worldwide through **ethical** banking practices, environmental **awareness** and a **commitment** to communities.



2013 Results and facts*

Financials

Net income	\$6,697 million
Canadian Banking	\$2,304 million
International Banking	\$ 1,749 million
Global Wealth & Insurance	\$ 1,272 million
Global Banking & Markets	\$1,482 million

Customers

Automated banking machines (Global)	8,471
Branches and offices (Global)	3,330
Microfinance loans (Global)	\$446 million
Number of small business bankers (Canada)	1,795
Debt financing to business (Canada)	Over \$105 million
Locations serving Aboriginal customers (Canada)	27

Employees

Employee workforce (Global)	83,874
Canada	42.7%
Latin America	40.1%
Caribbean/Central America	15.1%
Asia Pacific	0.9%
Other	1.2%
Salaries and employee benefits (Global)	\$6.31 billion
Investment in employee training (Global)	\$72 million
Employee Engagement Index (Global)	84%
Women in senior management (Global)	25.0%
Visible minorities in senior management (Canada)	13.6%

Environment

Energy consumption (Canada)	1,286,156 GJs
Greenhouse gas emissions (Canada)	71,153 tonnes
Paper consumption (Canada)	4,516 tonnes
Business travel- air/rail (Global)	62,519,510 km

Bright Future

Total donations & sponsorships (Global)	\$62 million
Number of employee volunteer hours (Global)	424,000 hours
Employee perception of CSR	91% favourable

*Monetary values are in Canadian dollars.

For more detailed information, including three-year comparisons, please see our **2013 CSR Report**, scan the QR code (right) or visit scotiabank.com/csr

